

Watts Working

Avoid Unwanted ‘Surprises’ on Bills with High Usage Alerts



Did you know that you can set up alert notifications to make you aware of high usage on your account? Our High Energy Usage Alert could come in handy if you have a heat pump or well pump issue that could drastically increase your monthly electric bill. No one wants a surprise like that!

Don't Let Your Energy Usage “Creep Up” Without Knowing About It

With the sweltering temperatures of summer just around the corner, we all know that seasonal fluctuations in temperature and other things like hosting guests and cooking can increase electric bills. “The value of the High Energy Usage Alert is that it catches something you might normally miss—like that malfunctioning heat pump, before it runs your monthly electric bill sky high,” says Paul Caviness, REMC’s Manager of Energy Services.

Daily Usage and Dollars

The High Energy Usage Alert notifies members when their daily energy usage exceeds the dollar amount that they have set up. “Members will need to be familiar with their monthly bills and how many kilowatt-hours (kWh) they use per

month on average,” says Caviness. “Once members know that amount, the next step is to calculate how much their daily usage equates in dollars by dividing their average monthly bill amount by 30 to get the average dollar cost per day.”

It’s important for members not to set the threshold so close to the average usage that they might receive alerts too often, though. The idea is to be notified when your usage is above the average, which could translate into a higher-than-normal bill.

What Happens if I Receive an Alert?

If high usage alert notifications are received consistently for a few days, and seasonal temperature fluctuations can be ruled out, it is time to investigate further. These are the top three things that can typically cause a spike in usage and should be checked by a licensed technician:

- Heating/cooling systems
- Electric water heaters
- Well pumps/water system leaks

Why not take time now to set up a High Usage Alert? Log in to your account at our website, RandolphEMC.com, and update your settings under the My Alerts tab. You may select one or all three options—text, email, and push notifications.

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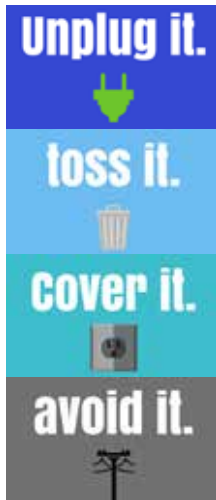
H Win an iPad When You Participate in PHP



Recognizing May as National Electrical Safety Month

While ensuring the safety of our members and employees is a top priority year-round, during the month of May, Randolph EMC joins other electric cooperatives across the state and nation in recognizing National Electrical Safety Month to promote awareness of the dangers of electricity and how to be safe when using electrically powered devices.

Electricity is an essential and dependable resource, but we must all be aware of the serious—and sometimes deadly—consequences of using electricity unsafely. Many electrical accidents and tragedies involve common items such as power outlets, appliances, power cords, power equipment and extension cords. The good news is that these accidents can be avoided through a few simple precautions:



Appliances, tools and other devices are still connected to electricity when they are plugged in. Turn off AND unplug all portable electric devices when you're finished using them.

Inspect electrical cords often for broken connectors or fraying and throw away any worn cords to eliminate the possibility of shock, short circuit or fire.

Use plug covers in outlets if you have young children. Teach them never to put their fingers in electrical outlets or appliances and keep cords and electrical devices away from them.

Never go near a power line. If you encounter a downed line, leave the area immediately and notify your cooperative or call 911. Never place ladders, poles or other items near power lines, and don't drive over downed lines.

We encourage you to make sure that you and your family know about the dangers of electricity and how to use it safely. We offer safety information and tips online at RandolphEMC.com, Facebook and Twitter, and have several safety books available free to members in our offices.



Randolph Electric is accepting Bright Ideas applications now through September 19, 2018. Educators in K-12 classrooms with creative ideas for hands-on learning projects are encouraged to apply for a grant up to \$2,000.

All teachers who submit their applications by the early bird deadline of Aug. 15 will be entered into a drawing for one of five \$100 Visa gift cards.

Teachers at qualifying schools can apply individually or as a team, and grants are available for all subjects. To apply, or for more information about the Bright Ideas grant program, visit RandolphEMC.com.





Garden Gratitude for PHP

Community Grant Helps Asheboro/Randolph's YMCA Cooperative Outreach Garden Provide Fresh and Free Nutrition to Those in Need

In July 2017, Randolph EMC's People Helping People (PHP) program awarded a total of \$10,000 to 10 local 501(c)(3) organizations, made possible through funds received from CoBank's Sharing Success matching grant program. Together with a matching donation from Randolph EMC and CoBank, PHP was able to support projects from these ten local nonprofit agencies to benefit REMC members.

