

Watts Working

Board Elects New Officers at 79th Annual Meeting

Following the 79th Annual Meeting of the Membership on June 16, 2017, Randolph EMC's Board of Directors elected Jerry Bowman to serve as President and Tammie Phillips to serve as Vice President after Director Bob Wright stepped down from his role as President.

Bowman has been a member of the board since 1993, representing directorate district four. He has served as vice president for the past six years.

Tammie Phillips has been a member of the REMC Board since 2008, serving as Assistant Secretary-Treasurer for the past six years. She represents directorate district seven.

Sue Spencer, representing directorate district six since 2003, will remain the Secretary-Treasurer. Billy Maness, district nine director, will be the new Assistant Secretary-Treasurer. He has been a member of REMC's board since 2013.



Jerry Bowman
President



Tammie Phillips
Vice President



Sue Spencer
Secretary-Treasurer



Billy Maness
Asst. Secretary-Treasurer

Outgoing board president Bob Wright will remain a member of the board. Wright said, "I appreciate the opportunity and privilege to have served as the membership's board president for the past six years. I am honored and humbled to represent district two on the cooperative's board of directors, and look forward to Mr. Bowman's leadership as president."

Did You Miss This Year's Annual Meeting?

Read Dale Lambert's AWARE Column on page F to learn about the innovative new programs unveiled. View and download photos from the event at this link: bit.ly/2017REMCAnnualMeeting

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You're Invited to...

REconnect

A Series of Community Engagement Meetings
for **R**andolph **E**lectric Member-Owners

RETHINK Your Energy Strategies

- **Talk with our energy experts** to see how REMC's usage monitoring tools can help you be a master at managing how your energy's used.
- **Curious about electric vehicles?** Find out how these can be a savings tool for both EV owners and the cooperative, and how we plan to support this growing trend across the system.
- **What's new?** Learn about new services and programs your co-op has to offer.

Join Us!

When: August 22, 2017
6:30 p.m.
(Light Dinner Included)

Where: Pleasant Hill Church
Fellowship Building
1712 Pleasant Hill
Liberty Road, Liberty

RSVP: To Ravonda Hanes
at 1-800-672-8212 or
Ravonda.Hanes@
RandolphEMC.com
by August 11, 2017

Swap Shop

For Sale

Very old hand hewn log barn with loft. Logs & flooring made of oak (trees cut from family property) 100+ years old. Fair condition. Buyer responsible for dismantling, hauling away, & cleaning up site. Located in Alamance County. Best Offer. 336-402-3106.

Turning plow, plus other plows, & box blade. 336-629-5866.

Farmall 130 Tractor with all equipment. Fair condition. 910-464-3459 after 6pm.

Jazzy Wheel chair, never used, holds 300lbs, blue, \$2500. Exercise workout chair, never used, red & black, \$85. Push Walker with breaks & seat with other extras, never used, red & black, \$100. 336-460-5250.

1978 FJ40 Landcruiser, 6 cylinder motor, 4WD, manual 4-speed transmission. Has been in the U.S. for 3 years. Came from Australia, off white, hard top, excellent running condition. 2004 Suzuki Grand Vitara RWD, automatic transmission, AC, Power windows & door locks, Keyless entry, Gold color, 131,000 miles, two owners, tinted windows, cloth seats, excellent interior. Suzuki is the same car as the Chevrolet Tracker \$4300. 336-834-8376.

Golf Sr. Special - 6 Tickets for 1 round of golf Monday - Thursday. Tillery Tradition. Value \$210. Will sell for \$140. Vintage Ladies Spaulding persimmon head woods 1-4 \$64 or with matched Spaulding irons & bag \$79. Otey Crisman wood shaft mallet putter \$35. Louisville Grand Slam

wood shaft H & B Putter \$35. 336-288-4741.

Table saw. Five antique wash tubs. Western books by Zane Grey & Louis L'Amour. \$75 for 15 knives. Power adjustor for RV hookup. 336-625-4548.

Dining Room table with 6 chairs, \$125. Matching lighted china cabinet \$100 & buffet \$75. Two large window air conditioners \$100 each. Large men's black leather chaps \$100. DOT men's helmets with flipped shields, like new \$100. 910-673-5052.

