

Watts Working

Have You Created Your Online Member Portal Account Yet?

Randolph EMC's new Member Service Portal gives you improved convenience, efficiency and control over your entire electric account—from paying your bill to updating your contact information to receiving payment reminders and usage alerts.

Access the Member Service Portal online at RandolphEMC.com and let these features help you manage your energy account in 2016:



Schedule Payments

Make a one-time payment or schedule future or recurring payments using a credit or debit card or e-check. Or sign up for bank draft to have your bill automatically paid from your checking or savings account each month.



MyUsage

View past bills and payment history, as well as daily usage charts with an overlay of each day's high and low temperature.



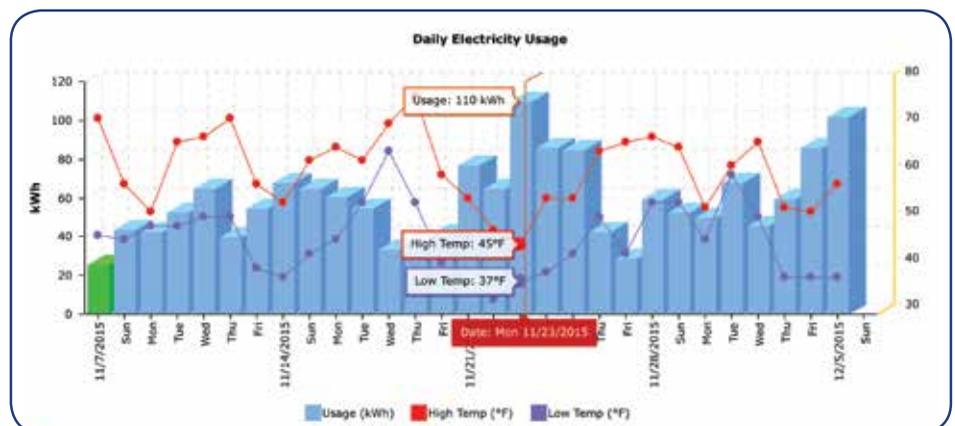
MyAlerts

Sign up to receive alerts via email, text or push notification related to bill due dates, payment confirmations, account changes and high energy usage.



Manage Your Account

Manage your contact information, choose how to receive your bill, add or remove services and change your online login information.



View your daily energy use when you sign in to your account on the online Member Service Portal. A convenient temperature overlay shows correlation between weather and usage.

VOLUME 78

01

JANUARY 2016

THIS MONTH'S ISSUE:

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People Helping People Supports Partnership for Children's Reach Out and Read Program

Early Experiences Spark Lifelong Learning



Last spring, Randolph County Partnership for Children received a \$1,200 Community Grant from People Helping People to support their Reach Out and Read program. Grant funding was made possible by money that PHP received from national cooperative lender CoBank's Sharing Success matching grant program.

The Reach Out and Read program ensures that children between the ages of six months and five years receive a new, developmentally appropriate children's book during their first well-child visit at participating pediatric clinics. The book that is given to each child is also used in the visit as a tool for doctors to provide parents with information on how to read to children at each developmental stage.

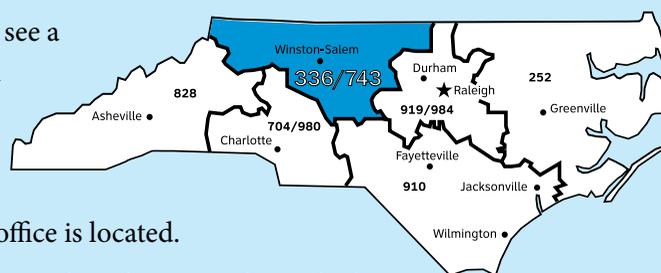
Six medical practices are currently participating in Randolph County, and 3,284 children have received books and a talk with the doctor about the importance of reading at their well-child checkup visits.

"Randolph County Partnership for Children is proud to offer the Reach Out and Read program," notes Shannon McCrary, Literacy Specialist with the Partnership for Children. "We are extremely grateful for the funding provided by the People Helping People Program. With the grant funding, we are able to promote the love of reading to children in our community at an early age!"

New Area Code Will Require 10-Digit Dialing

Members within the 336 area code will soon see a change in how they call their local Randolph EMC office. The state's new 743 area code will overlay the 336 area code in the Piedmont region—including Asheboro and Randolph County where REMC's main office is located.

Effective April 23, 2016, 10-digit dialing – area code + the seven-digit telephone number – will be necessary for local and expanded local calls to be completed.



