

# Watts Working

## Outdoor lighting leaves the light on for you!

If the extended hours of darkness are getting to you this winter, consider having an automatic outdoor security light from Randolph EMC installed at your home or business! Our lights provide a safer outdoor environment at night, help protect your property and add curb appeal for one low monthly price.

The lights automatically come on at dusk and go off at dawn and there is no additional electrical usage. The monthly charge includes all electricity used to operate the light.

Randolph Electric personnel will even replace bulbs and make all necessary repairs when needed. Several options, including decorative fixtures and LED bulbs, are available to best suit your preferences.

### Get Your First 3 Months Free!

Now is a great time to add outdoor lighting around your property! For a limited time, you'll get three months free when you install a Randolph EMC outdoor security light.

Call your local office for more details & sign up today!

## Smith to retire after 22 years with REMC



Randolph EMC announces the retirement of W. Britton (Britt) Smith, General Counsel for the cooperative. Smith, who has served Randolph Electric's membership for nearly 23 years, is succeeded by Aaron Christensen effective January 1.

"Britt's experience with cooperative law and guidance over the years has been invaluable to the board, staff and members," said Jerry Bowman, Randolph EMC's Board President. "His dedication to the cooperative will have a long-lasting impact on our members for generations to come."

Christensen was selected for the role of General Counsel to ensure continuity and a smooth transition for the cooperative. He has been Smith's partner at Smith + Christensen, LLC, since 1998 and has provided legal counsel to REMC during his tenure there.

"We wish Britt the absolute best that retirement has to offer," said Dale Lambert, CEO of Randolph EMC. "We are confident that Aaron will move our organization forward with the same level of dedication as his predecessor."

## INSIDE...

**B** Join SPOTT Alerts to Report Outages by Text

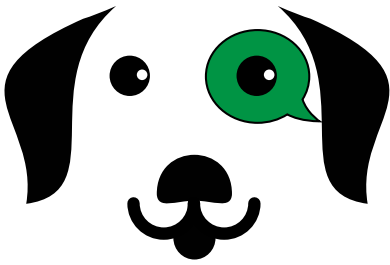
**C** Space Heater Safety Tips

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# SPOTT ALERTS

## Status of Power Outages Through Text

Randolph EMC's new outage text alerts program, SPOTT Alerts, provides a convenient way to stay connected during a power outage. Using the everyday accessibility of text messaging, you'll have access to the best information we have available so that you can make plans.

Participating is easy—simply list your mobile number(s) on your Randolph Electric account, then text **TEXTREMC** to 1-877-736-2633. You'll also want to save this number to your contacts so you can quickly report your outage when necessary.

The next time you experience a power outage, just text our outage reporting hotline at 1-877-736-2633 using the following prompts:

<b>1-877-736-2633</b>	Number to text to communicate about REMC power outage
<b>TEXTREMC</b>	The initial text to send to opt-in to participate in the text program <i>(number must be on file in your REMC account to activate)</i>
<b>OUT</b>	Report an outage at service address associated with number
<b>STATUS</b>	Request the status of an outage <i>(may not available during widespread outage situations)</i>
<b>QUIT</b>	Cancels participation in outage text alerts
<b>HELP</b>	Provides information about REMC's text program & a number to call for additional support

Please note that only these keywords will work with the text program. Additionally, during widespread outage situations, status updates may not be available.

## Help SPOTT sniff out outages!

Update your contact information now & text **TEXTREMC** to 1-877-736-2633 to have access to this convenient new service!

## Swap Shop

### For Sale

Rollator walker, red, new, \$50. Propane grill with full tank of propane, never used, \$100. Free baby crib, natural maple wood with mattress. 336-409-5450.

Outside sign on wheels with letters, \$100 OBO. 336-381-3841.

New Honeywell TrueDRY DR65A3000 Whole House Dehumidifier, never unboxed. \$1,000. 336-629-5019.

Craftmatic Adjustable Queen Size bed, like new, used 6 months. Remote control with massage. \$1800. 910-571-0144.

