

# Watts Working

## Take control of your energy budget this new year

Eat more vegetables. Eat less chocolate. Exercise three times per week. How about adding a resolution to take control of your energy budget for 2017?

REMC has several billing and payment options that can help you take control of your energy dollars this new year:



### Usage Monitoring

Monitor your usage on a daily basis and receive alerts when you've used more than a certain amount. Sign in to your account on the online Member Service Portal and view your history under the MyUsage tab.



### FlexPay

Pre-pay for your electricity and then track your daily usage with online tools and email/text alerts that show daily use and account balances.



### Budget Billing

Pay the same amount each month based on your previous 12-month history.



### Time-of-Use Rate

Use electricity during off-peak hours at a lower rate. On-peak hours cost more than the standard rate.



### Bank Draft

Have your bill paid automatically from your checking or savings account on the same date each month.



### Online & Telephone Payments

Access account information and make payments in a variety of ways, closer to your due date.



### Randolph EMC Mobile App

View bills, make secure payments, manage alerts and reminders, and even receive push notifications using the Randolph EMC Mobile app with your Apple or Android device.

*For more information or to sign up for one of these billing options, visit [RandolphEMC.com](http://RandolphEMC.com) or call your local REMC office.*

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# UNC & Wolfpack Basketball Camp Scholarships: **APPLY TODAY!**



Randolph EMC is accepting applications from middle-school students for all-expense-paid scholarships to summer basketball camps at the University of North Carolina and NC State University. Young men can apply to attend the Roy Williams Carolina Basketball Camp in Chapel Hill, and young women can compete for a spot at the Wolfpack Women's Basketball Camp in Raleigh.

Students can download an application at [RandolphEMC.com](http://RandolphEMC.com) beginning Jan. 2. Randolph EMC will select one student for each camp in a competitive process based on academics, extra-curricular activities and a short essay. Rising sixth through eighth graders are eligible to apply, and the final application deadline is March 31.

The Touchstone Energy Sports Camps program provides a unique educational and athletic opportunity for outstanding students across our state and is yet another way the cooperatives are demonstrating their commitment to North Carolina communities.

Both camps work closely with students to develop fundamental skills like sportsmanship and leadership that will help the young athletes excel both on and off the court.



*For more information, please contact Kathleen Duckworth, Communication & Outreach Specialist, at 336-625-5177.*



## **ANNUAL METER INSPECTIONS**

While automated meters have greatly reduced the need to be on members' properties, it is necessary to periodically check cooperative equipment and perform maintenance to ensure reliable electricity. These inspections are required by the National Electrical Safety Code.

Randolph Electric, or a contractor authorized by the cooperative, conducts regular inspections of service facilities. Please be aware all authorized contractors and their vehicles will have official Randolph EMC identification.

If you ever have a doubt about someone on your property, please don't hesitate to contact us directly at 1-800-672-8212 for confirmation.

# Visit RandolphEMC.com for a More Powerful Online Experience

Randolph EMC introduces our newly designed website—leaner, cleaner, and easier to navigate using your computer, smartphone, or tablet! Whether you're checking your account, paying a bill online, or learning more about your co-op, you'll find lots to love about our new design.



## Why the Change?

Online interaction is more a part of our everyday lives than ever before, and with more co-op members connecting with us using computers, smartphones, and other mobile devices, we saw the opportunity to make it all work together – better. With our new website design and mobile options, we look forward to serving you faster, more conveniently, and more efficiently.

Learn more about REMC's services and programs, view tools to help you manage your energy use, check out our youth and educational opportunities, and log in to your account on our Online Member Service Portal to monitor usage, set alerts, view bills, make payments, and more.