The Randolph/Asheboro YMCA's Cooperative Community Outreach Garden was one of the 2017 recipients of a PHP Community Grant. The Community Garden aims to grow and donate fresh vegetables and herbs to donate to local food pantries, crisis centers, local soup kitchens, and many others needing food assistance. The Garden is built and maintained by volunteers from a variety of ages, including many local veterans. As of 2017, Garden volunteers put in over a collective of 1,202 hours of service. The volunteers are highly educated about which types of produce grow best in different climates. Their goal is to continuously produce throughout all seasons. Although the group has an abundance of crops they harvest annually, among the most popular are peppers, tomatoes, squash, cabbage, broccoli, and okra. In 2017 alone, the Community Garden reached their highest production totals to date, collecting over 5,900 pounds of fresh produce for donation to the local community.

Randolph EMC's Communication and Outreach Specialist, Kathleen Duckworth, visited the Garden

while volunteers from the community were tending to their produce and educating the REMC team on what types of fruits and vegetables they are able to harvest throughout various seasons. "This is a unique program and an added benefit to help serve the hungry in our community," said Kathleen. "This program is also a great way to educate the local youth on healthy eating habits and the importance of proper nutrition."

Kathleen also noted that with Randolph EMC's deep community roots, it's a privilege for PHP to have the opportunity to support a variety of local nonprofits within their service area. REMC believes it is important to serve a diverse population of the membership and the ultimate goal of the Community Grants is for PHP to extend its charitable reach into the community to support those agencies that are providing such needed services to our member-owners.

Applications for the 2018 PHP Sharing Success Community Grant program are open now through Thursday, May 31. Registered 501(c)(3) organizations in Alamance, Moore, Montgomery, Chatham and Randolph counties are eligible to apply for funding up to \$2,000. For questions, or to learn more about this opportunity, please visit RandolphEMC.com or contact Kathleen Duckworth at (336) 625-5177. Grant applications will be carefully reviewed by the People Helping People Board of Directors, with outcome announcements made in July.

Swap Shop

For Sale

Perennial flowers and herbs \$2.50 per pot. 336-376-3960.

Over 100 Civil War Books and Memorabilia, most like new. Used Bee Keeping Equipment (Hives, Feeding Trays, Smoker, etc.) 910-464-2101.

French Garden tableware for 8 settings, \$25. Two large black wheelbarrows, \$25 each. Large radio, CD player, etc., new in box, \$100. Video camera, new in box, \$100. 336-409-5450.

White wicker vinyl glass-top table with 6 chairs and new cushions, EC. \$300. 336-318-2245.

Queen Sleeper Sofa, EC, made in NC. Camelback style, rolled arms, blue/multi tweed plaid, innerspring mattress that was rarely used, EC, \$150. 910-464-5661.

1991 Bonneville Pontiac. Kenmore 70 Series Clothes Dryer. Coldspot Chest Freezer, full-size. 336-498-2073.

1994 Buick Roadmaster 8 Passenger Station Wagon. Corvette-based 260hp LT1 5.7 L 350 cu in V8 w/224K miles, Firestone radials w/10K miles. 4x8 ft cargo space. Cruise, power seats & windows, roof rack, moon roof, all records. \$3985. 910-464- 5661.

1969 Ford 3000 Diesel tractor, 8-speed transmission, power steering, rebuilt pump and injectors, skid plate. \$3,800. 910-947-4743.

Jazzy Power Chair, new, \$1800. New exercise chair, \$50. 336-460- 5250.

1986 Chevy, 3/4 ton, 6.2 diesel, crew cab, gooseneck & bumper hitches, toolbox, bedliner, well maintained. 336-675-5011.

Antique pocket knives, Cowboy boots size 8 1/2D, Cowgirl boots size 8 1/2 M, never worn. Power adjustor for RV hookup. New handmade F,Q,K quilts. 336-625-4548.

1986 GT Convertible Mustang, red with white top, one owner. \$15,000 neg. Heirloom Quilts made in the early 1940s. \$100 neg. 336-629-2560.

3,000 Red Sex Sal Link pullets, chickens at laying age 16 weeks plus, vaccinated and debeaked, \$6.90 and up. Liberty area. 336-708-2998 or 336-317-4105.

Cleaned deer corn, 50 lb. bags, \$6 each. Cleaned Feed Wheat, 50 lb. bags, \$8 each. Cleaned cracked corn, 50 lb. bags, \$7 each. 336-622-2480 or 336-736-0390.

