

Watts Working

What Goes Around Comes Around

Member Rex Brewer of Eagle Springs Helps Other Members, Wins Truck



People Helping People

Round Up to Give a Hand Up with Randolph EMC

Rex Brewer wasn't expecting to get news that he was the proud new owner of a 2006 Chevy Colorado truck just before Christmas. But that's exactly what happened when he got a call from Randolph EMC on December 19th.

"You're kidding—I've never won anything in my life!" was his response when he got the call. "I vaguely remember seeing something about a truck giveaway in the Carolina Country, but I never expected this," he said.

At the 2014 Annual Meeting, Randolph EMC launched a six-month campaign to raise awareness about its People Helping People (PHP) program. As thanks for agreeing to round up their electric bills, PHP participants were entered into a drawing for a 2006 Chevy Colorado 4-wheel-drive truck that had been retired from the REMC fleet.

PHP is a charitable program made possible by Randolph Electric members who voluntarily round their monthly electric bill up to the nearest dollar. The most a participant contributes annually through the roundup process is \$11.88.

This small change is pooled and awarded to qualifying community service



organizations and REMC members by an independent board of directors.

Mr. Brewer said he has been participating in People Helping People for as long as he can remember. "[Joining PHP] just seemed like the right thing to do. It's a real easy way to help people who are in need," he said.

Since its inception in 2000, PHP has contributed more than \$95,000 to families and organizations in our local communities. Join your fellow members and round up your electric bill today. Call your local office or sign up online and put your spare pennies to work in people's lives.

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Be Wary of Potential Scams



In this new year, Randolph EMC is reminding members to keep a close watch on their financial information. Throughout 2014, members reported receiving fraudulent calls from scammers posing as REMC employees. Falling for a scam could prove very expensive, resulting in stolen identity, bank and credit card fraud, and, in the case of those believing their electric bill has been paid, power being disconnected for non-payment.

Keep these tips in mind to avoid being scammed:

- Randolph EMC will NEVER call and ask for sensitive personal information over the phone.
- The co-op's policy is not to contact members to solicit personal information, simply to notify them that an account is past due. When account payment, collections or disconnect services do become necessary, the co-op will not demand that a member pay in any specific way. Before giving

out personal information, consider initiating the call to the co-op yourself.

- REMC employees visit a home only in response to a service request. If a service call has not been scheduled or requested, do not allow the person to enter your house.
- When an employee or contractor does come in response to a service call, check identification and make sure the service truck is clearly marked with the Randolph EMC logo.

It's important to note that Randolph EMC does use phone calls to notify members of a past-due balance or pending disconnection, to conduct member satisfaction surveys, or to verify that an outage has been restored. When in doubt of whether a call is legitimate or not, the best thing to do is hang up and call your local cooperative office.

OPPORTUNITIES FOR STUDENTS



SPORTS CAMP SCHOLARSHIPS



Who: Rising 6th, 7th & 8th Graders
What: Free Scholarships to the Roy Williams & NC State Basketball Camps
When: Summer, 2015
Where: UNC-CH & NC State Campuses
Apply By: MARCH 31, 2015

RURAL ELECTRIC YOUTH TOUR



Who: Rising Juniors & Seniors
What: Free Week-Long Trip to Washington, DC
When: June 13-19, 2015
Apply By: MARCH 15, 2015

Connect with Us!

Follow Randolph EMC on Facebook & Twitter to stay up-to-date with all that's going on with your electric co-op!



Learn More About These Great, FREE Opportunities & Download Applications at www.RandolphEMC.com

Electric Service

Asheboro.....(336) 625-5177
(800) 672-8212
 Robbins:(910) 948-3401
(800) 868-7014
 Power Failures:(877) REMC-OFF
(877) 736-2633
 Bill Payments:(877) 534-2319
 Office Hours:..... 8:00 am - 5:00 pm, M-F

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REMC is an equal opportunity provider & employer.

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www.RandolphEMC.com

SWAP SHOP

FOR SALE

1995 Toyota Camry, sun roof, rear spoiler, alloy wheels, new front brakes, GC, 75% tread remains on tires. 498,000 miles. \$1,950. Maintenance receipts available. 336-381-3175.