**Visit us now at the new RandolphEMC.com!**

## 10 Easy Ways to Save Money & Energy With Electronics

**1** Turn large-screen TVs off completely when not in use.

**2** Check for energy-saving settings on flat-panel TVs like automatic brightness control & a power-saving sleep mode.

**3** Request an ENERGY STAR set-top box from your cable provider

**4** Turn off stereos & radios when not in use

**5** Unplug battery chargers when not needed.

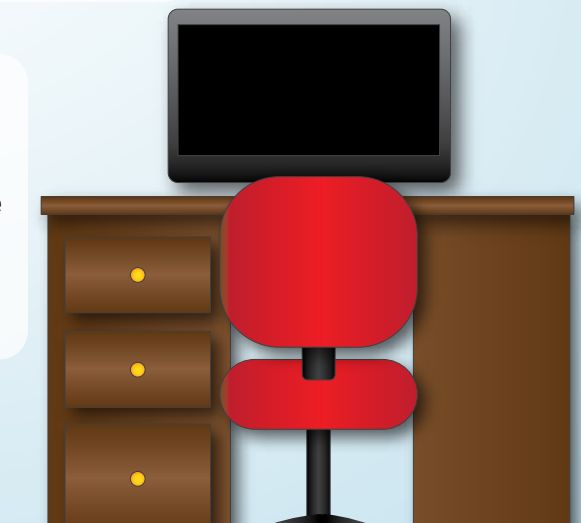
**6** If you don't unplug them, use energy-saving modes or automatic sleep functions on electronics.

**7** Turn off unnecessary lighting.

**8** Ensure all new lights, appliances, & electronics are ENERGY STAR labeled.

**9** Turn computers & monitors off when not in use.

**10** When buying a new computer, consider buying a laptop—it uses less energy.



## EMPLOYMENT POLICY

All applicants for employment shall be considered and hired on the basis of merit, without regard to race, color, religion, sex, national origin, age or disability. The employment practices shall insure equal treatment of all employees without discrimination in rates of pay or other opportunities for advancement because of the employee's race, color, religion, sex, national origin, age or disability.

## STATEMENT OF NONDISCRIMINATION

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

Mail: U.S. Department of Agriculture  
Office of the Assistant Secretary for Civil Rights  
1400 Independence Avenue, SW  
Washington, D.C. 20250-9410;

Fax: (202) 690-7442; or

Email: [program.intake@usda.gov](mailto:program.intake@usda.gov).

This institution is an equal opportunity provider.

## 2017 Holiday Schedule

### New Year's Day

Monday, January 2

### Good Friday

Friday, April 14

### Memorial Day

Monday, May 29

### Independence Day

Tuesday, July 4

### Labor Day

Monday, September 4

### Veteran's Day

Monday, November 13

### Thanksgiving

Thursday, November 23  
& Friday, November 24

### Christmas

Monday, December 25 &  
Tuesday, December 26



# Getting the Best of Old Man Winter: Cold Weather Prep



There's lots to love about winter: hot chocolate, cozy sweaters and fires crackling in the hearth. At the same time, tumbling temperatures make heating systems work harder and create weather conditions that can sometimes lead to power outages.

With Old Man Winter settling in, we're preparing at REMC. Here's how you can prepare, too.

## Connect with your co-op.

Join many of your friends and neighbors in our social spaces, and get real-time updates about, energy efficiency, our community, power outages and more. Connect at [facebook.com/RandolphEMC](https://facebook.com/RandolphEMC) and on Twitter @RandolphEMC.

## Drop the inside temperature.

When it's cold outside, your heating system has to work harder to heat your home. By lowering the thermostat a few degrees to 68 or as low as is comfortable, you can reduce your energy use – and your bill.

## Layer up.

By adding blankets to beds and sofas, and wearing layers of warm clothing, you'll be cozy and comfortable even if your home is a few degrees cooler.

## Stock up.

Winter conditions, especially icy precipitation, can cause power outages. Just in case, keep emergency supplies on hand. Include flashlights and extra batteries, food and water (for humans and pets), essential medications, salt for icy sidewalks and driveways, and a battery-powered radio to stay connected.

## Swap Shop

### For Sale

Currier Piano, purchased new for \$3,500. Great Condition. \$900 OBO. 336-241-2652 after 2pm.

2 Velux fixed deck mount skylights with flash kits. Brand new, still in shipping boxes. \$550. 910-528-4283.

1999 Honda Civic, silver, gray interior. 20K on newly rebuilt motor, 350K miles on body. Clean in & out, AC, power doors, locks, mirrors, & windows, sunroof, rear Spoiler, rain guards on door windows & sunroof. New radio with CD player, Bluetooth, hands free, USB & 12" Subwoofer in trunk. Aluminum rims. \$2,200 OBO. 336-675-9750.

