Watts Working

Introducing SPOTT Alerts

Status of Power Outages Through Text — A Member's Best Friend During Power Outages

Randolph EMC's new SPOTT Alerts — Status of Power Outages Through Text Alerts puts information about outages in the palm of your hand. Using the everyday accessibility of text messaging, we can quickly and easily communicate about power outages.

Using SPOTT Alerts gives you access to the best information we have available so that you can make plans.

Participants may text the cooperative to report an outage, inquire about the status of an outage, and receive notification when an outage has been restored. We'll even send you a text to alert you when there is a power outage affecting your service location!

Participating is easy—you only need to list your mobile number(s) on your Randolph EMC account to be automatically enrolled. Be on the lookout for a SPOTT Alerts welcome text from Randolph EMC this month. A list of text prompts is available at RandolphEMC.com/SPOTT.

If you're not interested in receiving outage text alerts, don't worry. Simply reply to the welcome text with STOP and you will not receive any additional outage-related texts from Randolph EMC.



Update your contact information now to have access to this convenient new service!

ONLINE

Update your account information easily by logging on to REMC's Online Member Service Portal at RandolphEMC.com.

BY PHONE

Connect with a Member Service Representative for assistance by calling (800) 672-8212 in Asheboro or (800) 868-7014 in Robbins.

Visit RandolphEMC.com/ SPOTT for more details!

2017-18 Bright **Ideas Grant** Winners

Final Deadline Approaching for Youth Tour

Alternatives to Traditional Billing Dale Lambert's AWARE Column

Last Chance to Win \$100 with **Autopay Giveaway**





Congratulations, 2017-18 Winners!

Congratulations to Randolph EMC's Bright Ideas grant winners! Bright Ideas education grants, sponsored by Randolph Electric and North Carolina's electric cooperatives, provide resources up to \$2,000 to educators for innovative, hands-on, classroom projects that would not otherwise be funded. This year, Randolph Electric awarded a total of \$12,000 to 12 projects that will touch the lives of more than 4,000 local students.

Proposals can come from any area of the curriculum. Projects must directly benefit students, provide ongoing benefits, and use innovative teaching methods. A panel of previous Bright Ideas grant winners, various counties' Teachers of the Year, as well as retired teachers, carefully reviewed and discussed each application before deciding on the following final awards.



Emily Cappello, Balfour Elementary

Help Make Balfour's Makerspace - \$194

Grant funding will incorporate various STEM (science, technology, engineering, math) projects, which will help students become innovative engineers.



Kim Collazo, Robbins Elementary

Project RED (Reading and Engineering with Drones) - \$1,412

This project will combine the fascination of a good story with engineering technology associated with drones. Students will use STEM skills to solve real world problems relayed through picture books as they design and program solutions with teammates' ideas and drones.



Johnna Davis, North Moore High

Building Smart Mirrors - \$795

Students will create Smart Mirrors using discarded LCD monitors from computer labs across the district, and then build even "smarter" mirrors using HDMI monitors.



Amanda Deaton, Westmoore Elementary

Breakout of Boring Lessons - \$670

Through grant funding for Breakout EDU kits, students will be working collaboratively and independently to solve problems, puzzles, and other challenges through various technologies.



Mary Kathryn Doll, West End Elementary

Communication for All - \$1,299

The use of tactile symbols combined with voice output will allow students with developmental disabilities to communicate and develop critical literacy skills that will enhance participation in school.













Kathy Fleetwood, Randolph County Early College High

Operation Footlocker - \$150

Students will explore the history and lessons of World War II by analyzing actual artifacts such as ration books and V-mail letters shipped in a traveling trunk from the National WWII Museum.

Kristin Jones, Southwestern Randolph High

Vinyl Cuttin' Cougars - \$1,600

Students will create and design crafts to sell, which will teach them important business and collaboration skills with teachers and fellow students.