Brunswick-Balke-Collender pool table, nine feet size. Slate, felt, frame good. Cues, cue rack, balls, & table light included. \$500 OBO. 910-947-2566.

2017 enclosed 6x12 trailer, V-nose, LED lights, rear ramp/door, side door, interior lights, roof vent, \$2550. Lawn edger, like new, used less than one hour, \$110. 336-381-3175.

1986 GT Convertible Mustang, red with white top, one owner. \$17,000 neg. Heirloom Quilts made in the early 1940's. \$125 each OBO. 336-629-2560.

Curt trailer hitch, fits 2012 & other years Toyota Highlander, new \$175 OBO. Thule two-bike carrier for Reese hitch complete, has latch to raise arms & hitch from vehicle \$175 OBO. 1989 Honda Accord, nice, clean, runs good \$900 OBO. 910-690-2660 or 910-295-6520.

Chore-Time Super Plus Selector PNT +AVS45 Part #33800F for poultry house. \$500 each. 336-857-2368.

Pictures, black & white, & color, 8x10 \$10 or 10x13 \$25. All bridges & mills of the Uwharrie River including the Pisgah Covered Bridge. 336-629-2533.

3,000 Red Sex Sal Link pullets, chickens at laying age 16 weeks plus, vaccinated & debeaked, \$6.90 & up. Liberty area. 336-708-2998 or 336-317-4105.

Cleaned deer corn, 50 lb. bags, \$6 each. Cleaned Feed Wheat, 50 lb. bags, \$8 each. Cleaned cracked corn, 50 lb. bags, \$6.50 each. 336-622-2480 or 336-736-0390.

Lot #520 in Carolina Forest a gated residential community at Lake Tillery. Community includes amenities for all ages: Clubhouse, swimming pool, bathhouse, lake access, boat slips for rental, boat-launch, temporary parking for boats, nature trails, playground, & picnic areas. Tax Value \$3900 asking \$2500. 910-947-5826.

FOR RENT: Private Lot near High Falls. \$150 per month. 910-464-3459 after 6pm.

WANTED: Will pay cash for junk cars & trucks. 336-581-3423.

FREE: National Geographics, years 1961 - 2000. Some leather bound without ads, some in six-month holders. 910-571-0144.

FREE: Mobile home 12x65 handyman special, no leaks, must be moved. 336-381-3175.

Members, email Swap Shop items to General@RandolphEMC.com

Prepare now for summer storms



Summer storms can swirl up quickly, causing thunder, lightning, strong winds, hail and even flooding. These conditions can be inconvenient—and also dangerous. When severe weather hits, a reliable plan is your best defense. Make sure your family is ready:

- Create a family disaster supply kit with non-perishable food, water, a battery-operated radio, flashlights, a first aid kit, a non-electric can opener, medicines and cash.
- Add portable, rechargeable cell phone power banks to your emergency preparedness kit, and charge them before a storm hits.
- Locate the safest areas in your home for each kind of severe weather threat, often a first-floor interior hallway, room or closet with no windows.
- Plan how to contact relatives in an emergency, and remember your pets when planning for possible evacuation. Not all emergency shelters allow pets.

At Randolph EMC we're preparing, too. We work hard to minimize service disruptions all year round, but from time to time, severe weather can lead to power outages. Keep our outage reporting number, 1-877-736-2633, handy just in case, and remember you can access live outage information anytime on our online outage map at RandolphEMC.com. We also routinely post storm safety information and outage updates on Facebook and Twitter.

It's also a good idea to make sure your cell phone numbers are up-to-date in our records. Not only will this information help us immediately identify your location when reporting an outage, it ensures you'll be included in our outage texting program when it becomes available!

See Dale Lambert's *AWARE* column to learn more about outage texting. You can update us by mailing in the form on page F with your bill. Or, update on the Online Member Service Portal at RandolphEMC.com.