FOR RENT: Mobile Home on private lot in the High Falls area. \$500 per month plus \$500 deposit. 910-464-3459.

WANTED: Paying cash for war souvenirs. 336-879-2472.

WANTED: Will pay cash for junk cars and trucks. 336-581-3423.

Members, email Swap Shop items to General@RandolphEMC.com

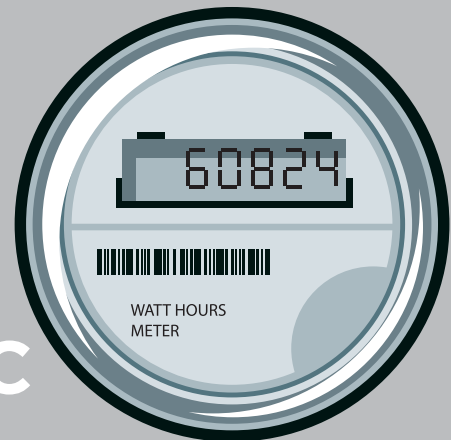
Sen. Tom McInnis Visits Robbins Office



Legislative activities in Raleigh always have the potential to impact the cooperative. North Carolina Senator Tom McInnis recently stopped by Randolph EMC's Robbins office to meet with employees and discuss issues that affect Randolph EMC members and the electric utility industry.

Pictured above are Tammy Long, Daniela Avila, Jay Albright, Brooke McNeill, Sen. Tom McInnis, Hannah Monroe, Sharon Lambert, James Gillis, Todd Phillips and Doyle Maness.

DO NOT TAMPER WITH YOUR ELECTRIC METER



Meter tampering can result in electric shock, is illegal and increases electricity rates for other co-op members.

- ⊘ Never break a meter seal.**
- ⊘ Never open a meter base.**
- ⊘ Never remove a meter or alter an entrance cable in any manner.**

If you know of or suspect that someone has tampered with their meter, please contact us immediately.

Watch your savings grow

As you welcome the new growth of spring outside, it's a great time to enroll in services to grow energy savings, too.

Try these tools and services from Randolph EMC, and watch your energy savings grow.



FlexPay

Want more control over your electricity bill payments? Sign for our FlexPay program. Prepaid billing allows you to pay for your electricity in advance. You decide when, and how much, to pay toward your electric bill. When your balance gets low, we'll let you know. And a great bonus? We've found that members using prepaid billing tend to save money on their bills as they become more aware of their household energy consumption.

Energy Audit

Are you paying for electricity you're not using? Find out with an energy audit. A cooperative energy expert

is available to help you become more energy efficient – which is good for your wallet and the environment!

Randolph EMC Mobile App

Besides payment and account information, our app lets you track your daily electricity use. Learning when you consume the most electricity is a great first step toward becoming more efficient.

Energy Efficiency

The least expensive energy is the energy that you don't use. Take action! Find lots of energy and money-saving tips at RandolphEMC.com or TogetherWeSave.com.

Electric cooperatives are owned and directed by you, our members. Because of that, we're focused on excellent service—and finding smart ways to help you better manage your energy use and budget. Tap into the services and tools above, and watch as your savings grow!



REVUP™

Randolph EMC Electric Vehicle Utility Program

Member-owners of Randolph EMC who own a PEV now have the opportunity to participate in the cooperative's new REVUP™ pilot program.

This two-fold program offers up to 25 members a \$500 rebate incentive toward the purchase of a Wi-Fi enabled Level 2 charging station, as well as the three-tiered time-of-use Plug N2 Savings rate to encourage charging during off-peak times.

Call us at 1-800-672-8212 to join the REVUP pilot program

A Word About Randolph Electric

From CEO Dale Lambert



MAKE PLANS TO ATTEND THE 80TH ANNUAL MEETING

Dear Members,

To prepare for a presentation I have to give later this month, I've been doing some research on the formative years of Randolph EMC. Several books could be written about the experiences, struggles and successes of those early visionaries. They saw a great need and took a risk to pull together like-minded friends and neighbors to form an electric cooperative with the sole purpose of improving the lives of those living in rural central North Carolina.

There were naysayers who predicted the co-op would never survive. They were basing this on the challenge of installing power lines to serve areas with low density, which would result in low revenues that would prohibit paying for the lines. But these naysayers were proven wrong. Randolph EMC is stronger than ever before because of the leadership of our past and current Board of Directors and because of the support our member-owners.