Angela Mroczkowski, Randolph County Early College High

It's Time to Break Out of the Norm - \$500

Each Breakout EDU kit allows for the facilitation of games, where students will use teamwork and critical thinking skills to solve a series of challenging puzzles in order to open locked boxes.

Kelly Priest, West Pine Elementary

Global Learning & Engineering- \$2,000

Students will be able to connect with students from another country to examine the global water program and then design and print 3D water filtration devices.

Deborah Robins, Montgomery County Early College High

Full STEAM Ahead - \$780

The School Science club will become STEAM Team Ambassadors to middle school students in the county. Grant funding will provide students with a digital gallery of skits and demonstrations and offer them the opportunity to participate in a Spring STEAM Festival.

Brad Thomson, West End Elementary

Augmented Reality Sandbox - \$2,000

Funding will allow implementation of an Augmented Reality Sandbox to be used by the entire student body. Students will be able to create virtual landforms, and create a large interactive projectable screen that promotes kinesthetic learning.

Deborah Wainwright, Southwestern Randolph Middle

A Pollinator Picnic - \$600

With grant funding, the school's Nature Club will be able to start a pollinator garden. They will be able to purchase raised beds, seeds, soil and garden supplies.

Swap Shop

For Sale

Craftmatic Adjustable Queen Size bed, like new, used 6 months. Remote control with massage. \$1800. 910-571-0144.

1989 Ford Mustang 5.0 Convertible. \$2,500. 336-381-3445.

2017 Fescue Hay, 4x4 round bales, no rain, in barn. \$30 each. 336-629-6138 or 336-301-0843.

Mahindra 4550 tractor w/ 2+ years warranty. 266 hours. Front bucket & hydraulic lines front & back. Special additives in fuel not required. Like new, \$21,900 OBO. 910- 975-0231.

Air Compressor with Gauge & 12-ft hose with Air Chuck, \$20. 336-301-2365 before 8 pm.

Baby male pygmy goats, \$60. 336-873-7805.

4x5 round bales of hay. 336-879-3489.

Ematic Digital Tuner Converter Box with Recorder-compatible with all TV Antenna brands, \$30. RCA Amplified indoor flat HDTV antenna, multi directional, \$30. 336-495-5557.

4-String Tenor Banjo, \$200. 336-629-2533

1955 Chevy Pick-up body parts, 4 front fenders, 3 grills, 2 hoods, & 1 rear bumper, \$600 OBO. 910-464-3470.

1999 Toyota Tacoma truck, extended cab, 119,000 miles, automatic, 2-wheel drive, \$9,000 neg. Men's Western Boots, size 8½, new in box, \$40. Three antique wash tubs, \$25 each. Power adjustor for RV hookup. New handmade F,Q&K quilts. 336-625-4548.

1986 GT Convertible Mustang, red with white top, one owner. \$17,000 neg. Heirloom Quilts made in the early 1940s. \$125 each OBO. 336-629-2560.

Cleaned deer corn, 50 lb. bags, \$6 each. Cleaned Feed Wheat, 50 lb. bags, \$8 each. Cleaned cracked corn, 50 lb. bags, \$7 each. 336-622-2480 or 336-736-0390.

House on 1.75 acres of land plus a 1994 Model Mobile Home on 1 acre of land on paved road in the Seagrove area. Selling both together. 336 460-5250.

Historic scenic Randolph County, NC Piedmont mountain land (124.5+/-acres) with mature timber & huge granite rock formations. Surveyed & offered below appraised value, owner financing available. 336-584-9650.

34 acres on Picketts Mill Rd. 336-629-3342.

WANTED: Will pay cash for junk cars & trucks. 336-581-3423.

Members, email Swap Shop items to General@RandolphEMC.com

High School Students, It's Your Last Chance to

WIN A SUMMER TRIP TO D.C.

In 2018, Randolph Electric will award one rising high school junior or senior an all-expenses-paid trip to Washington, D.C., the week of June 9-15. The trip brings together more than 1,500 highly talented, ambitious young people from across the country for an incredible week touring the nation's capital and developing their leadership skills.