1974 F640 Dump truck ps, 2 speed, Miller Dump, Grain Sides & Low Sides. Very good tires. \$5,800. 336-581-3506.

Wolf Tanning Bed, 24 bulbs, face & leg tanners, less than 600 hours. Original cost \$3,800. Will sell for \$800. 910-439-4525.

Werner extension ladders, Werner step ladders, Dewalt Miter Saw, Nail Guns, Bostitch, Senco, Paslode, Remington guns, Bush Hog, Kane Heating Pad. 336-629-5866.

Pictures, black & white, & color, 8" x 10" \$10.00 or 10"x13" \$25.00. All bridges & mills of the Uwharrie River including the Pisgah Covered Bridge. 336-629-2533.

Two pair of Aigner Brown shoes, size 8 1/2, worn 1 time. Aigner purse, never used, all for \$50.00 or will sell separately. 336-409-5450 or email [highfalls\\_eagle@yahoo.com](mailto:highfalls_eagle@yahoo.com).

1955 Chevy Pick-up body parts. Four front fenders, two hoods, three grills, & one rear bumper. All for \$1,000 OBO. 910-464-3470.

More Heat Wood Heater \$400. Stihl 039 Chainsaw with 20 inch bar \$375. Wood splitter 3 HP \$350. All in great condition. 2001 Honda Civic 5 Speed, 2 door, sunroof. 215,000 miles. Runs great! Body in fair condition. 1,600 OBO. 336-879-5416.

Double-door fireplace insert (from adapted) requires opening at least 37 1/2" w x 24 1/4" h. \$150. 336-362-7907.

WORX QuikSaw. Cordless. 18 V Li-ion battery. Like new in box. \$69 OBO. 336-622-3690.

Light oak entertainment armoire, 69" H x 44" W x 22" D. Armoire has two doors at the top to conceal a TV, also has three drawers at the bottom & a door concealing two shelves for storage. \$75. 336-521-1212.

Chore-Time Super Plus Selector PNT + AVS45 Part #33800F. Two available. \$1,000 each. 336-857-2368.

3,000 Red Sex Sal Link pullets, chickens at laying age 16 weeks plus, vaccinated & debeaked, \$6.90 & up. Liberty area. 336-708-2998 or 336-317-4105.

1986 GT Convertible Mustang, red with white top, one owner. \$18,000 neg. Heirloom Quilts made in the early 1940's. \$125 each OBO. 336-629-2560.

Cleaned deer corn, 50 lb. bags, \$6.00 each. Cleaned Feed Wheat, 50 lb. bags, \$8.00 each. 336-622-2480 or 336-736-0390.

Alan Kulwicki #7 Racing Jacket, XL, never worn. New handmade quilts, full, queen, & king. Set of 15 pocket knives. Power Booster for RV. 336-625-4548.

Members, email Swap Shop items to [General@RandolphEMC.com](mailto:General@RandolphEMC.com)

# A Word About Randolph Electric

From CEO Dale Lambert

## MAKING AN IMPACT: Randolph EMC is more than just a utility

Dear Members,

Wow, where has the past year gone? It only seems like yesterday we were ushering in 2016. Now we have another opportunity to launch a fresh start with a new calendar.

Setting New Year's resolutions is a common practice for many of us. Losing weight seems to be one on everyone's list—and seems to be a continuous struggle for some reason. I've concluded it's going to take a little more than the fork-to-mouth exercise for me to shed a few pounds. But, we have a New Year and renewed optimism for success this time.

A New Year is also a time to reflect back on the previous year to prioritize our focus for the clean sheet we have before us. This month, I would like to encourage you, if you are not already, to partner with us in strengthening the communities we serve by making an investment in the lives of fellow members during a time of need.

Randolph EMC's goal is to strengthen and improve the quality of life in the communities we serve, and we do that in many ways throughout the

year. Providing safe, reliable and affordable power with exceptional service is what we strive to deliver to you every day. But that's just one piece of a larger puzzle that makes up how your electric cooperative improves our local communities.

In last month's Watts Working, you read about some of the investments REMC has made with the Bright Ideas program to provide school teachers with resources to implement creative programs that will improve our kids' classroom experience. We are also assisting local fire departments with USDA zero-interest loans so that they can purchase the equipment they need to respond during emergencies and keep our communities safe.