1989 Ford Mustang 5.0 Convertible. \$2,500. 336-381-3445.

2017 Fescue Hay, 4x4 round bales, no rain, in barn. \$30 each. 336-629-6138 or 336-301-0843.

Mahindra 4550 tractor w/ over 2 years warranty still in force. Only 266 hours. Front bucket and hydraulic lines front and back. Does not require special additives in the fuel. Like new, \$21,900 OBO. 910- 975-0231.

Air Compressor with Gauge and 12ft hose with Air Chuck, \$20. 336-301-2365 before 8:00pm.

4x5 round bales of hay. 336-879-3489.

Ematic Digital Tuner Converter Box with Recorder- compatible with all TV Antenna brands, \$30. RCA Amplified indoor flat HDTV antenna - multi directional, \$30. 336-495-5557.

1999 Toyota Tacoma truck, extended cab, 119,000 miles, automatic, 2-wheel drive, \$9,000 neg. Men's Western Boots, size 8 1/2, new in box, \$40. Three antique wash tubs, \$25 each. Power adjustor for RV hookup. New handmade Full, Queen, and King quilts. 336-625-4548.

1986 GT Convertible Mustang, red with white top, one owner. \$17,000 neg. Heirloom Quilts made in the early 1940's. \$125 each OBO. 336-629-2560.

3,000 Red Sex Sal Link pullets, chickens at laying age 16 weeks plus, vaccinated and debeaked, \$6.90 and up. Liberty area. 336-708-2998 or 336-317-4105.

Cleaned deer corn, 50 lb. bags, \$6.00 each. Cleaned Feed Wheat, 50 lb. bags, \$8.00 each. Cleaned cracked corn, 50 lb. bags, \$7.00 each. 336-622-2480 or 336-736-0390.

House on 1.75 acres of land plus a 1994 Model Mobile Home on 1 acre of land on paved road in the Seagrove area. Sale both together. 336 460-5250.

Historic scenic Randolph County, NC Piedmont mountain land (124.5+/-acres) with mature timber and huge granite rock formations. Enjoy rock climbing, hunting, hiking, and photography on your own estate. Surveyed and offered below the appraised value with owner financing available. 336-584-9650.

Thirty-four acres on Picketts Mill Rd. 336-629-3342.

WANTED: Will pay cash for junk cars and trucks. 336-581-3423.

Members, email  
Swap Shop items to  
General@RandolphEMC.com



Member-owners of Randolph EMC who own a Plug-In Electric Vehicle have the opportunity to participate in the cooperative's new REVUP™ pilot program.



This two-fold program offers up to 25 members a \$500 rebate incentive toward the purchase of a Wi-Fi enabled Level 2 charging station, as well as the three-tiered time-of-use Plug N2 Savings rate to encourage charging during off-peak times.

Visit [RandolphEMC.com/REVUP](http://RandolphEMC.com/REVUP) to learn more or call 1-800-672-8212 to join!



## ANNUAL METER INSPECTIONS

While automated meters have greatly reduced the need to be on members' properties, it is necessary to periodically check cooperative equipment and perform maintenance to ensure reliable electricity. These inspections are required by the National Electrical Safety Code.

Randolph Electric or a contractor authorized by the cooperative, conducts regular inspections of service facilities. If you ever have a doubt about someone on your property, please don't hesitate to contact us directly at 1-800-672-8212 for confirmation.

## Space Heater Safety Tips

Space heaters are a great way to warm specific rooms in your home without having to crank up the thermostat, but using space heaters doesn't come without risk! Use the tips below to keep your home safe.