Max DeNamur Attends UNC Basketball Camp on Scholarship from REMC

Local middle-school student Max DeNamur attended the Roy Williams Carolina Basketball Camp, held on campus at UNC Chapel Hill June 17-21, thanks to Randolph EMC's Touchstone Energy Sports Camp scholarships. Max is the son of members Darin and Kelly DeNamur of Asheboro and attends Uwharrie Charter Academy Middle School.

At camp, coaches and student-athletes worked directly with attendees to develop basketball skills and practice working as a team. From handling skills, to shooting, to working together, the student-athletes developed fundamental skills that will help them excel on and off the court.

"Max is an outstanding student, athlete and community member," said Kathleen Duckworth, communication and outreach specialist at Randolph Electric. "We are proud to continue our tradition of providing local kids—our future leaders—this excellent opportunity to learn and grow in a college setting."

Sports Camp Scholarships winners are selected each year, based on their academics, extracurricular activities and an essay.

Attention, teachers! Do you have an idea for an innovative learning project that goes beyond the usual classroom experience?

Apply for a Bright Ideas grant!

Randolph EMC is awarding \$12,000 this year to teachers with creative ideas to bring hands-on learning to students in K-12 classrooms.

The 'Early Bird' deadline for **#NCBrightIdeas** applications is **August 15.**



The final deadline to apply is September 22, but it could pay to apply early. Educators who submit a grant application by the early bird deadline of August 15 are entered to win one of five \$100 gift cards.

For more information or to start your application, go to NCBrightIdeas.com.

Don't be a statistic. Call 811 before digging.

44 percent of American homeowners who plan to dig this year said in a recent survey that they **would NOT call 811 beforehand**, putting themselves and their communities at risk.



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SIMPLE, NO-COST WAYS TO STAY COOL THIS SUMMER



#1: Shift your use.

Major appliances like dishwashers, as well as clothes washers and dryers, introduce heat and moisture to your home, so shift their use to the coolest parts of the day, like early in the morning or late at night.



#2: Keep kitchens cool.

An indoor stove or oven can raise the temperature in your kitchen by as much as 5 to 10 degrees, so cook inside with your microwave or crockpot, or move the cooking to an outdoor grill.



#3: Turn it off.

Lights, particularly incandescent lights, as well as common household appliances generate heat when they are on and in use, so turn them off and unplug appliances.



#4: Feel the breeze.

Although fans don't technically change the temperature of the room, they can make you feel 3 to 4 degrees cooler – a definite win!



#5: Keep sunshine out.

Close blinds, shades and curtains, especially on windows that get direct sun to block light and heat.



#6: Introduce an open door policy.

Keep the doors to rooms inside your home open so air can flow through naturally.



#7: Replace & remove.

Replace dirty air filters and remove obstructions, like furniture or rugs, from your return registers to increase the efficiency of your HVAC system and the air flow within your home.



Capital Credits Allocation for 2016

Capital credits are one of the core differences between co-ops and investor-owned utilities. Because members enjoy ownership of the company, each year they receive a share of the co-op's net margins—the amount of money that is left over after paying all expenses for the year. The cooperative refers to these shares as Capital Credits.

Randolph EMC's net margins totaled \$3,997,253 at the close of 2016. This amount has been disbursed among the Capital Credit accounts of members who had an active electric account during 2016. Each member's share is based on a percentage of the \$3,997,253, determined by the total amount of energy purchased for the year.

Remember, the capital credit refund you received in June that included Capital Credits from 2016 only represents a portion of 2016's total allocation.

Calculate Your Allocation

- 1** Add together all of the energy-related charges from each monthly electric bill you received in 2016.
- 2** Add together the totals from each month's bill obtained in Step 1 to find the total for the year.
- 3** Multiply this total by 0.06492. This will give you the Capital Credits amount allocated to your account for 2016.

Your Small Change Can Change Lives

We know you love this community as much as we do. So here's good news: Through People Helping People (PHP), you can partner with Randolph EMC in our charitable work. The program is supported by members who "round up" their monthly electric bills to the nearest dollar. That extra change is used to help fellow members in need.

For each participating customer, that's an average of just \$6 extra per year (or about 50 cents a month). It may not sound like much, but these pennies from many of our members add up quickly.

