

JULY 2024

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A newsletter for the member-owners of



Randolph Electric  
Membership Corporation

# A Word About Randolph Electric

From CEO Dennis Mabe



## ENERGIZED ABOUT THE FUTURE

As we bid farewell to Dale Lambert's esteemed tenure as Chief Executive Officer, we not only reflect on an era of remarkable achievements, but also look forward to the path ahead, filled with opportunities.

I am confident that with the continued dedication of our team and the trust of our members, Randolph EMC will flourish and light the way to a brighter future for everyone we serve.

My path to this day has been paved with over 30 years of commitment, starting from my early days as a meter reader right after graduating from N.C. State University with aspirations of becoming an electrical engineer. Throughout my journey at Randolph EMC, I have had the privilege of working in various capacities, each offering insights into our operations and the opportunity to work alongside some of our most talented individuals. These experiences have not only shaped my understanding, but have also deepened my appreciation for this organization and its mission.

Randolph EMC is more than just a workplace to me. It is a community, a family and a source of hope for those we serve. It is with this sense of connection and

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Randolph EMC will ... light the way to a brighter future for everyone we serve.

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purpose that I am driven to lead your cooperative with integrity and a forward-looking vision.

As I take on the responsibilities of CEO, I am deeply honored by the trust placed in me by our board, employees and members. I recognize the

considerable responsibilities that accompany this role and am dedicated to upholding the legacy of excellence established by Dale Lambert.

This leadership transition symbolizes the strength and resilience of our cooperative. The transition highlights the collective contributions of every individual within our team—from the linemen who ensure our reliability in the harshest conditions to our office staff who manage our day-to-day operations.

In my role as CEO, I am committed to leading with transparency, empathy and an unwavering dedication to the communities we serve. Together, we will address the challenges of a rapidly changing energy landscape while ensuring that we remain focused on our core mission: to provide reliable, affordable and sustainable energy along with superior service to our members.

In closing, I extend my deepest gratitude to Dale Lambert for his leadership and guidance throughout my time here at Randolph EMC. His legacy is a strong foundation from which we will continue to grow. Let us step into this next chapter with optimism and a renewed commitment to excellence.

Cooperatively yours,



Dennis Mabe  
Chief Executive Officer

# Dennis Mabe Named New CEO

The gavel of leadership has been passed at Randolph EMC from Dale Lambert to Dennis Mabe. Dale Lambert will retire on June 28, 2024, after almost 40 years at the cooperative.

Dale began his career with Randolph EMC as an Apprentice Lineman in 1984. During his tenure, he has served as a Lineman, Journeyman Lineman, and District Manager of the Robbins office, in addition to being selected to serve as the Chief Executive Officer in 2000.

The employees at REMC wish Dale and his wife, Regena, all of God's blessings as they enjoy their retirement years.



For Dennis Mabe, this new role represents a new direction. Dennis will assume his duties as CEO of Randolph EMC on June 28.

Dennis has worked at REMC for 30 years, most recently serving as VP of Engineering and Operations and Chief Operating Officer. He has two children and lives in Asheboro.

REMC looks forward to a long tenure for Dennis.

Incoming CEO  
Dennis Mabe (left)  
shakes hands  
with previous CEO  
Dale Lambert.

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## Lee Isley Earns Credential in Electric Utility Competencies

REMC Secretary-Treasurer and District 1 Representative Lee Isley recently received the Board Leadership certificate from the National Rural Electric Cooperative Association (NRECA).

An ever-changing business environment has imposed new demands on electric cooperative directors and requires increased knowledge and navigation of changes in the electric utility business, new governance skills and a solid understanding of cooperative

principles and business model.

REMC partners with our state and national associations to sharpen this body of knowledge for the benefit of our electric cooperative member-owners.

Isley previously earned the Credentialed Cooperative Director certificate, which ensures an understanding of director duties and liabilities, strategic planning and financial decision making.

With this additional certification, Isley exemplifies dedication to serving REMC members.



# POLE TOP RESCUE: Training to *Save Lives*

With intensity and determination, REMC crews sharpen their life-saving skills by practicing pole-top and bucket rescue drills. And in late spring, here on the grounds of the Asheboro office, your cooperative



crews passed another rigorous training session.

Every day, your REMC lineworkers must not only stand ready to respond to member-owners' needs, but also to the needs of their team. If a lineworker should become impaired or unresponsive



high atop a utility pole, specialized rescue must be performed by their co-workers.

Role playing exercises like these equip your lineworkers with preparation, decisiveness and speed so that crews know with confidence that they can protect each other. REMC is grateful to our employees for their dedication to excellence in the realm of safety.