**DO:** Plug your space heater directly into the wall outlet.

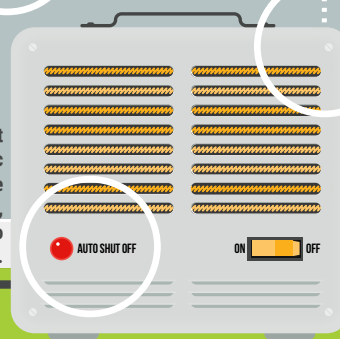


**DO:** Keep your space heater in low-moisture rooms.

**DO:** Keep your space heater at a safe distance (at least 3 feet) from kids, pets and flammable items.



**DO:** Buy a unit with an automatic shutoff in case the unit tips over, or you forget to shut it off.



**DO:** Always follow the directions and take a broken space heater to a qualified appliance service center.



**DON'T:** Leave your space heater unattended. Always unplug it before you leave the house or go to bed.



**DON'T:** Use an extension cord to plug in your space heater. It can cause the heater to overheat, and can be a tripping hazard.

**DON'T:** Place your space heater near curtains, clothing, furniture or bedding.



**DON'T:** Try to repair a broken space heater yourself.



**DON'T:** Put your space heater in your bathroom. The moisture can damage the unit, which could cause it to malfunction.

## EMPLOYMENT POLICY

All applicants for employment shall be considered and hired on the basis of merit, without regard to race, color, religion, sex, national origin, age or disability. The employment practices shall insure equal treatment of all employees without discrimination in rates of pay or other opportunities for advancement because of the employee's race, color, religion, sex, national origin, age or disability.

## STATEMENT OF NONDISCRIMINATION

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [http://www.ascr.usda.gov/complaint\\_filing\\_cust.html](http://www.ascr.usda.gov/complaint_filing_cust.html) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

Mail: U.S. Department of Agriculture  
Office of the Assistant Secretary for Civil Rights  
1400 Independence Avenue, SW  
Washington, D.C. 20250-9410;

Fax: (202) 690-7442; or

Email: [program.intake@usda.gov](mailto:program.intake@usda.gov).

This institution is an equal opportunity provider.

## 2018 Holiday Schedule

### New Year's Day

Monday, January 1

### Good Friday

Friday, March 30

### Memorial Day

Monday, May 28

### Independence Day

Wednesday, July 4

### Labor Day

Monday, September 3

### Veteran's Day

Monday, November 12

### Thanksgiving

Thursday, November 22

Friday, November 23

### Christmas

Monday, December 24

Tuesday, December 25

Wednesday, December 26



# UNC & Wolfpack Basketball Camp Scholarships: **APPLY TODAY!**



Randolph EMC is accepting applications from middle-school students for all-expense-paid scholarships to summer basketball camps at the University of North Carolina and NC State University. Young men can apply to attend the Roy Williams Carolina Basketball Camp in Chapel Hill, and young women can compete for a spot at the Wolfpack Women's Basketball Camp in Raleigh.

Students can download an application at [RandolphEMC.com](http://RandolphEMC.com) beginning January 2, 2018. Randolph EMC will select one student for each camp in a competitive process based on academics, extra-curricular activities and a short essay. Rising sixth through eighth graders are eligible to apply, and the final application deadline is March 31.





The Touchstone Energy Sports Camps program provides a unique educational and athletic opportunity for outstanding students across our state, and is yet another way the cooperatives are demonstrating their commitment to North Carolina communities. Both camps work closely with students to develop fundamental skills like sportsmanship and leadership that will help the young athletes excel both on and off the court.

*For more information,  
please contact  
Kathleen Duckworth,  
Communication &  
Outreach Specialist,  
at 336-625-5177.*



## 10 Quick Tips to Avoid High Winter Bills

Looking to lower your bills this winter? Use the 10 tips below to conserve energy.

-  Seal air leaks and insulate well to prevent heat from escaping and cold air from entering your home.
-  Reduce waste heat by installing a programmable thermostat.
-  Turn off lights when not in use.
-  Lower your water heater temperature. The Dept. of Energy recommends using the warm setting (120 degrees) during fall and winter months.
-  Unplug electronics like kitchen appliances and TVs when you're away.
-  Open blinds and curtains during the day to allow sunlight in to warm your home.
-  Close blinds and curtains at night to keep cold, drafty air out.
-  Use power strips for multiple appliances, and turn off the main switch when you're away.
-  Wash clothes in cold water, and use cold-water detergent whenever possible.
-  Replace incandescent light bulbs with LEDs, which use at least 75 percent less energy.

