



Watts Working

Thanks and Giving with PHP

The holiday season is the natural time to reflect upon all the things we have to be thankful for. It's also a perfect time to consider ways of helping those who are less fortunate than us so that they can have happy holidays, too. One great way to help is through participating in Randolph EMC's People Helping People (PHP) program.

PHP offers co-op members the option of having their bills rounded up to the nearest dollar every month, with those extra few cents going to benefit people in need within the co-op's service territory. On average, a member participating in PHP donates about \$6 a year by having his or her bills rounded up.

Co-op members may not recognize the impact that their small sacrifices can make. Many members send notes of gratitude after receiving a donation. One recipient said, "I was recently diagnosed with lung cancer. Requiring many expensive medical treatments to help with my illness, I applied for assistance through REMC's People Helping People Program. With approval from the PHP board, I received a check to help with my medical treatments. Thank you to the People Helping People program for your love and generosity, as your support has helped me during this difficult period in my life."

We would like to send a big "thank you" to all the co-op members who help their fellow members and communities through the People Helping People program. The easiest way to sign up for the program is to enroll online when you sign into your account on the Randolph EMC Member Service Portal. Simply navigate to the "Services" tab, click on "People Helping People" and select the account(s) you would like to enroll. You may mail in the form below to PO Box 40, Asheboro, N.C., 27205, or call your local office to have a Member Service Specialist add PHP to your account.

Thank You for Caring, Thank You for Sharing!

By filling out this form, I agree to round up my REMC electric bill to the nearest dollar each month for a minimum of 24 months.

Name (as it appears on your bill)

Account #

Signature

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\$10,000 Awarded to Local Nonprofits in PHP Community Grants

Randolph Electric Membership Corporation's People Helping People (PHP) program recently awarded \$10,000 in grant funds to the following local nonprofit agencies as part of its Community Grants Program (pictured below). These organizations will use the grant money to implement programs or purchase needed equipment to facilitate programs that have a positive impact in the communities where Randolph EMC member-owners reside:

- **Adventures Beyond Classrooms (ABC): \$2,000**
- **Jordan Memorial Church: IMPACT Ramsauer: \$2,000**
- **Moore County Vietnam Veterans of America Chapter 966: \$500**
- **Moore Free and Charitable Clinic: \$1,500**
- **Randolph County Toys for Tots: \$500**
- **Randolph-Asheboro YMCA Garden: \$500**
- **Sandhills/Moore Coalition for Human Care: \$1,500**
- **West Chatham Food Pantry: \$1,500**

The Community Grants Program is a special project of PHP, made possible because of a \$5,000 grant from cooperative lender CoBank and its Sharing Success Matching Grant Program. Sharing Success was started in 2012 as a way to give back to co-ops and the nonprofits they support. Under the program, CoBank will match a cooperative's donation to a nonprofit, up to \$5,000. So with Randolph EMC's \$5,000 contribution combined with CoBank's \$5,000 match, People Helping People was able to extend its charitable reach into the community with \$10,000 for nonprofit agencies.

Please note that the community grants program *does not* utilize the money that members contribute from rounding up their bills. Those funds are reserved for helping REMC members who are facing a personal hardship outside of their control. See the article on the front page to learn more about how PHP helps families and individuals.



Outage texting is coming soon!

Update your mobile phone numbers in your Randolph EMC account now because outage text messaging and alerts are coming soon!

Beginning next month, REMC members who have active mobile numbers listed in their account will be able to communicate about power outages via text message. With our outage texting program, members will be able to text Randolph EMC at 1-877-736-2633 to report an outage and will also receive a text alert when there has been an outage reported in their area that might affect their location.

Updating Your Mobile Numbers is Easy!



ONLINE

Update your account information easily by logging on to REMC's Online Member Service Portal at RandolphEMC.com.



BY PHONE

Connect with a Member Service Representative for assistance by calling (800) 672-8212 in Asheboro or (800) 868-7014 in Robbins.



