

MAY 2024

IN THIS ISSUE

B Electric Safety Tips

C Invitation to Annual Meeting

D REMC in the Community

F A Word About Randolph Electric

H Memorial Day Closure

Watts Working

**May is
National Electrical
Safety Month**



A newsletter for the member-owners of



Randolph Electric
Membership Corporation

The Power of Safety

Electricity lights homes and businesses, provides warmth and keeps appliances and equipment running smoothly. While electricity provides wonderful conveniences, it can also pose a danger if we are not mindful of its powerful force.

During National Electrical Safety Month, here are some ways you can ensure that you and your family avoid hazards both inside and outdoors.

Stay Safe on the Road

Downed power lines can happen because of wind, storms, animals or an auto accident.

- If you see a downed power line, call 9-1-1 to report it and stay in your car. You cannot tell by looking or listening if the power line is deenergized. Wait in your vehicle until an electric utility crew member says it is safe to get out.
- Do not drive over a downed power line. Doing so could cause a domino effect and bring down other lines, poles and equipment.
- The only time you should exit is if your vehicle or cab is on fire. If this is the case, make a solid jump from the car or cab without touching it, landing with both feet together. Then, hop away with your feet together as far as you can.

Stay Safe Outside

When working outside, be aware of overhead and underground power lines.

- Keep at least 10 feet away from overhead power lines. Keep any items you are carrying or using, such as long poles or other extended equipment, 10 feet away from power lines at all times. Carry an extension ladder or other far-reaching tools or equipment horizontally. Do not allow children to climb trees that are close to power lines.
- Make sure that all outside outlets are ground-fault circuit interrupter (GFCI) protected.

KNOW WHAT TO DO
if you're in an auto accident involving powerlines

If the car you are in hits a utility pole, your vehicle and the surrounding area can become energized.

Even if you do not touch lines or equipment, you can be killed or seriously injured.



 **Randolph Electric Membership Corporation**
Your Touchstone Energy® Cooperative

- Before digging, call 8-1-1, North Carolina's underground locating service. Buried lines such as electric, gas, water, sewer and other lines bring services indoors. Besides the dangers of coming in contact with a gas or electric line, fines due to damage are the responsibility of the homeowner or landowner. Privately owned lines and systems will not be marked by the free service.
- When you see lightning, take shelter inside the house, out building or a hard-topped vehicle for protection. Stay away from high places, and do not take shelter under an isolated tree. Stay away from items that conduct electricity, such as metal fences. If you are swimming or in a hot tub, get out. Water is an electrical conductor.

Stay Safe Inside

When working from home, the workplace and where you live are one and the same. This means more devices are plugged into outlets or circuits that may not be able to handle the load.

- Have a qualified electrician/licensed contractor check for hazards if you notice the following: dimming lights, a sizzling or buzzing sound, the smell of warm plastic, a switch plate that feels warm or looks scorched, sparks when plugging in or unplugging items or circuits that trip often.
- While working with electrical equipment inside the house or shop, be aware that electrical equipment can spark when flammable vapors, gases or dust are present.

- Do not overstretch a cord or use frayed or damaged cords.
- During storms, lightning can enter homes through corded phones, televisions, radios or computers. Lightning can also travel through plumbing, so do not take a bath, shower or wash dishes when you see lightning strikes. If possible, unplug appliances and electronics before the storm, including cell phones that are charging via electricity. Surges caused by lightning can damage electronics and appliances.

You can find more tips at [RandolphEMC.com](https://www.RandolphEMC.com).

We Want to See You at the Annual Meeting this Summer

Next month, your June issue of *Carolina Country* will include a cover wrap with your registration card for REMC's 86th Annual Meeting.



Come to the

86th Annual Meeting

Friday, June 21, 2024

6:30 p.m.

Southwestern Randolph
High School

Registration begins at 5 p.m.
Business Meeting at 6:30 p.m.

Enjoy the live band.
Win prizes or bill credits.
Learn the results of our
Director elections.

Randolph EMC Teaches Students about Electrical Careers, Safety

Concern for the community is one of our core values.



During the visit the students had the opportunity to pay an electric bill with play money and meet with GIS Technician Hannah Monroe, who showed them the advanced technology REMC employs to track and repair outages.

The tour ended with a live-line demonstration by Safety and Environmental Coordinator Jeff McDuffie, Journeyman

To demonstrate that value in action, Randolph Electric personnel provide field trips for students and visit local school career fairs.