Mail us this form with your bill, or log into your account at RandolphEMC.com and navigate to People Helping People under Services.



Yes, I want to join People Helping People!

By filling out this form, I agree to round up my REMC electric bill to the nearest dollar each month for a minimum of 24 months.

Name (as it appears on your bill)

Account #

Signature

A Word About Randolph Electric

From CEO Dale Lambert

79TH ANNUAL MEETING LAUNCHED NEW INNOVATIVE SOLUTIONS

Dear Members,

Your Board of Directors, employee team and I are thankful for all the members who attended the 79th Annual Meeting in June. Many of you are faithful to attend every year, and I was pleased to see new members joining you and becoming more engaged in the operations of their electric cooperative. We hope you enjoyed the entertainment, homemade ice cream and safety demonstrations. We also hope you picked up some ideas about how you can take control of your energy use and learned about all the tools your cooperative has to offer to save you money and make your lives easier.

In addition to re-electing Bob Wright, Jerry Bowman and Tammie Phillips to serve as your representatives on the Board of Directors, the meeting focused on the innovative solutions the cooperative has available to help members better understand and manage how they use electricity. Some programs and services were detailed in the 2016 Annual Report, but in this month's article, I'd like to share the following updates with those of you who were unable to attend the meeting.

Giving Back

As a not-for-profit utility, the cooperative's goal is to provide safe and reliable electric service at the lowest possible cost. Each year, whenever revenues exceed expenses, money goes back to you in the form of capital credits.

This year, your Board of Directors approved a general retirement of \$2.5 million, with this year's estate retirement estimated at \$530,000.

People Helping People

An update was provided on several of Randolph EMC's community commitments, including our charitable program, People Helping People (PHP). PHP is a nonprofit program that allows co-op members to round up their bills to the nearest dollar each month, with their extra change going to help members in need because of a hardship that is outside of their control. Members contributed more than \$11,000 to 57 member families through this program in 2016.

Sharing this goodwill would not be possible without our PHP Board of Directors, which is made up of Uretha Smith, chairwoman; Debra Vernon, vice chairwoman; Doris Brady; Christina



Haynes; Cindy Key; Gary Loy and Phillip McNeill. We sincerely appreciate our members who contribute to PHP and the board members' dedication to helping their neighbors in need. If you're not a participant already, please fill out the form on page E to join your other members in contributing your spare change for a worthy cause.

Innovative Solutions

Energy Management

Members were reminded of the many tools and programs available to assist with energy usage and renewable energy. The online Member Service Portal at RandolphEMC.com and our mobile app gives you access to your meter data so that you may monitor how much energy you use each day and establish high usage alerts to help you control how much you spend on electricity.

SunPath Community Solar®

The SunPath Community Solar project continues to grow as members realize they can have all the benefits of solar power installing panels on their homes. About a third of the SunPath panels are subscribed already, with more members calling with interest every day. So far, the solar farm has generated more than 260 megawatt-hours of electricity!

Electric Vehicles

In response to the expected growth of electric vehicles (EVs) and to better understand the demands EVs place on the electrical system, your cooperative has launched the Randolph EMC Electric Vehicle Program—also known as REVUP.

REVUP is a pilot project available to the first 25 members who sign up

Update Your Contact Info with Cell Phone Numbers!

Name (as it appears on your bill)

Account #

Cell Phone Number

Cell Phone Carrier (Verizon, AT&T, etc.)

Cell Phone Number

Cell Phone Carrier (Verizon, AT&T, etc.)

with their registered plug-in electric vehicle. Eligible members will receive a \$500 rebate towards purchasing a Wi-Fi enabled Level 2 EV charger for their electric vehicle when they agree to share their charging data. REMC can then analyze how charging patterns affect the electrical grid.

The other component to this program is the three-tiered Plug N2 Savings time-of-use rate, which aims to maximize savings for both the co-op and member by encouraging members to charge their vehicles during off-peak times. This helps to avoid increased load during times when energy is more expensive for the cooperative to purchase. Stay tuned for more information on REVUP in the coming months.

Outage Text Alerts

Your employee team works hard to keep your lights on and when outages occur, to restore power as safely and quickly as possible. But the reality is, outages are going to happen.