In 2016, the spirit of giving was demonstrated by Randolph Electric employees and members, making our communities a better place to call home. Throughout the year, your employees hold several fundraising events to support local programs and organizations. Gift basket auctions, charitable luncheons, raffles, and other fun and creative activities

provide opportunities for employees to give of their personal funds to raise money for these agencies that are so important to our communities.

The U.S. Marine Corps Reserve Toys for Tots Program is an organization we have supported for several years. This organization collects new, unwrapped toys, and distributes them as Christmas gifts to less fortunate children in our communities. In December, employees' monetary donations were used to purchase sports equipment for children in Randolph, Moore and Montgomery counties. It warms my heart to know that we've played a part in making a child's Christmas a little brighter by providing him or her with the basketball or football that was on the list.

We are a long-time supporter of Relay for Life as well. Last year, at the employee-managed Relay for Life Golf Tournament, REMC raised an outstanding \$8,500 for cancer research. In addition, employees collectively donate more than \$20,000 out of their own pockets to The United Way throughout the year.



Perhaps just as importantly, you, our member-owners, make a difference by supporting our People Helping People (PHP) program. Each month, members participating in PHP have their bills rounded up to the nearest dollar. Randolph EMC collects that “spare change” and deposits it into the PHP account. The primary purpose of PHP is to address charitable needs and provide financial assistance to members in Randolph, Moore, Montgomery, Chatham and Alamance counties.

PHP has a separate Board of Directors that oversees and manages the disbursement of the funds. This volunteer Board does an outstanding job and I would like to thank them for their commitment and concern for fellow members.

Currently, just over 1,300 members are donating to our PHP program—only about 4.1 percent of our 31,500 accounts. We are so grateful to you who have been a part of this program, and are very proud of the work we’ve been able to do with that “spare change” over the years. But I’ll ask you to think for a moment about what PHP could do if more members participated.

The average donation is just 50 cents per month, so if each and every account signed up for PHP, we could raise almost \$190,000 in just one year! Even if we had just 25 percent participation, we could raise more than \$47,000 in one year. That money would go back into our local communities by assisting members who need a hand up.

Since the program began in 2000, PHP has helped families in our communities with nearly \$120,000. In addition, PHP received funds from cooperative

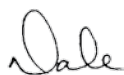
lender CoBank’s Sharing Success program. This program requires the cooperative to match the dollars awarded, so for the past two years, PHP has received \$5,000 from CoBank and \$5,000 from Randolph Electric.

With this extra money, PHP has been able to extend its reach with a Community Grants program, which awards up to \$2,000 grants to local nonprofits. So far, PHP has distributed \$20,000 to 15 agencies located in the counties Randolph EMC serves. Money for the Community Grants program does not come from the “spare change” collected from member accounts, so we hope to continue this effort as long as PHP receives grant money from outside sources to keep it going. Stay tuned to future issues of Watts Working to see if PHP Community Grants will be available in 2017.

As you make your New Year’s resolutions, please consider your People Helping People program. Working together, we can make a difference. It’s one of the simplest ways you can help make a difference in our local communities. Please call us at 1.800.672.8212 or enroll online by signing in to your account on REMC’s Member Service Portal at RandolphEMC.com.

From your Randolph EMC Board of Directors, your People Helping People Board of Directors and the employee team, we wish you a safe, happy and prosperous New Year. Thank you for the opportunity to serve you each and every day.

Cooperatively Yours,



Dale F. Lambert  
Chief Executive Officer



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to more than 32,000 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

### Electric Service

Asheboro ..... (336) 625-5177  
 ..... (800) 672-8212  
 Robbins: ..... (910) 948-3401  
 ..... (800) 868-7014  
 Report Outage ..... (877) REMC-OFF  
 ..... (877) 736-2633  
 Account Info  
 & Bill Payments: ..... (877) 534-2319  
 Business Hours: 8:00 am – 5:00 pm, M-F

### Board of Directors

Bob Wright ..... President  
 Jerry Bowman ..... Vice President  
 Sue Spencer ..... Secretary-Treasurer  
 Tammie Phillips ..... Assistant  
 Secretary-Treasurer  
 James Andrews Billy Maness  
 Delbert Cranford Larry Routh  
 Steve Harris

### Senior Staff

Dale F. Lambert .... Chief Executive Officer  
 Jay Albright ..... District Vice President  
 Adam Hargett .. Vice President of Finance  
 Dennis Mabe ..... Vice President of  
 Engineering & Operations  
 Fred Smith ..... Vice President of  
 Member & Public Relations  
 Jill Vanness ..... Editor  
 Kathleen Duckworth ..... Associate Editor

Visit Randolph EMC Online

RandolphEMC.com



# Keep Track of the Energy You Use

Monitor your monthly usage & cost of electric service. Be sure to read your meter on the same day each month.