During these educational opportunities, cooperative staff spread the word about the dangers of electricity. They also give insight into the exciting world of cooper-

ative careers, so that students can begin to explore their potential professional interests at a young age.

On March 12, first-graders from Hayworth Christian School in High Point came to REMC for a field trip.



Linemen Jereme Garner and Shannon Fesmire and Lineman Chris Smith in the Operations Support Facility.

On March 22, Randolph EMC Lineman Chris Smith and Apprentice Lineman Jordan Hodges visited Donna Lee Loflin Elementary School in Asheboro for career day.

There, they explained the responsibilities of an electrical utility worker and the tasks



they perform on any given day.

The students enjoyed learning about the functions of the bucket truck and trying on the flame-resistant gloves that lineworkers wear on the job.

The linemen encouraged students to think about their future goals and to consider work at their local cooperative, where they could attain a stable and rewarding career keeping the lights on for rural NC.



Randolph EMC has a long history of supporting educators and students in our five-county region.

If your school is planning a career event in the coming school year, please contact Communications and Public Affairs Manager Nicole Arnold at Nicole.Arnold@RandolphEMC.com for more information or call her at 336-625-5177.



A Word About Randolph Electric

From CEO Dale Lambert

THANK YOU FOR THE OPPORTUNITY TO SERVE. IT HAS BEEN AN HONOR.

Dear Members,

Ecclesiastes 3, verses 1 and 2 state, "To every thing there is a season, and a time to every purpose under the heaven: A time to be born and a time to die; a time to plant, and a time to pluck up that which is planted." The chapter continues noting a "time" for numerous things relating to life's journey.

As I pen this month's letter, my "season" at Randolph EMC is coming to an end. This will be my last AWARE column. After almost 40 years at REMC with 24 as your CEO, I will be retiring on June 28, 2024.

My, my, where has time gone over these last 40 years? It seems like only yesterday, on Oct. 1, 1984, I was pulling into the small parking lot at the old Robbins office to start my career as an apprentice lineman.

James 4:14 says, "Whereas ye know not what shall be on the morrow. For what is your life? It is even a vapour, that appeareth for a little time, and then vanisheth away."

This verse refers to the mist that appears just before sunrise, but when the sun rises and the air begins to warm, the mist quickly dissipates. It's a reminder that, in relation to eternity, life is really, really short.

It has been my distinct honor to serve you over these last 40 years. From significant weather events that caused widespread outages, to proposed government regulations that would have resulted in dramatic increases in the cost of wholesale power generation, we've been through a lot together.

For a portion of my career at Randolph EMC, I was tasked with performing line staking for new services and system upgrades. At times, this required me to obtain permission from the landowner to locate or relocate poles on their property.

I fondly remember when those members of the previous



generation told me that before we could get to the business at hand, they needed to tell me their story of how electricity was brought to their homes and farms. With pride, they conveyed how they and their family members helped cut the trees for the power line right-of-way. The family's mules were used to "snake" power poles into a hand-dug hole to set the pole. How their lives changed forever when the meter was finally set! And what an honor it was to be the first to pull the string on that single light bulb in the middle of the room!

The founders of Randolph EMC and those first member/owners were from what's been called the "greatest generation." This generation also overcame great obstacles to change central rural North Carolina and their communities—by bringing power to homes and businesses that were left behind. We continue to build upon the foundations they laid to this day.

I want to thank the membership for your support throughout my career. I appreciate the opportunity to have met many of you in person; the friendships we developed through the years, I cherish them.

I have always looked forward to our annual meeting and consider it our “annual co-op reunion.” With REMC spread over five counties, it’s the only time of year that I get to see some of our member/owners in person.

I remember attending Randolph EMC’s annual meetings as a kid. Never in my wildest dreams did I believe that one day, I would be that old guy giving the boring annual meeting speech and holding up the bicycle drawing. (We didn’t have children’s programs back then, so we had to endure the “boring speeches.”)

Speaking of the annual meeting, Randolph EMC’s 86th Annual Meeting will be held on Friday, June 21, 2024, with the business meeting starting at 6:30 p.m. Please refer to page C of this month’s *Watts Working* for more details. I hope to see you all there.

It has been an honor to work directly for your Board of Directors these past 24 years. The current Directors, and those from the past, were solely focused on making the best decisions for the overall membership and operating with integrity and accountability. Many times, difficult decisions had to be made, but through

countless discussions, the focus was always centered on the members. They certainly made me a much better CEO and person because of their positive influence, and I appreciate the opportunity to have worked for them.

