

Watts Working

Happy Veterans Day!

Randolph EMC offices will be closed Friday, November 11, in honor of Veterans Day.

Randolph Electric Membership Corporation salutes all who currently serve and have served our country in the past. We thank you for the freedoms we enjoy today.

REMC is a proud employer of veterans. This month, we honor our employees who are also veterans:



Danny Lee, USMC 1992-1996

Mark Cox, US Army 1987-1991

Kelly Ritter, US Army 1995-2005

Jacob Barlow, US Navy 1998-2009

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TAMING THE STORM

HURRICANE IAN STORM TIMELINE

By Nicole Arnold

THURSDAY, SEPTEMBER 29

Randolph EMC activated its Storm Response Plan in anticipation of impacts to its service area in Randolph, Moore, Montgomery, Chatham, and Alamance counties. Ian made landfall over Florida as a Category 4 hurricane.

“Our crews stand ready to respond to the effects of this tropical event,” said Randolph EMC CEO Dale Lambert. “I encourage our members, also, to make preparations.”

FRIDAY, SEPTEMBER 30

Ian made its second U.S. landfall, this time near Georgetown, S.C., as a Category 1 Storm. Members began to experience scattered outages as weather conditions deteriorated.

The remnants of Ian brought strong wind gusts, bands of heavy rain and isolated flash flooding to central North Carolina.

By 7:30 p.m. Friday, REMC reported 117 outages affecting over 3,800 members. Crews worked through the night to restore power.

SATURDAY, OCTOBER 1

At 9 a.m., REMC crews worked to restore power to approximately 3,879 members in all 5 counties of the service area. Line personnel battled fallen trees and downed power lines amid saturating rains and strong winds.

Additional line personnel from sister cooperatives Union Power and Edgecombe-Martin County EMC in North Carolina, along with personnel from Sumter Utilities in South Carolina, arrived early that morning to join REMC line crew and contractors in restoration efforts.

REMC appreciates the patience of our members and their positive thoughts and prayers as our lineworkers worked through the storm.



Lineworkers made significant progress throughout the day to restore power to members.

By 10 p.m., REMC reported only 75 members without power. Crews planned to work through another night to complete complex repairs caused by storm damage.

By late Saturday, Ian had tracked out of the REMC service territory and into Virginia as a significantly weakened system.

SUNDAY, OCTOBER 2

By the early hours of Sunday morning, all members in Randolph, Moore, Montgomery, Chatham and Alamance counties had their power restored.

During the Ian event, Randolph Electric experienced a total of 268 separate outages, affecting 10,736 meters. This meant that the storm impacted about 32 percent of REMC's members.

"I am happy to report that as of 5:19 a.m. today, 100 percent of our members have power," said Dale Lambert, CEO. "I am proud and appreciative of our line personnel and support team for going the extra mile for our members."

"About one-third of our members experienced an outage from this storm. As always, our team worked as safely and efficiently as possible to repair the damage," continued Lambert.

Explaining Your Bill

Grid Access Charge



At Randolph EMC, we understand that every penny counts to our members. As your trusted utility, we want to make it easier for you to understand your bill.

Previously, your bill would list an Electric Charge made up of an **Energy Charge** and a **Grid Access Charge**. We now break these out separately. The Energy Charge pays for the amount of energy you used at your home or business. The Grid Access Charge is explained below.

When you see the change, remember it's not a new charge or an increase. Rather, we have unbundled the charges. If you have a question about this, please call us, and we will be happy to help you.

We value your membership, and thank you for being a member-owner of Randolph EMC.



What is included in a Grid Access Charge?

REMC's Grid Access Charge covers a portion of all costs associated with giving you access to the grid. It keeps electric distribution equipment up to date and operating properly. It also covers trained staff who respond to issues and keep electricity flowing safely to your home or business. The charge includes all of these elements:

Meters & Transformers



Trained Professionals



24/7/365 Response



Substations



Poles & Lines

REMC

RE-Connect Podcast

Episode 5



Interview with

Jeff McDuffie

Randolph EMC
Safety and Environmental Coordinator

Selene Lopez

Member Service Specialist



Don't miss Randolph Electric's latest Re-Connect podcast. In this episode, the focus is on safety at work and at home. Learn how CPR training helped one REMC employee save the life of her cousin.

REMC offices will be closed for the Thanksgiving holiday on Thursday, November 24, and Friday, November 25.

We are grateful for
wonderful member-owners like you.



A Word About Randolph Electric

From CEO Dale Lambert



THE IMPORTANCE OF YOUR VOTE

Dear Members,

We are nearing a very important time in the life of our nation. The upcoming election is a time when we select citizens, from among us, to be our representatives in government. In this month's Watts Working, we have provided you with a listing of the legislative candidates who wish to serve you in Raleigh and Washington. I want to encourage you, if you are not already, to be the most important part of the election process—a voter.

What is the importance of voting? In a free country, where the people have the opportunity to choose our governmental leadership, it would seem this would be a question that is asked by only a few. Voting allows us to choose able leaders who have qualities that can be beneficial for the growth of the country, to guard our national security and to protect the liberties and interests of the common people.