As a bonus, this trip looks great on college applications, and students will become friends with people from all over North Carolina, as well as the United States.

Check out **YouthTour.coop** to get highlights from the 2017 tour and learn more about what's in store for 2018.

Learn more and download your application at RandolphEMC.com.

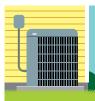
Hurry! The deadline to apply is January 3, 2018!

We're Proud to Power YOU



Local, Safe, Reliable Electricity. For all the ways you live.















REMC offices will be closed December 25–26 for Christmas & January 1 for New Year's.





Randolph EMC Electric Vehicle Utility Program

Member-owners of Randolph EMC who own a PEV now have the opportunity to participate in the cooperative's new REVUP $^{\text{\tiny{M}}}$ pilot program.

This two-fold program offers up to 25 members a \$500 rebate incentive toward the purchase of a Wi-Fi enabled Level 2 charging station, as well as the three-tiered time-of-use Plug N2 Savings rate to encourage charging during off-peak times.

Call us at 1-800-672-8212 to join the REVUP pilot program

Alternatives to Traditional Billing

If the thought of opening your electric bill each month gives you anxiety, consider switching to one of these alternative billing options:



Budget Billing

Budget Billing plan makes it easy to budget your energy costs throughout the year. This service evens out your monthly budget with average payments each month of the year.

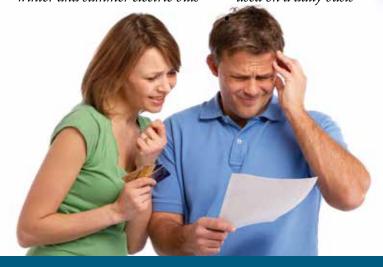
- No more wondering or guessing what your electric bill will be—no surprise bills
- You can better plan your other monthly expenses when you know your payment amount
- No large fluctuations between winter and summer electric bills



) FlexPay

FlexPay is a payment option that allows you to pay for your electricity as you use it. There are no due dates or late fees—your usage and balance are calculated daily.

- Choose your own payment schedule
- Electric bill can be paid in smaller, more budgetfriendly amounts
- Become more aware of how much electricity is used on a daily basis





Be merry & bright, but don't let your holiday lights shine all night!

Save money on your electric bill by installing a light timer for your decked out home. It can help lower your electric bill and reduce energy consumption. Use a manual timer plugged into an electrical outlet to automatically turn lights on and off as scheduled.

A Word About Randolph Electric

From CEO Dale Lambert

THE FUTURE IS HERE FOR REMC MEMBERS

Dear Members.

I recently attended a meeting where a group of panelists were discussing some really exciting potential technologies that one day in the future would be available for electric utility customers. Technologies like online portals and apps on a phone or tablet that would allow people to view their daily electric usage. And they'd even be able to see the high and low temperatures overlaid on the usage chart so they could track how the weather might affect their usage. This new technology would also allow consumers to set high usage alerts, so if the energy they used for the day goes above a specified amount, they would be notified.

This exciting new technology would be the key to identifying problems quickly instead of waiting until the bill arrived! And saving money and being more efficient! And not being surprised when the bill comes!

One day, prepay programs would be available so a consumer could "pay as they go" instead of getting a bill with 30 days of energy usage on it. This innovative program would allow flexibility for paying an electric bill that would be determined by the customer, not a specific due date!

Sure sounds good to me!

At the conclusion of the meeting, I was standing with a small group as they were talking about all the information they'd just heard from the panelists. They were excited about all the conveniences these new technologies would bring them...one day.



Well, that "one day" has already arrived for the member-owners of Randolph EMC!

We're not a large power company in comparison to others in the neighborhood, and we serve the more rural, sparsely populated areas of central North Carolina. But your Board of Directors and employee team have been working hard to bring you the most advanced technology available and have developed programs to save you money and give you options and convenience when it comes to using electricity.