Electric Service

Asheboro(336) 625-5177
(800) 672-8212
 Robbinston:(910) 948-3401
(800) 868-7014
 Power Failures:(877) REMC-OFF
(877) 736-2633
 Bill Payments:(877) 534-2319
 Office Hours:..... 8:00 am - 5:00 pm, M-F

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www.RandolphEMC.com  

REMC is an equal opportunity provider & employer.

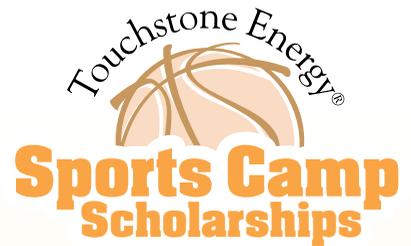
Summer Basketball Camp Scholarship Applications Available January 1

Randolph EMC and North Carolina's Touchstone Energy cooperatives are once again offering middle-school students the chance to win a full scholarship to summer basketball camp. Young men can apply to attend the Roy Williams Carolina Basketball Camp at the University of North Carolina in Chapel Hill. Young ladies can apply to attend the Wolfpack Women's Basketball Camp at NC State University in Raleigh.

Randolph EMC will award scholarships to one boy and one girl this year. At the overnight camps,

coaches and college athletes will work directly with campers to develop fundamental skills that will help the young athletes excel both on and off the court.

Students who will be in sixth, seventh or eighth grade during the 2016-2017 school year can apply starting January 1. Visit RandolphEMC.com for more information and to download the scholarship application.



Tap Into the Power of the Sun with Randolph EMC



SOLAR FARM
Solar panels installed & maintained at Randolph EMC's Asheboro office



Many of our members are interested in renewable energy, and so are we. That's why we're bringing a community-shared solar farm to benefit cooperative members. With this solar resource, REMC members can purchase the energy output from individual solar panels, which is more affordable than a residential installation. In addition, Randolph EMC takes care of all of the maintenance for the panels and the solar energy the panels produce will be credited directly to participants' monthly electric bills.

RENEWABLE ENERGY
Panels generate renewable energy that contributes to REMC's energy mix



ENERGY CREDITS
Member participants receive a credit on their electric bill representing their contribution to the output of the solar farm.



Locations Not Suitable for Solar Panels

Some Advantages of Community Solar

- No hassling with maintenance
- Get the most out of the sun's potential with prime placement at our site.
- Perfect for renters who want to be involved with renewable energy
- No red tape with zoning restrictions or home owners' associations
- Solar energy output credited directly to your electric bill.

EMPLOYMENT POLICY

All applicants for employment shall be considered and hired on the basis of merit, without regard to race, color, religion, sex, national origin, age or disability. The employment practices shall insure equal treatment of all employees without discrimination in rates of pay or other opportunities for advancement because of the employee's race, color, religion, sex, national origin, age or disability.

STATEMENT OF NONDISCRIMINATION

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at http://www.ascr.usda.gov/complaint_filing_cust.html and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

Mail: U.S. Department of Agriculture
Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;

Fax: (202) 690-7442; or

Email: program.intake@usda.gov.

This institution is an equal opportunity provider.

2016 Holiday Schedule

New Year's Day

Friday, January 1

Good Friday

Friday, March 25

Memorial Day

Monday, May 30

Independence Day

Monday, July 4

Labor Day

Monday, September 5

Veteran's Day

Friday, November 11

Thanksgiving

Thursday, November 24
& Friday, November 25

Christmas

Friday, December 23
& Monday, December 25

**REMC Offices will
be closed January 1.**

Happy New Year!

2016

Notice:

The price paid for renewable solar energy purchases in 2016 will be 4.6¢ per kWh.

