

Watts Working

You're a Member-Owner, NOT Just a Customer *That's the Cooperative Difference!*

Many businesses use the word “member” to describe their customers. Places like Sam’s Club or Costco and even American Express like to refer to their customers as members. You pay a fee to buy their goods and services, but that is really all you get for the “membership.” No right to vote for the Board of Directors or to participate in any meaningful way in the organization.

In cooperatives like Randolph EMC, membership really does mean something more than just the right to buy electricity. Co-ops of all types are founded on seven cooperative principles that give us guidance and strategic direction. Membership also gives you rights as an owner of this co-op.

Economic linkage

Randolph Electric is connected to you. There is a business relationship that serves you (the member) and the co-op. Since co-ops are solely owned by people in the community, they have a mutual interest to ensure that both the co-op and the member do well and prosper.

Transparency

As an owner of the co-op, you have a right to know how it operates and how decisions are made

that directly impact you. If the co-op is transparent and combines this trait with integrity and fairness, it will build trust with the members.

Cognition

In this case, cognition is best defined as how your co-op thinks. It includes the current and historical identity, the mission and the sense of shared values with co-op members. Research, education and training are critical functions that REMC must conduct on an ongoing basis to ensure that we always have the best information to make decisions.

The cooperative business model is the best one on earth, but like any enterprise, it is up to the human beings who work at the co-op, who serve on the board and the members like you to ensure that the principles and values do not fade over time.

First and foremost, Randolph EMC strives to be thought of as a member-owned cooperative that gives you the best value of any utility. If we succeed, our community thrives and you will always value being a member-owner — not a customer.



INSIDE...

B Spring Safety for Electrical Safety Month

C AIMS Presents Books to Robbins Elementary

D Attend the May REConnect Member Meeting

F Dale Lambert's AWARE Column

H Get Ready for REMC's Autopay Giveaway



Add Safety to Your Spring Checklist This National Electrical Safety Month

May is a month to enjoy the flowers, soak up sunshine and cross those final tasks off your spring-cleaning checklist. Some of those jobs might require skills and equipment you don't often use, so it's a good time brush up on electrical safety, especially considering it's National Electrical Safety Month!

If your to-do list takes you out in the yard, up a ladder or over to the power tools, keep these safety tips in mind:



Call 811 before digging. Before your shovel hits the yard, dial 811 to have your property marked. This free call will help you avoid contact with underground utility lines and could prevent a costly and dangerous mistake.



Never use electrical cords that are frayed or broken. Regularly inspect cords for damage. Use only extension cords marked "for outdoor use" when needed for work outside. Once the job is done, store extension cords indoors. Outdoor conditions can cause cords to deteriorate.



Never place a ladder within 10 feet of a power line. As an extra precaution, use a fiberglass or wooden ladder outdoors. Metal ladders conduct electricity.

For more information about how Randolph EMC is committed to our employees' and members' safety, check out Dale Lambert's AWARE article on page F!

Swap Shop

For Sale

Dining Room table with 6 chairs, \$125. Matching lighted china cabinet \$100 & buffet \$75. Two large window air conditioners \$100 each. Men's leather chaps, size large, black, \$100. DOT men's helmets with flipped shields, like new \$100. 910-673-5052.

Brunswick-Balke-Collender pool table, nine feet size. Slate, felt, good frame. Cues, cue rack, balls, & table light included. \$500 OBO. 910-947-2566.

Lawn edger, like new, used less than one hour, \$110. 336-381-3175.

Curt trailer hitch, fits 2012 & other years Toyota Highlander, new \$175 OBO. Thule two Bike carrier for Reese hitch complete, has latch to raise arms & hitch from vehicle \$175 OBO. 1989 Honda Accord, nice, clean, runs well \$900 OBO. 910-690-2660 or 910-295-6520.

Extension ladders, step ladders, miter saw, & nail guns. 336-629-5866.

Chore-Time Super Plus Selector PNT +AVS45 Part #33800F for poultry house. \$500 each. 336-857-2368.

Hydraulic scissor lift table, capacity 500 lb. Table top 48" x 60", lift height 44". Used as handicapped lift for wheelchair, \$200 336-672-1328.

Dark brown vinyl recliner, \$50 cash. Light brown fabric recliner EC, \$100 cash, neg. 336-301-2365 before 8pm.

Bass Buggy 18' Pontoon Boat with 150HP 2-Cycle motor with fish finder, electric trolling motor, large bait tank, Bimini top, trailer with new tires & new spare. \$3,000. 336-302-7993.

Western Paperback books. 156 Jake Logan by Tabor Evans. 93 Longarm by Wesley Ellis. \$.50 each. 336-498-2561.