Gas Pack, GC, \$1,000 OBO. Cedar 9-gun cabinet, glass/wood doors w/ drawer & shelf, \$500 OBO. Gas furnace, hangs from ceiling, \$400 OBO. Tub & Shower enclosure, all parts, \$75 OBO. Homelite XL 12 chain saw, 3 bars, several chains, \$75 OBO. Pressure washer engine, \$75 OBO. Delivery available. 336-824-2184

Speaker Polk Audio Superior surround sound system. Yamaha digital processor; Dolby pro logic w/enhanced control. AM/FM tuner; CD player, turntable & TV video inputs; w/remote \$300. 910-439-1918.

Pedestal sink, white, like new, fittings, \$100. 336-409-5450.

F-700 Dump truck, \$4700. 910-464-3459.

2002 Hyundai car, GC. 1986 Chevrolet C10 Long bed pickup truck, w/new motor. 336-824-4308.

Massey Ferguson 431 Tractor w/ only 146 hrs. \$11,500 neg. Delta 36" Wood Lathe w/Duplicator \$695. 336-879-8294.

Concrete float. 1'x24' walk board. Emglo Compressor. 3' folding dog crate w/pan. Werner extension ladders. 336-629-5866.

Wood splitter, 8 hp gas engine, hydraulic ram off of fork lift, maybe 25-30 ton ram \$375. Also 45 hp Long tractor for sale, new clutch, rebuilt engine, front-end loader \$4,000. Carthage area. 910-315-1780.

2,000 square bales of wheat straw, 36" long, \$4 ea. 336-241-2405.

2012 Dutchmen Coleman Camper CT250 GS, EC, used twice. Wheel covers, gas covers & sewer hook up equipment. Queen bed, storage, gas stove, refrigerator, microwave, bathroom w/ sink, shower & commode. Gas grill, water hose, one slide out, awning, self-contained, sleeps 6. \$17,000. 336-684-0976.

Large wood burning stove w/ forced air. Handcrafted by local manufacturer. Constructed from 1/4" steel plate, 32" wide x 28" deep x 36" high. Accommodates logs up to 30 inches long. Star area. \$500 OBO. 910-428-4704.

Set of Flowmaster Mufflers for Mustang GT 5.0 2010-2012, like new, \$275. 336-498-7020.

Mobile home lot w/ well & septic, 20'x24' workshop, fenced corner lot, almost 1 acre, Pisgah area. \$29,995. 336-824-4669.

New handmade quilts, F, Q & K, \$100 - \$150 neg. 336-625-4548.

New old timey pressure pot \$15. TV table w/ stereo shelf, \$50. Flower vases, all for \$15. Color TVs, \$20 - \$30 ea. Steamer, \$10. Maytag Refrigerator, \$80. Kitchen table, \$30. Microwaves, \$15. 55-gal. plastic drums, \$10 ea. Wall mount Natural gas heater or use free standing including remote, \$175. Cappuccino-coffee machine, \$30. Walker w/extra arm attachment, \$25. AB Circle Pro w/calorie counter, \$30. Paper shredder \$15. Commercial vinyl tile cutter \$70. Fax machine \$100. 336-879-3320.

3,000 Red Sex Sal Link pullets, chickens at laying age 16 weeks plus, vaccinated & debeaked, \$6.75 & up. Liberty area. 336-708-2998.

FOR RENT: 3 Bedroom, 2 Bath singlewide mobile home on a private lot on Ramseur-Julian road. \$400/mo, \$400 deposit. 336-824-4308.

FOR RENT: 3 Bedroom, 2 Bath mobile home Putnam-Glen-don area. \$475 deposit, \$475/mo. Also a separate mobile home lot in the same area \$150/mo. 910-464-3459.

Members, email SwapShop items to General@RandolphEMC.com

Don't Be Surprised By a High Electric Bill



Sign up for MyUsage.com today to monitor your energy use daily!

- See daily energy use (in kWh)
- View a chart that shows power consumption for the last 30 days
- Compare energy use to the average temperature
- Set up email alerts for daily usage and use that exceeds a certain threshold.
- Studies have found consumers who use energy-tracking tools reduce their power consumption by 11% on average.

Get Started Now

First-time users need to create a 12-digit account number to link their REMC account to the secured MyUsage web portal. To do that, simply *combine your REMC billing account number with your CIN number*, as follows:

- Translate the 'M' in the CIN number to a '6.'
- For billing account numbers less than five digits, enter zeroes (0) before the account number.

