

Watts Working

Don't Forget!

Vote for Directors by Oct. 7 & Attend the Virtual Annual Meeting on Oct. 9

The dates are almost here for Randolph EMC's Director Election and Virtual Annual Meeting. Make a note of these reminders and take an active role in being a member-owner of your electric cooperative!

Virtual Annual Meeting

Hear about Randolph EMC's strategic focus and see the bill credit, gift card & Jeep Liberty winners!

Join us online at 10 a.m. on Facebook.com/RandolphEMC on October 9, 2020 to see the Annual Meeting live. You do NOT need to have a Facebook account to view the meeting and if you're unable to view the live broadcast, the recording will be available on RandolphEMC.com following the meeting.

2020 Director Election

Most members received a ballot in September with instructions for electing Directors for Board Districts 2, 4, and 7. All ballots must be returned to our election vendor, Survey & Ballot Systems, by 5 p.m. on October 7. Your completed ballot helps us establish a quorum for the Annual Meeting and enters you into our prize drawings for bill credits and gift cards, as well as our grand prize—a 2004 Jeep Liberty retired from REMC's vehicle fleet!



See more photos of the Jeep Liberty and other details of the upcoming Annual Meeting on RandolphEMC.com/2020AnnualMeeting

Jeep Liberty prize is awarded "as is" and winner is responsible for any DMV and tax costs that may be associated with the vehicle

B Celebrate
Co-op Month

C Youth
Tourist Wins
Scholarship

D PHP Awards
Community
Grants

E Generator
Safety Tips

F Dale Lambert's
AWARE
Column

H Powering
Up After
an Outage



Power On

October is National Co-op Month

By Jerry Bowman,
Randolph EMC Board President



Concern for community
is the essential DNA of
Randolph EMC.

— Jerry Bowman, Randolph EMC Board President

As an electric cooperative, Randolph EMC's top priority is always to provide reliable, affordable energy to you, the consumer-members we serve. Because we are a co-op, our mission is to enrich the lives of our members and serve the long-term interests of our local community—and this mission has never been more critical than in recent months. One of the seven principles that guides all co-ops is "concern for community." To me, this principle is the essential DNA of Randolph EMC, and it sets us apart from other electric utilities.

October is National Co-op Month, and electric cooperatives across the country are highlighting the many ways we "Power On." Keeping this theme in mind, I recognize the essential role Randolph EMC plays in serving a special community like ours.

Who would have fathomed in March, that the COVID-19 virus

would amount to a test of our community and our nation? The changing circumstances due to the pandemic have created both challenges and opportunities. Over the past several months, we've all been challenged to operate differently, and Randolph EMC has stepped up to help our members and strengthen the safety net for our more vulnerable neighbors.

As an essential service, and to ensure reliability of your power supply, we modified our operations to safeguard business continuity. Our line crews and other employees began working on staggered schedules to maintain separation. Some staff worked remotely. In the office, we limited and modified meetings and gatherings to allow for safe separation. We also adjusted our walk-in office availability and in-person service calls to ensure the health and safety of employees and our valued members.

For our members impacted by COVID-19 who needed help with their electric bills, we waived late fees and worked with those hardest hit to make special payment arrangements. We also distributed \$15,000 in Sharing Success Community Grants to support several local nonprofit organizations in their efforts to provide community assistance in this increased time of need.

And while we've certainly missed visiting with you in person, we've found new ways to stay connected. Our mobile app has been a lifeline for members to manage their accounts while our offices have been limited to drive-thru service. We're also continuing one of our most treasured traditions by hosting a Virtual Annual Meeting online.

I tell you about all of these efforts not to boast about Randolph EMC but to explain how much this Board and employee team care about our communities — because we live here too.

We've seen other local businesses rising to meet similar challenges during this time, because that's what communities do. While the challenges caused by COVID-19 have been daunting, I'm heartened to see how everyone is pulling together.