To put another tool in your hands, we are preparing to launch our new Outage Text Alert program. With Outage Text Alerts, members who have their mobile numbers on file with us will have the option to text Randolph EMC to report an outage, and will also automatically receive a text to notify them about an outage at their location.

Think about this scenario: You have just picked up the kids from school and you get a text alert that you have an outage at home. Instead of going home to a dark house, you can take the family out to dinner while you wait for another text that power has been restored. Even though your power may be out at home, you'll have the power to make the best decision for you and your family.

In our satisfaction surveys, members have told us they're very interested in this type of communication, so we want to provide you this new tool. You will be able to report outages, receive alerts about your outage location, request status updates and be provided an estimated time of restoration whenever possible, all via text message.

It is important to understand that when a major storm event hits our system, it will be impossible to give an estimated time for restoration when dealing with widespread outages. Having worked many major storm events during my career, damage can be extensive and require several days to repair. When these situations occur, predicting accurately when a particular member's service would be restored is extremely difficult. It requires resources that would better serve the members by focusing on getting the lights back on.

When we do have widespread outages, we will share general outage information, as we always have, rather than information related to a specific service address. This includes information on our website, social media and local radio and television stations.

For outage texting, standard messaging rates will apply, and you may opt out at any time if you don't find value in this service. We believe this tool will provide another valuable communications option throughout the restoration process.

But we will not be able to text you if we do not have your mobile number on file! There are several ways to update your information - you can contact your local office, write it on your power bill when you mail it in, update it in the online Member Service Portal or mail in the form on page F.

Be on the lookout for details in Watts Working in Carolina County, our website and social media for further details. When we're ready to go live, you will receive a text from us announcing the system is operational.

We covered a lot of information at the annual meeting and due to the limited space, I will have to carry a couple of items over for next month. If you have any questions about any of the programs offered by your cooperative, please contact our offices for more details. Thanks for the opportunity to serve you and your families.

Cooperatively Yours,



Dale F. Lambert
Chief Executive Officer



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to nearly 32,000 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

Electric Service

Asheboro (336) 625-5177
..... (800) 672-8212

Robbins: (910) 948-3401
..... (800) 868-7014

Report Outage (877) REMC-OFF
..... (877) 736-2633

Account Info
& Bill Payments: (877) 534-2319

Business Hours: 8:00 am – 5:00 pm, M-F

Board of Directors

Jerry Bowman President
Tammie Phillips Vice President
Sue Spencer Secretary-Treasurer
Billy Maness Assistant
Secretary-Treasurer

James Andrews Larry Routh
Delbert Cranford Bob Wright
Steve Harris

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Dale F. Lambert Chief Executive Officer
Jay Albright District Vice President
Adam Hargett .. Vice President of Finance
Dennis Mabe Vice President of
Engineering & Operations
Fred Smith Vice President of
Economic Development & Compliance

Jill Vanness Editor

Kathleen Duckworth Associate Editor

RandolphEMC.com



SIGN UP TODAY FOR RANDOLPH EMC'S



Set It & Forget It for a Chance to Win a \$100 Gift Card Each Month... PLUS, a \$500 Grand Prize!

Randolph Electric's convenient autopay options make it easy to pay your bill on time, avoid late fees and save on postage! These options also offer cost savings for the cooperative. As a thanks for participating, we're giving away one \$100 Gift Card each month for the rest of 2017! And all of those entries will be eligible for a \$500 Grand Prize drawing in early January.

Enroll your account(s) in Bank Draft or schedule Recurring Payments¹ using your credit or debit card or checking account and you'll receive one entry per account into our monthly drawing. Don't worry—if you're already participating in automatic payments, you'll be entered to win, too!

Log on to your account at RandolphEMC.com or give us a call at 1-800-672-8212 to speak with a Member Service Specialist for assistance.

¹One-time payments made over the phone, online or in-app are not eligible for drawing

Autopay Your Way:

Bank Draft

Have your bill paid automatically from your checking or savings account on the due date

Recurring Payment

Automatically pay your bill on or before your due date each month using a credit or debit card or e-check.