Source: U.S. Dept. of Energy

# A Word About Randolph Electric

From CEO Dale Lambert



## BE PREPARED FOR WINTER STORMS

Dear Members,

As the early December deadline drew near for this month's AWARE column, I was in conversation with our communications team about what topic to write about. Ironically, for the upcoming weekend in early December, snow flurries are in the forecast. This is a dramatic change from the seventy-plus degree temps we've been enjoying.

So, I stated that it had been a while since I had written about an extremely important topic: preparedness for power outages during extreme winter weather events. The immediate response from our communications team was, "Oh no, please don't jinx us... write about something else."

So, on the way home, as I was contemplating topics, as fate would have it, sleet

pellets started bouncing off the windshield, briefly mixing in with the rain. I took that as a sign. Winter storm preparedness it is.

I'm passionate about this topic because during my 33-year career at Randolph EMC, I've seen many instances of members and their families experience significant difficulties because they neglected to make necessary preparations.

Being prepared makes all the difference. Your employee team makes preparations for our families because when storms hit, we're working to restore power. Here are some tips for you to consider so you and your family can easily "weather the storm."

- Make sure your Randolph EMC account is updated with any home and cell phone numbers that could

be used to report your outage. This allows a more efficient storm response from our dispatchers and line crews. Don't forget that we now have our SPOTT Alerts program that allows you to text to report your outage and receive status updates. For more information about how to participate, see the article on page B.

- Fill your vehicle with gas. Storms can leave gas stations out of power for several days.
- Prepare a winter storm survival kit ahead of the storm because roads may be difficult to travel on until they are cleared. It should include:
  - Non-perishable food (3-day minimum supply).
  - A large supply of water for at least

Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to nearly 32,000 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

### Electric Service

Asheboro ..... (336) 625-5177  
 ..... (800) 672-8212

Robbins: ..... (910) 948-3401  
 ..... (800) 868-7014

Report Outage ..... (877) REMC-OFF  
 ..... (877) 736-2633

Account Info  
 & Bill Payments: ..... (877) 534-2319

Business Hours: 8:00 am – 5:00 pm, M-F

### Board of Directors

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 Tammie Phillips ..... Vice President  
 Sue Spencer ..... Secretary-Treasurer  
 Billy Maness ..... Assistant  
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 Economic Development & Compliance

Jill Vanness ..... Editor  
 Kathleen Duckworth ..... Associate Editor

**RandolphEMC.com**



5 days (minimum of one gallon per person, per day). Filling a bathtub with water can also serve the purpose of refilling the toilet tank.

- A seven-day supply of prescription medicines.
- A stocked first-aid kit, warm blankets, flashlights, a battery-powered radio and extra batteries.
- Enough cash on hand to purchase essentials.

One of the most serious issues related to a snow or ice storm or sleet event is having a safe, alternative heat source. The aftermath of a significant winter storm leaves the ground covered like a blanket, keeping the radiant heat from the earth in, resulting in extremely cold temperatures.

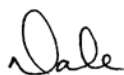
Fuel and wood-burning heating sources should always be ventilated, and make sure carbon monoxide and smoke detectors are working properly. If you do not have adequate alternate heating to stay warm in your home overnight, consider going to a designated public shelter if you can get there safely.

If you have a generator, ensure it's connected in accordance with the National Electric Safety Code. Improperly connecting a generator can result in damaged equipment and risk of fire and puts our line personnel in extreme danger. Never run a generator indoors or near a fresh air vent due to the potential for carbon monoxide poisoning.

I also encourage you to follow Randolph EMC's Facebook and Twitter pages. These are both great ways to keep up with the co-op's outage restoration progress, weather developments, emergency services updates and safety reminders. You can also view and share photos related to the winter weather.