Usage monitoring and high usage alerts are available now on our Online Member Service Portal and Randolph EMC Mobile App. The Randolph EMC FlexPay program has been available since 2014, and many of your fellow members have taken advantage of paying smaller amounts throughout the month, rather than paying a larger amount by a specified due date.

You also have the opportunity to participate in the SunPath Community Solar® project, which was launched in early 2016. It is for members who want to participate in locally produced, clean solar energy to help offset their carbon footprint, but without having to make any changes to their property, like cutting trees or putting holes in their roof.

Earlier this year, we launched our REVUP pilot program for members with electric vehicles that will help us learn about how charging patterns and increased electrical load will impact our system. The program gives 25 members a rebate on a Level 2 Charging

Station, as well as a special time-of-use rate that rewards them for charging their cars during off-peak hours.

And to close out 2017, we're introducing our latest technology — SPOTT Alerts for staying informed when power outages occur. SPOTT stands for Status of Power Outages Through Text, and we're excited about all this program has to offer.

If your mobile number is on file with Randolph EMC, you'll be enrolled in the SPOTT Alerts program. You will be able to report an outage via text message, and may automatically receive a text to notify you about an outage at your service address. You can also inquire about the status of your outage and will receive a notification when your power has been restored.

It's important for you to understand, though, that when a major storm event hits our system, we will not be able to give an estimated time for restoration due to extensive damage. Having worked many major storm events during my 32-year career here, it can sometimes take several days make repairs. When these situations occur, predicting accurately when a particular member's service will be restored is extremely difficult. It requires resources that are better used toward getting the lights back on.

When we do have widespread outages, we'll share general outage information, as we always have, rather than information related to a specific service address. This includes information on our website, social media and local radio and television stations.

For SPOTT Alerts, standard messaging rates will apply, and you may opt out at any time if you don't find value in this service. But I believe it will be a great convenience to you to stay informed throughout the restoration process.

I'd like to close this month's article by expressing how much your co-op employees and Board of Directors appreciate the support you give us throughout the year. It is truly a pleasure to serve you each day, and as we enter this Christmas season, our hope is that your holidays will be filled with joyous and memorable times spent with family and friends.

We all seem to be pressed for time more than usual during the holidays. Please take time to remember the true reason for the season—the celebration of the birth of our Lord and Savior, Jesus Christ. Merry Christmas to all! Cooperatively Yours,

Dale

Dale F. Lambert
Chief Executive Officer



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to nearly 32,000 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

Electric Service

Asheboro
Robbins: (910) 948-3401 (800) 868-7014
Report Outage(877) REMC-OFF(877) 736-2633
Account Info & Bill Payments: (877) 534-2319
Business Hours: 8:00 am - 5:00 pm, M-F

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RandolphEMC.com



DON'T MISS YOUR LAST CHANCE FOR RANDOLPH EMC'S



Set It & Forget It for a Chance to Win a \$100 Gift Card Each Month... PLUS, a \$500 Grand Prize!

Randolph Electric's convenient autopay options make it easy to pay your bill on time, avoid late fees and save on postage! These options also offer cost savings for the cooperative. As a thanks for participating, we're giving away one \$100 Gift Card each month for the rest of 2017! And all of those entries will be eligible for a \$500 Grand Prize drawing in early January.

Enroll your account(s) in Bank Draft or schedule Recurring Payments' using your credit or debit card or checking account and you'll receive one entry per account into our monthly drawing. Don't worry—if you're already participating in automatic payments, you'll be entered to win, too!

Log on to your account at RandolphEMC.com or give us a call at 1-800-672-8212 to speak with a Member Service Specialist for assistance.

*One-time payments made over the phone, online or in-app are not eligible for drawing

Autopay Your Way:

Bank Draft

Have your bill paid automatically from your checking or savings account on the due date

Recurring Payment

Automatically pay your bill on or before your due date each month using a credit or debit card or e-check.