Randolph Electric offices will be closed November 10 in observance of Veterans Day and November 23-24 for the Thanksgiving holiday.

survey

REMC's fourth quarter member satisfaction survey continues throughout November in an effort to improve our service to you!

You may be contacted by phone and asked to participate in a brief questionnaire. The call will likely come from a 919 area code, as the company calling on behalf of Randolph EMC is based out of Raleigh.

The feedback gathered in these surveys helps REMC gauge its performance and improve products and services in the future.

We appreciate your time and thank you for sharing your thoughts!

Calling All High School Sophomores & Juniors...

Apply today for the Rural Electric Cooperative Youth Tour program!

One lucky student will win an all-expenses-paid trip to Washington D.C., in June 2018.

Learn more and download an application at RandolphEMC.com!



WASHINGTON DC

Electric Vehicles Have a Bright Future

The appeal of electric vehicles is gaining momentum. The push for greater mileage in terms of MPG that began in the second half of the last century has been joined by the push for greater miles per charge. Thanks to the electric cooperative movement, electricity is available everywhere in the U.S. The majority of roads are also paved and environmental concerns are increasing awareness.

There is still a major concern limiting EV growth, though, dubbed “range anxiety.” This stems from the limited range of all EVs. While the Tesla offering provides 270 miles for their all-wheel drive model and 355 miles on their standard models, that pales in comparison to most internal combustion cars. And, the lack of a rapid charging infrastructure is an ongoing impediment.

Fortunately, advances in battery technology are hammering away at the range issue. Range is steadily expanding and battery management systems are squeezing out more miles. At the same time, more companies and utilities are installing efficient charging stations at their places of business and in popular public locations.

Range anxiety notwithstanding, EVs have a bright future. Prices are dropping and range

is expanding so owners can confidently drive nearly everywhere with a little bit of planning.

If you’ve never driven an electric vehicle, you are in for a treat. While an internal combustion engine must rev up to speed, an EV has full power at its disposal instantly. Of course, there are limits on this 0-60 mph capability to prevent inexperienced and over-eager drivers from launching themselves into accidents and speeding tickets. They are quiet, well-appointed inside and allow you to forever bypass the lines at the gas station—unless you are in need of some snacks and a slushy.

If you do purchase an EV, be sure to let your electric cooperative know. The service to your home is sized to meet the demands of your house as they existed when service was connected, so adding the EV charger creates a risk of overloading the wires and transformers powering your home.

EV owners should check out the new REMC Electric Vehicle Utility Program (REVUP). This pilot project is a great way to add more charging power and savings to the other benefits of your electric vehicle. Call or visit RandolphEMC.com to learn more.



Randolph EMC Electric Vehicle Utility Program

Member-owners of Randolph EMC who own a PEV now have the opportunity to participate in the cooperative’s new REVUP™ pilot program.

This two-fold program offers up to 25 members a \$500 rebate incentive toward the purchase of a Wi-Fi enabled Level 2 charging station, as well as the three-tiered time-of-use Plug N2 Savings rate to encourage charging during off-peak times.

Call us at 1-800-672-8212 to join the REVUP pilot program

Prepare Now for Winter's Chills & Bills



Cold weather is coming! That means heating needs increase and more time is spent inside using lighting, appliances and electronics. To lower your winter electric bill, Randolph Electric offers tips to help you reduce usage while staying comfortable during colder weather and shorter days.

Be energy efficient

Simple steps help! Learn how energy efficient you are, as well as how you can improve your home's energy efficiency and save money by visiting the *Manage My Energy* section of RandolphEMC.com.

Other quick tips to help:

- Set thermostats to the lowest comfortable level (try 68 degrees for winter)
- Limit space heater use
- Open curtains to let in the sun's heat, but be sure to close them at night
- Reduce shower times
- Only run full loads in your dishwasher and clothes washer

Budget Billing

Equalize your payments for 11 months. In the 12th month, your account is "evened up" with a final payment billed or credit applied. Combine this with bank draft for convenience.

FlexPay

"Pay as you go" for the ultimate in convenience by paying smaller amounts, on your own schedule — even daily or weekly, by automated phone system or online. There are no deposits or late fees. Simply keep a positive balance on your account to keep electricity flowing. Set a payment to post automatically when your account reaches a certain low-balance threshold.