----- 6 -----
(Account No.) (CIN No.)
0 0 1 2 3 6 0 4 5 6 7 8

MyUsage On-the-Go

After the initial sign-up process, you can login using only your email address and a personal password. Don't forget to download the free MyUsage app for your mobile devices to access your energy-use data anytime, anywhere. Search for "MyUsage by Excleron Software" at your app store.



AWARE

a word about
Randolph Electric

by Dale Lambert, CEO

Dear Members,

Sometimes, it's the little things in life that mean the most over time. That analogy also applies to electricity use. We're in the middle of winter. With higher power bills due to the colder weather, I'm reminded that taking the time to do the little things correctly can add up to big savings on your electric bill and extra money in your pocket.

With energy costs rising due to a growing demand for electricity, higher power plant costs and state and federal mandates, energy efficiency remains a key part of our efforts to keep rates affordable. Best of all, energy efficiency—simply making the electricity you use *do* more—saves you money.

Through the Touchstone Energy® Cooperatives network, you have access to a valuable resource that identifies simple energy-saving ideas you can implement in your home. TogetherWeSave.com uses real savings calculations—based on our co-op's rates and climate zone—to motivate and inspire small changes in behavior. I encourage you to visit www.TogetherWeSave.com if you haven't already.

Randolph EMC has two energy use experts on staff to assist our members with operating homes and businesses as efficiently as possible. They have performed hundreds of energy audits over the years. Recently, I asked them to provide me a list of what they typically find that results in inefficient electricity use.

See if you've been making any of these common mistakes:

- **Low refrigerant in the heat pump or air conditioner.**

This causes the system to revert to auxiliary heat (strip heat) which uses up to 3 times the energy of the heat pump.

Solution: Have a qualified HVAC (Heating Ventilation & Air Conditioning) technician check the heat pump/air conditioner for leaks and charge with the proper amount of refrigerant.

- **Heat pump thermostat is set on Emergency Heat or E Heat (strip heat).**

This by-passes the heat pump completely and heating is provided solely by the strip heat. Some folks mistake the "E" in this setting for "efficient" heating, when in fact, it's the most inefficient setting your system has!

Solution: Change the mode on the thermostat from E Heat to Heat.

- **Thermostat set too high in winter or too low in summer.**

This causes the heat pump to run for longer periods and use more energy.

Solution: The department of energy recommends a setting of 68 degrees for winter and 78 degrees in the summer. Also, have an HVAC technician check the thermostat for proper calibration.

- **Leaky or loose ductwork.**

This causes the heat pump to run longer because heated or cool air enters unconditioned spaces like your crawlspace or attic instead of your home.

Solution: Have an HVAC technician check for leaky or loose ductwork and make the necessary repairs.

- **Water heater/water heater pipe leaking.**

This will cause the water heater element(s) to energize for longer periods trying to heat the incoming water that is going to replace what is leaking out.

Solution: Check regularly for leaks. If a leak is found, have an experienced handyman or licensed plumber fix the leak.

- **Well pump running continuously.**

This can happen because of a burst water pipe which could be anywhere from inside the well, underground to your home or underneath the home. If the issue is on the hot water side, the water heater can energize in addition to the well pump running, increasing your costs even more.

Solution: Have an experienced handyman or licensed plumber fix the leak.



- **Electric space heaters.**

Resistance heat can consume a lot of energy and be costly to operate.

Solution: If this type of heater has to be used, only use one and move it to the room you are going to occupy (otherwise known as zone heating).

I highly recommend that you sign up for MyUsage.com, our free online service that allows residential members to monitor their energy consumption 24 hours a day, seven days a week. You can view the amount of energy used on a daily basis, along with the high and low temperatures for each day.

Another great feature is the ability to receive email alerts when daily usage exceeds a threshold that you establish. Getting this alert can provide advance notice of high use—prior to getting your monthly bill. Learn how to create your MyUsage account on page C of this month's *Watts Working* or visit RandolphEMC.com for more detailed instructions.

Finding ways to help you save energy dollars is important to us. Valuable tools like TogetherWeSave.com, MyUsage.com and energy audits are just a few of the ways we at Randolph EMC are looking out for you.

If you want to learn about other ways to make your home more energy efficient or schedule a free home energy audit, visit RandolphEMC.com or call us at 1.800.672.8212.

Cooperatively Yours,

Dale F. Lambert,
Chief Executive Officer