Yes, we still have our challenges. When you look at our distribution system spread over five counties, we're still very rural. Randolph EMC has an average of 7.4 meters per mile of line. This compares to neighboring investor-owned utilities that have, on average, more than 30 meters per line of line and municipalities that can average more than 40 meters per mile of line. The challenge is, we must collect revenues from fewer than 8 members to pay for installing, maintaining and cutting the right-of-way of that one mile, while other utilities can spread those same costs over three to five times as many of their customers. This is just one of the challenges that forces us

to work harder and more efficiently and tightly focus our strategic efforts and operations.

The critical component for our continued success is the support of those who own Randolph EMC: each of you currently reading this article. You own the cooperative and you are the sole reason our employees come to work every day. Our primary goal is to serve you to the best of our ability.

In my historical research, something that jumped out at me was the high level of member participation in annual meetings. Member-owners have to be engaged in the governance of their electric utility, which is what each annual meeting is for.

I grew up on Randolph EMC lines from birth. I can remember as a young child attending many annual meetings. But as a kid, I thought the speeches were boring as my mom, dad and grandparents listened intently. Never did I envision I would one day be giving "the boring speech." Of course, these days we always have a great program for the kids.

With all these thoughts in mind, preparations are well underway for Randolph EMC's 80th Annual Meeting. So please mark your calendars now for the event, which will be held on Friday, June 15, 2018, at 7:00 p.m. at Southwestern Randolph High School in its air-conditioned gymnasium. Our theme this year: "Powering Tomorrow... Today." I encourage you to be an active owner and attend your electric utility's annual meeting.

Your cooperative's electric distribution system covers more than 1,500 square miles of area in five counties. It stretches from Mt. Gilead

to Snow Camp, from Badin Lake to Goldston, and from Randleman to Pinehurst. For 80 years, dedicated members from across Randolph EMC's service territory have converged to conduct the business of the cooperative. This is a tradition that should continue and grow even stronger in the future.

The annual meeting is important because it gives our members the opportunity to hear reports about the condition and operation of their cooperative over the past year. The electric utility industry is undergoing tremendous change, with many challenges and opportunities, and this gathering allows your leadership to provide updates on our strategic response to this changing environment.

Unlike investor-owned utilities, those receiving their electric service from Randolph EMC own the cooperative. The owners have a voice in the operation of the business through their participation at the annual meeting.

In addition to the business portion of the meeting, members will elect three individuals to represent their interests on the Board of Directors. Randolph EMC's Board of Directors is comprised of nine members who meet monthly to hear reports, make decisions and set the strategic direction for the cooperative. The three directorate districts that will stand for election this year are District 5, currently held by Delbert Cranford; District 8, currently held by Steve Harris; and District 9, currently held by Billy Maness.

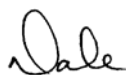
The annual meeting is not all business, though. It's a great time to get together with old friends and a chance to establish new friendships among the Randolph EMC cooperative family.

There will be music, homemade ice cream and lots of information about conservation, energy efficiency and the many programs we offer that deliver value and help you to save money on your electric bill. And don't miss the live-line safety demonstrations that our line technicians will be performing.

Another reason to attend the annual meeting is that we award more than 100 really nice door prizes that range from small appliances to local pottery. We'll also have bicycles of all sizes and other fun prizes for the children who attend. No one leaves empty-handed, though. Each registered member who attends will receive a gift at the conclusion of the evening.

In next month's Carolina Country, you will receive the annual report and additional information about the annual meeting. I look forward to seeing you there!

Cooperatively Yours,



Dale F. Lambert
Chief Executive Officer



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to more than 31,500 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

Electric Service

Asheboro (336) 625-5177
..... (800) 672-8212

Robbins: (910) 948-3401
..... (800) 868-7014

Report Outage (877) REMC-OFF
..... (877) 736-2633

Account Info
& Bill Payments: (877) 534-2319
Business Hours: 8:00 am – 5:00 pm, M-F

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Secretary-Treasurer
James Andrews Billy Maness
Delbert Cranford Larry Routh
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Visit Randolph EMC Online

RandolphEMC.com





People Helping People



WIN AN IPAD

Round up your electric bill to the nearest dollar to help fellow members in need with People Helping People.
It's one of the easiest good deeds you'll ever do!

As thanks for PHP participants' generosity, we're giving away an iPad to one lucky member.

Call your local office or visit RandolphEMC.com to sign up to contribute to PHP before June 30, 2018, and you'll be entered to win an iPad!