Download 101 Ways to Save from RandolphEMC.com for more ways to save on heating and other electricity costs!

Swap Shop

For Sale

Baby male pygmy goats. \$60. 336-873-7805.

4x5 round hay bales. 336-879-3489.

Ematic Digital Tuner Converter Box with Recorder- compatible with all TV Antenna brands, \$30. RCA Amplified indoor flat HDTV antenna - multi directional, \$30. 336-495-5557.

Four-String Tenor Banjo, \$200. 336-629-2533.

1955 Chevy Pick-up body parts: (4) front fenders, (2) hoods, (3) grills, (1) rear bumper, \$600 OBO. 910-464-3470.

Kingsford BBQ Charcoal Grill, like new, \$75. 336-301-2365 before 8:00pm.

New Holland 492 Haybine \$4900. New Holland 56 Hay Rake \$2900. Good condition, stored in shelter. 336-629-2752.

10-piece white wicker vinyl porch patio group. Table with 6 chairs, glider, & two rockers, new cushions, EC, \$650. 336-318-2245.

5 antique wash tubs. Western books by Louis L'Amour. Power adjustor for RV hookup. New handmade F&K quilts. 336-625-4548.

1986 GT Convertible Mustang, red with white top, one owner. \$17,000 neg. Heirloom Quilts made in the early 1940s. \$125 each OBO. 336-629-2560.

3,000 Red Sex Sal Link pullets, chickens at laying age 16 weeks plus, vaccinated & debeaked, \$6.90 & up. Liberty area. 336-708-2998 or 336-317-4105.

Cleaned deer corn, 50 lb. bags, \$6 each. Cleaned Feed Wheat, 50 lb. bags, \$8 each. Cleaned cracked corn, 50 lb. bags, \$7 each. 336-622-2480 or 336-736-0390.

Historic scenic Randolph County, NC Piedmont mountain land (124.5+/- acres) with mature timber & huge granite rock formations. Enjoy rock climbing, hunting, hiking, & photography on your own estate. Surveyed & offered below the appraised value with owner financing available. 336-584-9650.

House on 1.75 acres of land plus a 1994 Model Mobile Home on 1 acre of land on paved road in the Seagrove area. 336 460-5250.

4+ acres with well & septic, good location, High Falls school district. 910-638-5765.

WANTED: Will pay cash for junk cars & trucks. 336-581-3423.

Members, email Swap Shop items to General@RandolphEMC.com

A Word About Randolph Electric

From CEO Dale Lambert



GIVING THANKS

Dear Members,

November is traditionally the month of “Thanksgiving.” Many times we get so caught up in the day-to-day activities of life we neglect to be thankful. I can say for sure I am guilty of that, but on a personal note, I certainly have been blessed. I’m thankful for my Lord, my family and my church. I am also thankful to have the opportunity to work for you each and every day.

So, this month I’m going to set aside topics like the trends in the electric utility industry, legislative and regulatory activities and new technologies we are implementing. I would like to say those two words that aren’t said often enough: “Thank You.” I want to say thank you to several groups of people for their contributions that shape and guide Randolph EMC.

The first group I want to recognize is our employees. They are on the front line in meeting the needs of our members—in good weather and bad. We

strive to meet and exceed your expectations, and though we certainly are not perfect, our hearts are set on serving our members to the best of our ability. Even with all the high-tech equipment and technology we utilize today, our people are still the true heart of Randolph EMC.

When you call into the office for assistance, we want to be problem solvers. Our goal is to serve you to the highest of our abilities. I want to thank our employees for all they do each and every day. They are an extremely hard-working group and I am proud to be associated with them.

Next, I want to thank the People Helping People Board of Directors. People Helping People is a program that allows members to assist other Randolph EMC members by rounding up their power bills to the next whole dollar. We currently have just under 1,400 members who are rounding up their bills each month and contributing an average of \$6 per year. Since

its inception, nearly \$129,000 has been given to assist fellow Randolph EMC members that are facing a crisis in their lives.