SWAP SHOP

For Sale

- Cedar Bench with metal back. \$200 OBO. 336-683-5229.
- Heavy Duty treadmill. Works great! \$50. 336-301-2365.
- Kerosene Heater, new in box, \$100. Baby crib, folds, natural wood, \$75. Play Pen, natural wood, folds, has rollers. \$50. 336-409-5450.
- 10-inch Craftsman Radial Arm Saw. 336-629-0547 or 336-964-8161.
- 2006 Ford F-150 Pickup. White, short bed, 4x4, tow package, with 104,000 miles. EC \$10,900. 910-572-5589.
- 13-foot aluminum canoe by Grumman. 336-629-1556.
- 1988 Honda Gold Wing 1500 with voyager kit & new tires. 77,000 miles. \$5,000 firm. 336-672-1208.
- Kitchen cabinet set with counter tops. 910-464-3459.
- Hotsy Skid Pressure Washer with Water Heater-1260 SS Series- 3000 PSI @4.5 GPM stationary. 16 HP Briggs & Stratton Gas Engine. 6'x 10' single axle trailer, 275 gallon water tote, 100 FT hose w/reel, 7 FT & 24 FT wands. \$6800 Neg. 336-302-5685.
- 6-foot Howse Bush Hog \$375. FREE Thornless Blackberry plants. 336-581-3565.
- Kids playhouse, hardwood floors, cabinet with real sink, & ceiling fan. Can be hooked up to power & water with a water hose & a drop cord. \$2800. 336-953-2216 or 336-672-2562.
- Huntsman Wood Heater \$800. Antique Pie Safe \$1,000. Refrigerator \$150. Chest Freezer \$150. Kitchen Table & four chairs \$100. Porcelain Dolls \$30 ea. Christmas items, dishes & glassware. Full bedroom suit \$250. Full size bed \$75. Sofa & Chair, Coffee table & two end tables \$300. 910-464-3845.
- 2010 Gheenoe Boat, 13-foot trailer, trolling motor, fish finder, battery & solar charger, two paddles, life vest & cushion. \$1300. 910-400-5510 or 252-414-2882.
- Wall/freestanding natural gas heater & remote \$200. Ford bumper rack for fishing poles \$20. Boat anchors \$20. Handicap equipment \$20 ea. Color TVs \$20. - \$30. Fax machine \$20. Exercise equipment \$20. Paper shredder \$20. Used toddler toys \$20. Large dog kennel \$25. Large wood stove \$450. Jogging strollers \$25 - \$40. Stainless steel standard size hand tool box \$80. Set of ratchet dies \$150. Stainless steel air gun with all parts & instructions \$155. New 42" lawn mower blades \$5 ea. 336-879-3320.
- 10.54 acres of land on Brewer Road in Dover/Westmoore area with paved road frontage. 910-464-3845.
- 1952 John Deere MT, Tricycle Tractor. \$2,500. 1955 Farmall Cub Tractor. \$2,200. Both good to fair condition. Hastings Upright Piano, deep cherry finish, great sound. \$500. Glendon Area, 910-684-0597.
- 2000 Ford Taurus, GC, one owner, Duratec V-6, A/C, power steering & brakes. White with Gray interior. 176,000 miles. \$2,800 OBO. 910-572-2667.
- 2014 Troy-Bilt Riding Mower, 19 hp Kohler engine, 42" cut, automatic. \$800. 910-975-1997.
- 1996 Chevrolet Z71 Extend Cab truck. VGC. Air, Power windows & locks, bed liner. 166,000 miles. White exterior with blue cloth interior. \$3,900. 336-629-2752.
- Antique furniture, motorized wheelchair, 55-gallon aquarium, baby grand piano. 910-464-3033.
- Golf Carts, street legal with title. 336-629-5417.
- WANTED: Exercise bike, GC, reasonably priced. 336-301-2365.

For Rent

- Mobile Home Lot between High Falls & Carthage. 2 BR mobile home, \$475/month. 910-464-3459.
- 3 BR house, Kidds Mill Rd, Franklinville, \$500/month. 3 BR mobile home, Ramseur Julian Rd, \$400/month. 2 BR mobile home, Rambling Rd behind Blue Mist. 336-639-0323 or 336-214-5642.

Members, email SwapShop items
to General@RandolphEMC.com

BE PREPARED FOR 'WHAT IF?'

Creating your Family Emergency Communication Plan starts with one simple question: "What if?"

"What if something happens and I'm not with my family?" "Will I be able to reach them?" "How will I know they are safe?" "How can I let them know I'm OK?" During a disaster, you will need to send and receive information from your family.

Communication networks, such as mobile phones and computers, could be unreliable during disasters, and electricity could be disrupted. Planning in advance will help ensure that all the members of your household know how to reach each other and where to meet up in an emergency. Planning starts with three easy steps:



COLLECT

Create a list of contact information for your family and other important people/offices, such as medical facilities, doctors, schools, or service providers.



SHARE

Make sure everyone carries a copy in his or her backpack, purse, or wallet. If you complete your Family Emergency Communication Plan online at ready.gov/ make-a-plan, you can print it onto a wallet-sized card. You should also post a copy in a central location in your home, such as your refrigerator or family bulletin board.



PRACTICE

Have regular household meetings to review and practice your plan.

TEXT IS BEST

If you are using a mobile phone, a text message may get through when a phone call will not. This is because a text message requires far less bandwidth than a phone call. Text messages may also save and then send automatically as soon as capacity becomes available.