# Helen Britt Wins Empowered Award



Congratulations to the entire Student LIFT class of 2024! Student Leadership Information For Tomorrow (LIFT) is a program of the Asheboro/Randolph Chamber of Commerce. REMC is a primary sponsor of this educational outreach program offering 28 high school sophomores and juniors the opportunity to learn more about careers in the local area and to gain valuable leadership skills. We're proud to support youth programs within the communities we serve.

An extra-special congratulations to Helen Britt for being selected as the recipient of Randolph EMC's Empowered Youth Leadership award. This young lady embodies REMC's core values of integrity, accountability, innovative thinking and commitment to community.

# REMC wins the Spotlight on Excellence Award

We're thrilled to share that Randolph EMC Communications team members Michael Trent, Nicole Arnold, Terry Locke and Emely Noesi have won the NRECA Spotlight on Excellence Award for Best Short Form Story for their "Little Boy Lost: Phil Culberson Story" video.

The Spotlight on Excellence Awards program recognizes exceptional work produced by electric



cooperative communication and marketing professionals across the country. Winners of the Spotlight on Excellence Awards represent leading practices across all communication platforms as the best in the field.

We're honored to be recognized among such outstanding co-ops.

Congrats to all the winners!

# REMC Advocates for Members in Raleigh and Washington, D.C.

On May 15, more than 150 representatives from all 26 of North Carolina's electric cooperatives convened in Raleigh to meet with their legislators and discuss policy issues important to electric co-ops, their members and their communities. More than 100 state senators and representatives participated in the event.

"Our annual Rally in Raleigh shines a light on the priorities of electric cooperative members," said Paul Mott, manager of Government Affairs and Youth Tour director for North Carolina's Electric Cooperatives.

"Cooperatives are led by the people that we serve, and we engage with legislative leaders and local

officials to share the perspectives of our members and updates about the cooperatives' work to power a Brighter Future in our state."

Co-op leaders demonstrated the cooperatives' voluntary pursuit of enterprising energy solutions by sharing examples of innovation that address member and community needs for enhanced reliability and access to new energy opportunities. Examples included microgrids, energy storage projects, smart thermostat programs and cooperative capabilities for actively managing these distributed energy resources.

Co-op leaders also stressed that any future energy policy should support ongoing efforts

to innovate on behalf of co-op members and maintain the reliability, affordability and sustainability of the electric grid.

Cooperative participants also discussed recent achievements in rural economic development, including providing \$83 million in grants and loans to support more than 100 projects statewide, leading to \$1 billion in capital investments and more than 6,000 new jobs.

These achievements were paired with a request for legislators to provide additional support for programs that assist counties in advancing smaller economic development sites toward market-readiness.



Jay Rouse from N.C.'s Electric Cooperatives, Dennis Mabe of REMC and Eddie Oldham of Central Electric and others meet in Rep. Richard Hudson's office.

Earlier on April 23, electric cooperative leaders from all over the nation converged on Capitol Hill to speak with federal members of Congress and Senators during the National Rural Electric Cooperative Association's annual legislative conference.

REMC representatives spoke on federal policy issues that impact our members: the EPA's power plant rule, the Energy Department's transformer rule and utility pole attachments. "We will continue to engage our elected officials on the issues



Nicole Arnold, Michael Trent and Dennis Mabe attend a forum with Senatorial staff.

that impact our members," said Chief Executive Officer Dennis Mabe. "Keeping electric power reliable and affordable for our member-owners is our top legislative priority."



N.C. Senator Dave Craven meets with REMC and cooperative representatives.



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to more than 33,000 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

**Electric Service**

- Asheboro ..... (336) 625-5177  
..... (800) 672-8212
- Robbins: ..... (910) 948-3401  
..... (800) 868-7014
- Report Outage ..... (877) REMC-OFF  
..... (877) 736-2633
- Account Info  
& Bill Payments: ..... (877) 534-2319
- Business Hours: ..... 8 am – 5 pm, M-F

**Board of Directors**

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- Lee Isley .....Secretary-Treasurer
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- Jerry Bowman                      Larry Routh
- Delbert Cranford                 Jeff Sugg
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- Jay Albright ..... District Vice President
- Fred Smith..... Vice President of Economic Development & Compliance
- Michael Trent ..... Vice President of Member Services & Public Relations
- Jacob Barlow ..... Vice President of Engineering & Operations
- Nicole Arnold ..... Editor

Visit Randolph EMC Online

**RandolphEMC.com**

# We Trees, Too.

We know everyone in our community enjoys the beauty and shade trees provide. But trees and power lines can be a dangerous mix without regular trimming during the growing season.



**If you see us out in the community trimming, remember the many benefits it brings:**

- Keeps power lines clear of tree limbs
- Helps us restore power outages more quickly
- Keeps crews and members of our community safe
- Reduces unexpected costs for repairs

**Trimming improves service reliability for you, the members we serve.**



## Happy Independence Day!

Randolph Electric offices will be closed Thursday, July 4, for the holiday.