In 1938, Randolph EMC was built by the community to serve the community, and that's what we'll continue to do — Power On.

Then. Now. Always.
We're proud to power your life.
October is National Co-op Month.



#PowerOn



Capital Credits Allocation for 2019

Capital credits are one of the core differences between co-ops and investor-owned utilities. Because members enjoy ownership of the company, each year they receive a share of the co-op's net margins—the amount of money that is left over after paying all expenses for the year. The cooperative refers to these shares as capital credits.

Randolph EMC's net margins totaled \$3,824,896 at the close of 2019. This amount has been disbursed among the capital credit accounts of members who had an active electric account during 2019. Each member's share is based on a percentage of the \$3,824,896, determined by the total amount of energy purchased for the year.

Remember, the refund you may have received in April that included capital credits from 2019 only represents a portion of 2019's total allocation.

Calculate Your Allocation

- 1** Add together all of the energy-related charges from each monthly electric bill you received in 2019.
- 2** Add together the totals from each month's bill obtained in Step 1 to find the total for the year.
- 3** Multiply this total by 0.058528. This will give you the capital credits amount allocated to your account for 2019.

See a name you know?

You can help us find former members who may have an outstanding capital credits check by visiting RandolphEMC.com/UCC.

If you recognize a name on the list, please ask that person to call the local Randolph EMC office to update their contact information.



Randolph EMC's 2020 Youth Tourist Wins \$2,000 Scholarship, Will Serve on National Youth Leadership Council

Alex Scruggs, a student at Southwestern Randolph High School in Asheboro selected to represent Randolph EMC on the 2020 NC Youth Tour to Washington, D.C., is the recent recipient of a \$2,000 college scholarship. In addition, Alex will represent North Carolina on the Youth Leadership Council (YLC), a national electric cooperative program that seeks to develop strong leadership, presentation and advocacy skills in young leaders.

Youth Tourists from around the state submitted videos detailing the ways their co-ops look beyond the light switch to improve the lives of members. Alex was chosen to represent North Carolina on the YLC by a group of his peers because of his strong video presentation and natural leadership qualities. We're excited to have Alex represent Randolph EMC and the state in this national co-op program!



WIN A \$50 BILL CREDIT

WHEN YOU PAY WITH THE RANDOLPH EMC MOBILE APP




PLUS

Each payment enters you into a drawing for a Smart Home Grand Prize Package!



Randolph EMC's PHP Board Announces Community Grant Winners



Randolph Senior Adults Association's Executive Director Mark Hensley (left) and Kaffy Kivett-Reynolds, Liberty Senior Center Director, unload a truck of frozen meals with an employee of local catering partner Golden Corral.



Margie DiDonna, RSAA's Information and Options Counseling Director, loads a box of frozen meals into a client's car for curbside pick-up.

The People Helping People (PHP) Board of Directors recently announced awards totaling \$15,000 in Community Grants to benefit charitable nonprofits in Randolph, Chatham, Moore, Montgomery, and Alamance Counties.

"For six years, People Helping People has given back to the community through this grant program. This year with the pandemic, the grants are especially important," said Randolph EMC Communications and Public Affairs Manager Nicole Arnold. "Through the grants we can reach the most vulnerable within the Randolph Electric service area."

The board of directors for PHP, a nonprofit program of Randolph EMC, awards grants in the fields of health and well-being of individuals, financial support for income-challenged families, and education advancement through enriching learning opportunities.