Additionally, in association with CoBank, one of our cooperative banking partners and through their matching grant program, Sharing Success, a total of \$30,000 has been distributed to community organizations within our service area.

These organizations provide vital services that strengthen and enhance our communities. All the money stays right here within the communities we serve. All of the community grant funds are provided by CoBank and Randolph EMC. No funds from members rounding up their bills are used for the grant program.

The People Helping People Board of Directors are Uretha Smith (Chairperson), Debra Vernon (Vice Chairperson), Christina Haynes (Secretary), Doris Brady, Cindy Key, Gary Loy and Phillip McNeill. These folks have a great heart of service and do a fantastic

job administering this program. I am very appreciative of all their efforts in guiding the People Helping People program.

Next, I would like to thank a group of very dedicated and hard-working individuals—the Randolph EMC Board of Directors. The electric utility industry is more complex today than ever before, and it takes a lot of work and commitment to stay abreast of the issues and continual changes within our industry. Every decision that is made, no matter how simple or complex, is based on one simple notion: “What’s best for the members?”

Randolph EMC must plan well in advance for the infrastructure needs of the future. That takes vision and knowledge, and all of us at REMC have a sincere sense of duty to make good, sound decisions for the future success of the cooperative.

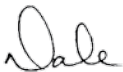
Your Board of Directors are Jerry Bowman (President), Tammie Phillips (Vice President), Sue Spencer (Secretary-Treasurer), Billy Maness (Assistant Secretary-Treasurer), Delbert Cranford, Steve Harris, Lee Isley, Larry Routh and Bob Wright. I consider it a privilege to work for and with your Board of Directors as we plan for the future. I want to thank them for their dedication to Randolph EMC.

The last group I want to thank is actually the most important group of all. It is you, our members. You see, without you, Randolph EMC would not exist—you are the owners. Our allegiance is not to a group of shareholders with different ideas and philosophies, it is to the member-owners of the cooperative that we serve every day.

Your support is greatly appreciated. Whether it is through serving on committees, attending and participating in the annual meeting, bringing coffee to a crew working in the field, dropping some goodies by the office during a major storm, using your tractor to pull a truck into a muddy field to repair a line, calling to tell us where the tree is on the line, or simply calling into the office or emailing to say “thank you for what you did.”

We hope you have a blessed Thanksgiving season.

Thankfully Yours,



Dale F. Lambert
Chief Executive Officer



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to nearly 32,000 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

Electric Service

Asheboro (336) 625-5177
..... (800) 672-8212
Robbins: (910) 948-3401
..... (800) 868-7014
Report Outage (877) REMC-OFF
..... (877) 736-2633
Account Info
& Bill Payments: (877) 534-2319
Business Hours: 8:00 am – 5:00 pm, M-F

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Jill Vanness Editor
Kathleen Duckworth Associate Editor

RandolphEMC.com



SIGN UP TODAY FOR RANDOLPH EMC'S



Set It & Forget It for a Chance to Win a \$100 Gift Card Each Month... PLUS, a \$500 Grand Prize!

Randolph Electric's convenient autopay options make it easy to pay your bill on time, avoid late fees and save on postage! These options also offer cost savings for the cooperative. As a thanks for participating, we're giving away one \$100 Gift Card each month for the rest of 2017! And all of those entries will be eligible for a \$500 Grand Prize drawing in early January.

Enroll your account(s) in Bank Draft or schedule Recurring Payments¹ using your credit or debit card or checking account and you'll receive one entry per account into our monthly drawing. Don't worry—if you're already participating in automatic payments, you'll be entered to win, too!

Log on to your account at RandolphEMC.com or give us a call at 1-800-672-8212 to speak with a Member Service Specialist for assistance.

¹One-time payments made over the phone, online or in-app are not eligible for drawing

Autopay Your Way:

Bank Draft

Have your bill paid automatically from your checking or savings account on the due date

Recurring Payment

Automatically pay your bill on or before your due date each month using a credit or debit card or e-check.