We're prepared to respond for you when storms hit. Please do your part to ensure your family is safe and prepared also. For more information on preparing for winter storms, visit RandolphEMC.com or Ready.gov.

Cooperatively Yours,



Dale F. Lambert  
 Chief Executive Officer

# Keep Track of the Energy You Use

Monitor your monthly usage & cost of electric service. Be sure to read your meter on the same day each month.

Month	Date Read	Reading	kWh Used	Bill Amount	Date Paid
January					
February					
March					
April					
May					
June					
July					
August					
September					
October					
November					
December					
<b>Totals</b>					

## 2018 Cycle Billing Schedule

<b>READING COMPLETE BY</b>	1	DEC 29	FEB 2	MAR 2	MAR 29	APR 27	JUNE 1	JUNE 29	AUG 3	AUG 31	SEPT 28	NOV 2	NOV 30
	2	JAN 5	FEB 9	MAR 9	APR 6	MAY 4	JUNE 8	JULY 6	AUG 10	SEPT 7	OCT 5	NOV 9	DEC 7
	3	JAN 12	FEB 16	MAR 16	APR 13	MAY 11	JUNE 15	JULY 13	AUG 17	SEPT 14	OCT 12	NOV 16	DEC 14
	4	JAN 19	FEB 23	MAR 23	APR 20	MAY 18	JUNE 22	JULY 20	AUG 24	SEPT 21	OCT 19	NOV 21	DEC 21
<b>BILL IN MAIL BY</b>	1	JAN 5	FEB 9	MAR 9	APR 6	MAY 4	JUNE 8	JULY 6	AUG 10	SEPT 7	OCT 5	NOV 9	DEC 7
	2	JAN 12	FEB 16	MAR 16	APR 13	MAY 11	JUNE 15	JULY 13	AUG 17	SEPT 14	OCT 12	NOV 16	DEC 14
	3	JAN 19	FEB 23	MAR 23	APR 20	MAY 18	JUNE 22	JULY 20	AUG 24	SEPT 21	OCT 19	NOV 21	DEC 21
	4	JAN 26	MAR 2	MAR 29	APR 27	MAY 25	JUNE 29	JULY 27	AUG 31	SEPT 28	OCT 26	NOV 30	DEC 28
<b>PAST DUE DATE</b>	1	JAN 28	FEB 28	MAR 28	APR 28	MAY 28	JUNE 28	JULY 28	AUG 28	SEPT 28	OCT 28	NOV 28	DEC 28
	2	FEB 5	MAR 5	APR 5	MAY 5	JUNE 5	JULY 5	AUG 5	SEPT 5	OCT 5	NOV 5	DEC 5	JAN 5
	3	FEB 12	MAR 12	APR 12	MAY 12	JUNE 12	JULY 12	AUG 12	SEPT 12	OCT 12	NOV 12	DEC 12	JAN 12
	4	FEB 19	MAR 19	APR 19	MAY 19	JUNE 19	JULY 19	AUG 19	SEPT 19	OCT 19	NOV 19	DEC 19	JAN 19
<b>SUBJECT TO DISCONNECTION</b>	1	FEB 12	MAR 12	APR 9	MAY 7	JUNE 11	JULY 9	AUG 13	SEP 10	OCT 8	NOV 13	DEC 10	JAN 7
	2	FEB 19	MAR 19	APR 16	MAY 14	JUNE 18	JULY 16	AUG 20	SEP 17	OCT 15	NOV 19	DEC 17	JAN 14
	3	FEB 26	MAR 26	APR 23	MAY 21	JUNE 25	JULY 23	AUG 27	SEP 24	OCT 22	NOV 26	DEC 27	JAN 21
	4	MAR 5	APR 2	APR 30	MAY 29	JULY 2	JULY 30	SEP 4	OCT 1	OCT 29	DEC 3	DEC 31	JAN 28

### Automatic Draft Dates

**CYCLE 1**  
28th of month

**CYCLE 2**  
5th of month

**CYCLE 3**  
12th of month

**CYCLE 4**  
19th of month