Each of the following agencies that received support provides food, shelter or educational services for families and individuals:

- **Habitat for Humanity of Randolph County:** \$2,000 to assist with home building costs for single mother and child.
- **The Montgomery Community College Foundation:** \$2,000 towards installing sanitary water resources on the campus of Montgomery Community College in response to the recommendations of the Center for Disease Control and the Governor of North Carolina in the wake of the COVID-19.
- **Our Daily Bread Kitchen:** \$2,000 to help provide nutritious meals to needy families in and around Randolph County.
- **Randolph Senior Adults Association:** \$2,000 to provide additional funding to meet the increased need for senior adults within Randolph County to receive a nutritious meal — especially during the COVID-19 pandemic.
- **Robbins Area Christian Ministries:** \$2,000 towards providing non-perishable food to families in need in the vicinity of northern Moore County.
- **Southern Alamance Family Empowerment:** \$2,000 to help meet the increased need for food assistance, including meals for school-aged students as part of the organization's Kids Bag program.
- **Spirit Horse Ranch Education Center:** \$1,000 to support a children's program that provides a unique outdoor learning environment centered around therapeutic interaction with horses.
- **Victory Baptist Church Child Development Center:** \$2,000 to help replace aging playground equipment for outdoor exercise and play at the childcare center.

Community Grants History

This is the sixth year that Randolph EMC has partnered with CoBank, a cooperative lender, to fund the Community Grants initiative.

Through its Sharing Success program, CoBank awarded \$7,500 to People Helping People. Randolph EMC matches this donation annually to fund its Community Grants program. The PHP Board of Directors then oversees the grant awarding process. Since 2015, Randolph EMC's PHP program has invested \$81,700 in Community Grants.



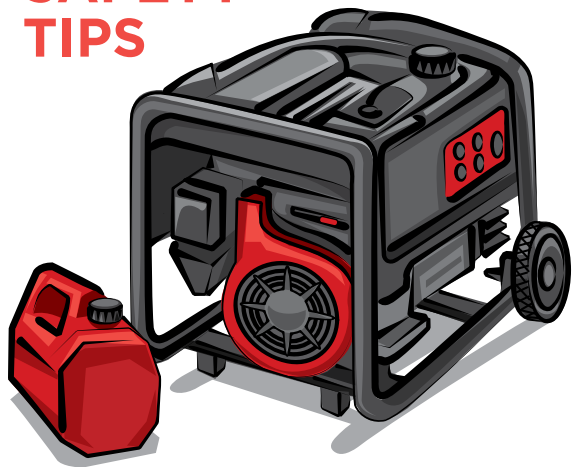
Cybersecurity Month

This October, keep in mind the importance of keeping connected devices safe and secure from outside influence.

With more people spending time at home due to the COVID-19 pandemic, now more than ever before, connected devices are an integral part of how we communicate and access services essential to our well-being. Data collected from these devices can include highly specific information about a person or business, which can be exploited by bad actors for criminal gain.

Follow Randolph EMC on Facebook and Twitter for more tips about staying safe and protecting your personal and professional data.

GENERATOR SAFETY TIPS



Never connect a standby generator into your home's electrical system. There are only two safe ways to connect a standby generator to your equipment.

Stationary Generator:

An approved generator transfer switch, which keeps your house circuits separate from the electric co-op, should be installed by a professional.

Portable Generator:

Plug appliances directly into the outlet provided on the generator.

Set up and run your generator in a well-ventilated area outside the home. Make sure it's out and away from your garage, doors, windows and vents. The carbon monoxide generated is **deadly**.

Use a heavy-duty extension cord to connect electric appliances to the outlet on the generator.

Start the generator first **before** connecting appliances.

Source: SafeElectricity.org



Energy Efficiency Tip

The average household owns 24 electronic products, which account for roughly 12% of home energy use. When shopping for electronics, consider purchasing ENERGY STAR®-certified products, which can be 70% more efficient than conventional models.

Source: energy.gov

A Word About Randolph Electric

From CEO Dale Lambert

THE IMPORTANCE OF NOVEMBER 3RD

Dear Members,

We are nearing a critical time in the life of our nation. The upcoming election is a time when we select citizens, from among us, to be our representatives and leaders in government. In this month's Watts Working, we have provided you with a listing of the legislative candidates that wish to serve you, our members, in Raleigh and Washington, D.C. I want to encourage you, if you are not already, to be part of the election process.