I am so appreciative of those I was blessed to work with during my career. Those “old timers,” who came up when much of power line construction was done by hand, taught me how to do linework and the multiple aspects of an electric utility’s operations. They also instilled in me an expectation of commitment to REMC, like few other jobs have.

And for our current employee team in the trenches—serving you 365 days per year (366 this year), 24 hours, 7 days a week—they are second to none. No matter how hard the tasks, no matter how terrible the weather, through ice, snow, tornado or hurricane, your employee team has consistently stepped up to do whatever was required to serve the members. Their focus is to operate efficiently, restore your power as safely and quickly as possible, and provide you with exceptional service in all aspects of our operations.

I want to thank my family, both close and extended, for all their support; I am so blessed. They have been a strong and consistent source of encouragement. My wife, Regena, had to manage our home countless times

Continued on page H



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to more than 33,000 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

Electric Service

Asheboro (336) 625-5177
..... (800) 672-8212
Robbins: (910) 948-3401
..... (800) 868-7014
Report Outage (877) REMC-OFF
..... (877) 736-2633
Account Info
& Bill Payments: (877) 534-2319
Business Hours: 8 am – 5 pm, M-F

Board of Directors

Tammie Phillips.....President
Billy Maness..... Vice President
Lee IsleySecretary-Treasurer
Scott Cole..... Assistant
Secretary-Treasurer
Jerry Bowman Larry Routh
Delbert Cranford Jeff Sugg
Steve Harris

Senior Staff

Dale F. LambertChief Executive Officer
Dennis Mabe Chief Operating Officer
Jay Albright..... District Vice President
Fred Smith..... Vice President of
Economic Development & Compliance
Michael Trent Vice President of
Member Services & Public Relations
Jacob Barlow Vice President of
Engineering & Operations
Nicole Arnold Editor

Visit Randolph EMC Online
RandolphEMC.com

while I was working on storm restoration efforts. It was especially tough for her in those early years when we lived in an older single wide mobile home with resistant electric heat, water supplied by a well, and the power out for days. She never complained. Because of the tremendous support from our team's spouses and family members, your employee team can focus solely on serving you when you need us most. These family members certainly play an important role for your cooperative.

I also want to publicly thank and honor the Lord. Countless times, in my personal and professional career, I have been at a loss on how to handle certain challenging situations and which steps to take to work through difficult issues. Many, many times, I've called out and said, "Lord, this is bigger than I am and bigger than we are. I'm asking you to intervene, we need your guidance, we need your help." I've surely made a lot of blunders and failed the Lord many times through the years, but I offer praise to the one true and living God. He has never failed me.

Even though my career at Randolph EMC is coming to a close, I'm excited about the new chapter unfolding. Your cooperative is blessed to have a highly experienced and strong employee and leadership team.

The Randolph EMC Board of Directors has selected Dennis Mabe to serve as your

next CEO. Dennis graduated from N.C. State University with a bachelor's degree in electrical engineering and a master's degree in business administration. He is also a registered Professional Engineer in North Carolina.

Dennis began his career at Randolph EMC in 1993 as a meter reader, just to get his foot in the door. In his 30-year career, he has held various leadership positions such as electrical engineer, system planning engineer, manager of operations and vice president of engineering and operations. Currently, he is the chief operating officer. Dennis knows electric utility operations from the ground up and has led many of our storm and crisis restoration efforts.

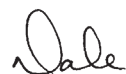
I congratulate Dennis on his promotion and look forward to his leadership of our cooperative. He has a great team around him who will serve the membership well. I ask you to support Dennis and his leadership team the way you have supported me.

Randolph EMC was formed for the single purpose of serving its member/owners. I'm proud to say that 86 years later, that mission and attitude of service has not changed. When the clock strikes 5 p.m. on June 28th and your new leadership team assumes their duties, that same mission and attitude will continue; I have full confidence in that.

After all, I'm a member, too, and have a stake in the future success of Randolph EMC.

I have been blessed beyond measure to have enjoyed a small part of the journey with you for these last 40 years. It has been an honor that is beyond words.

Cooperatively Yours Forever,



Dale F. Lambert
Chief Executive Officer

*Randolph
Electric offices
will be closed
Monday, May 27,
in observance of
Memorial Day.*