Month	Date Read	Reading	kWh Used	Bill Amount	Date Paid
January					
February					
March					
April					
May					
June					
July					
August					
September					
October					
November					
December					
<b>Totals</b>					

## 2017 Cycle Billing Schedule

<b>READING COMPLETE BY</b>	1	DEC 30	JAN 27	MAR 3	MAR 31	APR 28	JUN 2	JUN 30	JULY 28	SEPT 1	SEPT 29	OCT 27	DEC 1
	2	JAN 6	FEB 3	MAR 10	APR 7	MAY 5	JUN 9	JULY 7	AUG 4	SEPT 8	OCT 6	NOV 3	DEC 8
	3	JAN 13	FEB 10	MAR 17	APR 13	MAY 12	JUN 16	JULY 14	AUG 11	SEPT 15	OCT 13	NOV 9	DEC 15
	4	JAN 20	FEB 17	MAR 24	APR 21	MAY 19	JUN 23	JULY 21	AUG 18	SEPT 22	OCT 20	NOV 17	DEC 22
<b>BILL IN MAIL BY</b>	1	JAN 6	FEB 3	MAR 10	APR 7	MAY 5	JUN 9	JULY 7	AUG 4	SEPT 8	OCT 6	NOV 3	DEC 8
	2	JAN 13	FEB 10	MAR 17	APR 13	MAY 12	JUN 16	JULY 14	AUG 11	SEPT 15	OCT 13	NOV 9	DEC 15
	3	JAN 20	FEB 17	MAR 24	APR 21	MAY 19	JUN 23	JULY 21	AUG 18	SEPT 22	OCT 20	NOV 17	DEC 22
	4	JAN 27	FEB 24	MAR 31	APR 28	MAY 26	JUN 30	JULY 28	AUG 25	SEPT 29	OCT 27	NOV 22	DEC 29
<b>PAST DUE DATE</b>	1	JAN 28	FEB 28	MAR 28	APR 28	MAY 28	JUN 28	JULY 28	AUG 28	SEPT 28	OCT 28	NOV 28	DEC 28
	2	FEB 5	MAR 5	APRIL 5	MAY 5	JUN 5	JULY 5	AUG 5	SEPT 5	OCT 5	NOV 5	DEC 5	JAN 5
	3	FEB 12	MAR 12	APRIL 12	MAY 12	JUN 12	JULY 12	AUG 12	SEPT 12	OCT 12	NOV 12	DEC 12	JAN 12
	4	FEB 19	MAR 19	APRIL 19	MAY 19	JUN 19	JULY 19	AUG 19	SEPT 19	OCT 19	NOV 19	DEC 19	JAN 19
<b>SUBJECT TO DISCONNECTION</b>	1	FEB 6	MAR 13	APR 10	MAY 8	JUN 12	JULY 10	AUG 7	SEPT 11	OCT 9	NOV 6	DEC 11	JAN 8
	2	FEB 13	MAR 20	APR 17	MAY 15	JUN 19	JULY 17	AUG 14	SEPT 18	OCT 16	NOV 13	DEC 18	JAN 15
	3	FEB 20	MAR 27	APR 24	MAY 22	JUN 26	JULY 24	AUG 21	SEPT 25	OCT 23	NOV 20	DEC 27	JAN 22
	4	FEB 27	APR 3	MAY 1	MAY 30	JULY 3	JULY 31	AUG 28	OCT 2	OCT 30	NOV 27	JAN 2	JAN 29

### Automatic Draft Dates

**CYCLE 1**  
18th of month

**CYCLE 2**  
25th of month

**CYCLE 3**  
2nd of month

**CYCLE 4**  
9th of month