Another reason voting is important is that it creates a sense of responsibility in our elected leaders. Knowing they have been chosen over another candidate and expected to carry out their duties in a professional, dedicated and sincere manner, holds them accountable for their actions for the



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duration of their service period.

The opportunity to elect our governmental representation came at a very high price. Casting a vote is the most widely understood and discretely effective way to have one's voice heard at all levels of government. When we exercise our right to vote, the votes we cast extend far beyond one election. These individuals will make decisions on our behalf about how our government will operate, the level of freedoms we will have, the taxes we will pay, the wars we will engage in and how our national and local resources will be invested.

We should set an example and encourage our young people to

become part of the election process. As parents, we should teach our children that voting on Election Day is a responsibility that is expected from the citizens of a free nation. If our younger generation understands what is expected and why it is important, the next generation of Americans will become even more engaged than the current generation.

I have heard too many times, "I'm only one vote. My vote doesn't count." All elections begin with that first vote. It is just as important as the last one. After an election, there are many reports of races being won and lost by just a few votes. When I hear these reports, it reminds me of the importance of everyone being involved in the process.

Midterm elections, such as the one approaching on November 8, historically have lower voter participation levels than years when the presidential election is held. Even though this is a midterm election, taking the time to become educated about candidates, their stand on issues that are important to you, and then completing the action by voting is critically important. The United States Congress and the North Carolina



Legislature possess the power to enact legislation that will have a direct impact on us as a nation, as a state, as electric utility owners and as individuals.

When we fail to vote, we miss out on this special opportunity to shape the future of our local communities, our state and our nation. In reality, we are giving up part of our freedom when we neglect the privilege to participate in the electoral process.

Please look at the list of candidates and their campaign websites on the following page. We have included this so you can do your research to determine where the candidates from all levels of government stand on the issues that are important to you. The right to vote embodies the spirit of the American republic. Don't leave our representative democracy to someone else. That person or group may not share the same values, ideas and concerns that you do. Be a voice in this upcoming election. Your vote does count!!

Cooperatively Yours,

Dale F. Lambert
Chief Executive Officer

“When we fail to vote... we are giving up part of our freedom... Be a voice in this upcoming election.”



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to more than 33,000 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

Electric Service

Asheboro (336) 625-5177
..... (800) 672-8212

Robbins: (910) 948-3401
..... (800) 868-7014

Report Outage (877) REMC-OFF
..... (877) 736-2633

Account Info
& Bill Payments: (877) 534-2319
Business Hours: 8 am – 5 pm, M-F

Board of Directors

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Jay Albright.....	District Vice President
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Dennis Mabe	Vice President of Engineering & Operations
Fred Smith.....	Vice President of Economic Development & Compliance
Nicole Arnold	Editor

Visit Randolph EMC Online
RandolphEMC.com

Sample Ballot

NOVEMBER 2022 ELECTIONS CANDIDATE LIST

U.S. SENATE

- Matthew Hoh (G) matt4senate.org
- Cheri Beasley (D) cheribeasley.com
- Shannon W. Bray (L) shannonbray.us
- Ted Budd (R) tedbudd.com

U.S. HOUSE OF REPRESENTATIVES

District 4, Alamance

- Valerie P. Foushee (D) valeriefoushee.com
- Courtney Geels (R) courtneygeelsforcongress.com

U.S. HOUSE OF REPRESENTATIVES

District 8, Montgomery

- Scott Huffman (D) scotthuffman.com
- Dan Bishop (R) votedanbishop.com

U.S. HOUSE OF REPRESENTATIVES

District 9, Randolph, Chatham, Moore

- Ben Clark (D) benclarknc.com
- Richard Hudson (R) richardhudson.org

NC SENATE

District 21, Moore

- Tom McInnis (R) mcinnisfornc.com
- Frank McNeill (D) mcneillfornc.com

NC SENATE

District 25, Alamance

- Sean C. Ewing (D) ewingfornc.com
- Amy Scott Galey (R) amygaley.com

NC SENATE

District 29, Randolph, Montgomery

- David (Dave) Craven, Jr. (R) n/a
- Brooke Crump (D) n/a

NC HOUSE OF REPRESENTATIVES

District 52, Moore

- Ben Moss (R) benmosnc.com

NC HOUSE OF REPRESENTATIVES

District 54, Chatham

- Walter Petty (R) electpetty.com
- Robert T. Reives (D) reivesforhouse.com

NC HOUSE OF REPRESENTATIVES

District 64, Alamance

- Ron Osbourne (D) ronfor64.org
- Dennis Riddell (R) riddell4nchouse64.com

NC HOUSE OF REPRESENTATIVES

District 67, Montgomery

- Wayne Sasser (R) sasserfornc.com

NC HOUSE OF REPRESENTATIVES

District 70, Randolph

- Susan Lee
(Susie) Scott (D) susiescottfornc.com
- Brian Biggs (R) biggsnchouse.com

NC HOUSE OF REPRESENTATIVES

District 78, Randolph, Moore

- Erik Davis (D) erikdavisnc.com
- Neal Jackson (R) nealjackson4nc.org