Why should we vote? In a free country, where the citizens have the opportunity to choose their governmental leadership, it would seem this would be a question that is asked only by a few. You would think the masses would know the answer without giving it much thought. But sadly, that is not the case.

First, the opportunity to have a voice in the election of our governmental leaders came at a tremendous price. Through the centuries, from the first struggle to gain our freedom as a sovereign nation, to the many wars and conflicts, men and women have faithfully answered

the call of sacrificial service to our nation. They placed themselves in harm's way so we would have the privilege to exercise the most basic, yet most profound, act of democracy — casting a vote. Many brave men and women have served, suffered, and some have even paid the ultimate price — they gave their lives to preserve the freedom and liberty that we, as a nation, take for granted more and more as the years go by.

Second, we should set the example and expect our young people to become a part of the election process. We should teach our children and grandchildren about the responsibility that is expected from the citizens of a free nation, voting on every Election Day. If our younger generation understands what is expected and why it is important, they will be more engaged.

Some say, "I'm only one vote. My vote doesn't count." All elections begin with that first vote. It is just as important as the last one cast. After an election, there are many reports of races being won and lost by just one vote. When I hear these reports, it reminds me of the importance of being involved in the process.

According to data from the United States Census Bureau, in the 2016 presidential election, only 61 percent of eligible citizens voted. That data also shows that as we age voting becomes more important. In 2016, 71 percent of citizens 65 years and older voted. But for the 18 to 29 age group, only 46 percent voted. We can do much better than that!

When we fail to vote, we miss out on the special opportunity to shape the future of our local communities, state and nation. America is facing great challenges domestically and abroad. All of us should exercise our right to have a voice in the future direction our great nation should go. We are actually giving up part of our freedom when we neglect the privilege we have as Americans to participate in the electoral process.

For your convenience, we have included a list of candidates for our service area and their campaign websites so you can do your research to determine where they stand on issues that are important to you. Just showing up and randomly making selections is not the most prudent practice.

Don't leave democracy to someone else. That person or group may

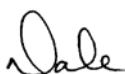


FEDERAL			
U.S. President		U.S. Senate	
Joseph Biden (D)	https://joebiden.com/	Shannon W. Bray (L)	https://www.shannonbray.us/
Donald J. Trump (R)	https://www.donaldjtrump.com/	Cal Cunningham (D)	https://www.calfornia.com/
		Kevin E. Hayes (C)	https://hayesforussenate.com/
		Thom Tillis (R)	http://www.thomtillis.com/
U.S. House of Representatives			
District 4		District 9	
David Price (D)	http://www.priceforcongress.com/	Cynthia L. Wallace (D)	https://www.cynthiawallace.com/
Robert Thomas (R)	https://robertthomasforcongress.com/	Dan Bishop (R)	https://www.votedanbishop.com/
District 8		District 13	
Richard Hudson (R)	https://richardhudson.org/	Ted Budd (R)	https://tedbudd.com/bio/
Patricia Timmons-Goodson (D)	https://www.timmonsgoodsonforcongress.com/	Scott Huffman (D)	https://www.scotthuffman.com/
STATE			
N.C. Governor		N.C. Lieutenant Governor	
Roy Cooper (D)	https://roycooper.com/	Yvonne Lewis Holley (D)	http://yvonnelewisholley.com/
Steven J. DiFiore (L)	https://stevenforncarolina.com/	Mark Robinson (R)	https://www.markrobinsonfornc.com/
Dan Forest (R)	https://www.danforest.com/		
Al Pisano (C)	https://alpisanoformcgvornor.com/		
N.C. State Senate		N.C. House of Representatives	
District 23		District 52	
Valerie P. Foushee (D)	https://www.valeriefoushee.com/	Jamie Boles, Jr. (R)	https://www.jamiebolesnc.com/
Tom Glendinning (R)	https://tgformcenate23.com/	Lowell Simon (D)	http://www.simonformchouse.com/
District 24		District 54	
Amy S. Galey (R)	https://amygaley.com/	George T. Gilson, Jr. (R)	https://gilsonjrfor54-chathamncgop.nationbuilder.com/
J.D. Wooten (D)	https://jdwooten.com/	Robert T. Reives II	https://www.reivesforhouse.com/
District 25		District 63	
Tom McInnis (R)	https://mcinnisformc.com/	Ricky Hurtado (D)	https://rickyhurtadofomc.com/
Helen Mills (D)	https://www.helenformcenate.com/	Stephen Ross (R)	http://rossformchouse.com/
District 26		District 64	
Dave Craven (R)	https://www.linkedin.com/in/dave-craven-b6b088a4/ https://www.facebook.com/jane.ledwellgant	Eric Henry (D)	https://www.ericformchouse.com/
Jane Gant (D)		Dennis Riddell (R)	http://riddell4nchouse64.com/
District 29		District 66	
Steve Jarvis (R)	http://electjarvis.com/	Scott Brewer (D)	https://www.brewerformc.com/
Duskin Lassiter (D)	https://www.duskinlassiter.org/	Ben Moss (R)	https://www.benmossformc.com/
		District 70	
		Pat Hurley (R)	https://www.facebook.com/pat.hurley.716
		Susan Scott (D)	n/a
		District 78	
		Allen Ray McNeill (R)	https://www.facebook.com/Rep-Allen-McNeill-414592922065660/