AWARE

a word about
Randolph Electric

by Dale Lambert, CEO

Dear Members,

I'm a firm believer that the natural disposition for most people is to offer assistance when there is a need. I feel blessed to live in a region where the prevailing mentality of most people is to deliver acts of kindness. People still hold the door open for the next person when entering a business. A kind-hearted helper will stop to assist a lady or senior citizen with a flat tire. Just saying, "yes ma'am, yes sir and thank you" is more common in our area than most other parts of America. A recent conversation with one of your fellow member-owners has prompted me to write this month's article on an extremely important topic, Safety. Safety is something we regularly discuss and expect from your employee team. As a matter of fact, at the beginning of December, we gathered together to celebrate going more than one year without a lost-time accident.

It's also something we expect from our contract crews. Just this morning, before I sat down to write my article, I met the foreman of a new contract crew starting to work for us. We had a general conversation about where he lived and where he had worked in the past, but the last statement I made to him was, "remember, safety is your first priority."

I want to make the same statement to you: Safety is *your* first priority.

So, what was the conversation that triggered this month's article? The member was asking my thoughts about the possibility of our area seeing any storms this coming winter. I mentioned that I had recently participated in a webinar that detailed, by month, the weather forecast for this winter. The bottom line was: colder and wetter than normal. This is normally not a good scenario for an electric utility because that means the chances are greater for ice and snow events.

After hearing that, he said, "Well, if we have a bad storm that knocks the power out, I'll get out and cut trees off the line for you." A cold chill ran down my

spine. His heart's desire was to offer assistance, but the

reality is that serious injury and possibly even death could result from his offer.

My response was, "Thank you for your willingness to help, but please do not go near a downed power line or tree that may be near a power line. You could be seriously injured or killed. Leave it to the experts. That's what we're here for."

After this encounter, I realized that safety cannot be stressed enough or talked about too much.

With that thought in mind, I want you to understand how electricity works and just how dangerous it can be.

Electricity is always seeking a ground. Contact with electricity can cause an electrical shock. If you get between electricity and a ground, you become a path for electrical current to flow. Even a small and seemingly insignificant shock can be frightening, painful and cause extensive damage to the body. Electric current can burn the skin, nerves, muscles, and tissues in the body. A severe electrical shock can cause the heart to stop beating and severely damage vital organs and tissue that could lead to death.

A downed power line can be deadly if not handled properly. When I worked as a lineman, we encountered numerous situations where the conditions were right and a downed power line was still energized when we arrived on the scene. Many people are under the assumption that if a power line is on the ground or lying in trees and no smoke or sparks are coming from it, it is de-energized. This is not necessarily true!

Just because a power line is down or a tree is on it, does not mean the line is dead. A line is only dead when it's properly grounded. Case in point



is the picture shown at right, taken by one of our team members during a storm on the system this past August. The fire is coming from an energized power line lying on the ground. The grass was wet from the rain, yet it was burning from the intense heat being generated from the energized line.

Follow these basic safety tips not only during storms, but also as you go about your normal activities:

- Never, never, never assume that a downed power line is de-energized. If you encounter a downed line, stay back and keep others away. Do not touch anything that is near or in contact with, or in the vicinity of, a downed power line. Likewise, service lines, even if they are insulated, should be considered dangerous and treated the same as a high voltage line.
- Never touch a tree or tree branch that is making contact with a power line. Electrical current can flow through the tree or a tree branch and shock or kill anyone touching it.
- If you encounter a downed wire touching a vehicle, stay clear. If you are inside the vehicle, wait for help. If you absolutely must leave your car due to a fire or other emergency, then jump clear without touching the car and the ground at the same time. Be sure to land with your feet together. Then, shuffle away with your feet staying close together.
- Never work or play in the vicinity where you, or the object you are working or playing with, can come in contact with a power line. Be extremely careful with farm augers, ladders, lifting booms, antennas and flying kites. If an object or kite does come into contact with a power line, stay clear and contact us immediately. Always remember to look up before you move tall items.
- If you must dig in the vicinity of an underground line, contact us to locate the lines at least two days before work begins. Contact with an energized underground line can be just as deadly as with an overhead line.
- Water and electricity do not mix. If a downed power line is near or in water, never come into contact with either. Around the home, do not leave plugged-in appliances where they might



have contact with water. If a plugged-in appliance falls into water, never reach in to pull it out, even if it is turned off. Turn off the power source at the panel board and then unplug the appliance. If an appliance gets wet, do not use it until it is checked by a qualified repair person. Ground Fault Circuit Interrupters (GFCIs) can help prevent electrocution. They are required in all new home construction for kitchen, bathroom and outside receptacles and should always be used in any area where water and electricity may come in contact with one another.