not share the same morals, ideas and concerns that you do. President Dwight D. Eisenhower once said, "Politics should be the part-time profession of every citizen." President Thomas Jefferson stated, "We in America do not have government by the majority, but government by the majority that votes." These statements hold true today.

Be a voice in this upcoming election. The survival of America and our future liberty depends on you. Your vote does count!

Cooperatively Yours,



Dale F. Lambert
Chief Executive Officer



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to more than 32,000 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

Electric Service

Asheboro (336) 625-5177
..... (800) 672-8212

Robbins: (910) 948-3401
..... (800) 868-7014

Report Outage (877) REMC-OFF
..... (877) 736-2633

Account Info
& Bill Payments: (877) 534-2319

Business Hours: 8 am – 5 pm, M-F

Board of Directors

Jerry Bowman President

Tammie Phillips Vice President

Billy Maness Secretary-Treasurer

Lee Isley Assistant
Secretary-Treasurer

Scott Cole Larry Routh
Delbert Cranford Sue Spencer
Steve Harris

Senior Staff

Dale F. Lambert Chief Executive Officer

Jay Albright District Vice President

Adam Hargett Vice President of Finance

Dennis Mabe Vice President of
Engineering & Operations

Fred Smith Vice President of
Economic Development & Compliance

Jill Vanness Editor

Visit Randolph EMC Online

RandolphEMC.com



Powering Up After an Outage

When the power goes out, we expect it to be restored within a few hours. But when a major storm or natural disaster causes widespread damage, extended outages may result. Our line crews work long, hard hours to restore service safely to the greatest number of consumers in the shortest time possible. Here's what's going on if you find yourself in the dark:

1. High-Voltage Transmission Lines:

Transmission towers and cables that supply power to transmission substations (and thousands of members) rarely fail. But when damaged, these facilities must be repaired before other parts of the system can operate.

2. Distribution Substation:

A substation can serve hundreds or thousands of consumers. When a major outage occurs, line crews inspect substations to determine if problems stem from transmission lines feeding into the substation, the substation itself or if problems exist further down the line.

3. Main Distribution Lines:

If the problem cannot be isolated at a distribution substation, distribution lines are checked. These lines carry power to large groups of consumers in communities or housing developments.

4. Tap Lines:

If local outages persist, supply lines (also known as tap lines) are inspected. These lines deliver power to transformers, either mounted on poles or placed on pads for underground service, outside businesses, schools and homes.

5. Individual Homes:

If your home remains without power, the service line between a transformer and your residence may need to be repaired. Always call to report an outage to help line crews isolate local issue.