- If you use a standby generator during an outage situation, be sure it is installed and wired properly. Never connect a generator directly to your main electrical panel or an electrical outlet. Without the correct safety mechanisms, power from the generator could flow back onto the power line and injure or kill you or one of our line personnel.

Safety is our top priority at the co-op. It should be a top priority for you and your family as well. Please take the time to share this basic information with your family and children. Knowing the basics can not only help prevent an injury, it can save a life. If you come across a downed power line or any other electrical hazard, contact Randolph EMC immediately.

From your Board of Directors and employee team, we wish you a happy, safe and prosperous New Year.

Cooperatively Yours,

Dale F. Lambert,
Chief Executive Officer

Keep Track of the Energy You Use

Monitor your monthly usage & cost of electric service. Be sure to read your meter on the same day each month.

Month	Date Read	Reading	kWh Used	Amount Bill	Date Paid
January					
February					
March					
April					
May					
June					
July					
August					
September					
October					
November					
December					

2016 Cycle Billing Schedule

READING COMPLETE BY	1	DEC 31	JAN 29	FEB 26	APR 1	APR 29	MAY 27	JULY 1	JULY 29	SEPT 2	SEPT 30	OCT 28	DEC 2
	2	JAN 8	FEB 5	MAR 4	APR 8	MAY 6	JUNE 3	JULY 8	AUG 5	SEPT 9	OCT 7	NOV 4	DEC 9
	3	JAN 15	FEB 12	MAR 11	APR 15	MAY 13	JUNE 10	JULY 15	AUG 12	SEPT 16	OCT 14	NOV 10	DEC 16
	4	JAN 22	FEB 19	MAR 18	APR 22	MAY 20	JUNE 17	JULY 22	AUG 19	SEPT 23	OCT 21	NOV 18	DEC 22
BILL IN MAIL BY	1	JAN 8	FEB 5	MAR 4	APR 8	MAY 6	JUNE 3	JULY 8	AUG 5	SEPT 9	OCT 7	NOV 4	DEC 9
	2	JAN 15	FEB 12	MAR 11	APR 15	MAY 13	JUNE 10	JULY 15	AUG 12	SEPT 16	OCT 14	NOV 10	DEC 16
	3	JAN 22	FEB 19	MAR 18	APR 22	MAY 20	JUNE 17	JULY 22	AUG 19	SEPT 23	OCT 21	NOV 18	DEC 22
	4	JAN 29	FEB 26	MAR 24	APR 29	MAY 27	JUNE 24	JULY 29	AUG 26	SEPT 30	OCT 28	NOV 23	DEC 30
PAST DUE DATE	1	JAN 28	FEB 28	MAR 28	APR 28	MAY 28	JUNE 28	JULY 28	AUG 28	SEPT 28	OCT 28	NOV 28	DEC 28
	2	FEB 5	MAR 5	APR 5	MAY 5	JUNE 5	JULY 5	AUG 5	SEPT 5	OCT 5	NOV 5	DEC 5	JAN 5
	3	FEB 12	MAR 12	APR 12	MAY 12	JUNE 12	JULY 12	AUG 12	SEPT 12	OCT 12	NOV 12	DEC 12	JAN 12
	4	FEB 19	MAR 19	APR 19	MAY 19	JUNE 19	JULY 19	AUG 19	SEPT 19	OCT 19	NOV 19	DEC 19	JAN 19
SUBJECT TO DISCONNECT	1	FEB 8	MAR 7	APR 11	MAY 9	JUNE 6	JULY 11	AUG 8	SEPT 12	OCT 10	NOV 7	DEC 12	JAN 9
	2	FEB 15	MAR 14	APR 18	MAY 16	JUNE 13	JULY 18	AUG 15	SEPT 19	OCT 17	NOV 14	DEC 19	JAN 16
	3	FEB 22	MAR 21	APR 25	MAY 23	JUNE 20	JULY 25	AUG 22	SEPT 26	OCT 24	NOV 21	DEC 27	JAN 23
	4	FEB 29	MAR 28	MAY 2	MAY 31	JUNE 27	AUG 1	AUG 29	OCT 3	OCT 31	NOV 28	JAN 3	JAN 30

Automatic Draft Dates

CYCLE 1
18th of month

CYCLE 2
25th of month

CYCLE 3
2nd of month

CYCLE 4
9th of month