Classic 1979 Airstream Trailer 31ft. Well cared for. Rear bath, twin beds with double mattresses. Kitchen with microwave oven, living-dining area. Blankets, bed linens, pots, pans & cutlery included. \$12,000 firm. 910-673-8354.

Early 1950s Craftsman band saw, table saw, planer, sander, & drill press, 3 radial arm saws, scroll saw, large table saw. Two all wood bedroom suits, small roll top oak desk, oak TV cabinet, oak dining table with 6 Queen Anne chairs, upright freezer, 2 sofas, 2 chairs, outdoor furniture, white rattan & upholstered six piece sunroom furniture. or text 336-302-3701 for prices & pictures.

Natural wood baby crib, \$50. New wheelbarrow, \$50. New Sears propane grill, never used, \$100. 336-409-5450.

Aqua-Tech Hot Tub, EC, \$750. 336-629-3477 or 336-318-2245.

Two lift recliners, \$250 each. National Geographic, years 1961 – 2000. Some leather bound without ads, some in six months holders, \$25. 910-571-0144.

Whirlpool dryer, works great, \$200 OBO. Kenmore glass top stove, two years old, \$200 OBO. 336-312-4453.

2016 hay, second cut of the year. Hay has been in barn, no rain, 4x4 round rolls. \$30 per roll. 336-629-6138.

Pictures, B&W & color, 8x10 \$10 or 10x13 \$25. All bridges & mills of Uwharrie River including Pisgah Covered Bridge. 336-629-2533.

3,000 Red Sex Sal Link pullets, chickens at laying age 16 weeks plus, vaccinated & debeaked, \$6.90 & up. Liberty area. 336-708-2998 or 336-317-4105.

Heirloom Quilts made in the early 1940's. \$125 each OBO. 336-629-2560.

Cleaned deer corn, 50 lb. bags, \$6 each. Cleaned Feed Wheat, 50 lb. bags, \$8 each. Cleaned cracked corn, 50 lb. bags, \$6.50 each. 336-622-2480 or 336-736-0390.

New handmade quilts, F&Q&K. Power Booster for RV hookup. Shoes & Western boots. 15 knives for \$100. 336-625-4548.

WANTED: Will pay cash for junk cars & trucks. 336-581-3423.

Members, email Swap Shop items to General@RandolphEMC.com



AIMing for a Love of Reading with PHP

In July 2016, Randolph EMC's People Helping People (PHP) program awarded \$10,000 to six local 501(c)(3) organizations, made possible through funds received from CoBank's Sharing Success matching grant program. Together with a matching donation from Randolph EMC and CoBank, PHP was able to set aside this money to support projects that benefit REMC members.

Authors in Moore Schools, otherwise known as the AIMS program, is one facet of the literary outreach of the Weymouth Center for the Arts and Humanities, a center with a rich history of literary culture and children's programs. In cooperation with major publishers and The Country Bookshop, a local Moore County bookshop, AIMS arranges visits by national bestselling authors and illustrators to each K-5 Elementary School in Moore County each school year "to promote the love of reading by bringing students, parents, schools, communities, and authors together through great books."



After receiving the People Helping People Community Grant awarded in 2016 by REMC, AIMS' goal was to help each child in the third and fourth grade at Robbins Elementary School obtain their very own copy of a Bad Kitty chapter

book written by authors, Nick Bruel. Bad Kitty has been the star character in more than 10 New York Times Bestselling books.

AIMS Committee Chair Angie Tally scheduled a school assembly for students to personally receive their signed copies from the author. When REMC staff arrived, they were met with a large Thank You banner signed by all of the students in both grades who received a book (which was proudly displayed in our Robbins office). Students in the audience also held cards with hand-written messages inside and personalized Bad Kitty drawings on the covers.

"I was completely overwhelmed with the amount of gratitude shown by the school and students for this gift they've received, and I cannot be more thrilled to see them so excited about the gift of reading," said Randolph EMC's Communication and Outreach Specialist Kathleen Duckworth. "The AIMS program is truly inspiring and I hope that through this initiative, we have touched the lives of many current and future REMC member-owners, and encouraged them to continue striving for success in education" said Kathleen.

For more information about AIMS, please visit WeymouthCenter.org/Authors-In-Moore-Schools.

PHP is now accepting applications for the 2017-2018 Community Grants. Please visit RandolphEMC.com to learn more about PHP and the 2017-2018 grants!



Have you purchased an electric car? Let us know!

Please contact us if you have purchased or plan to purchase an electric vehicle that will be charged at a home or business serviced by Randolph EMC.

Having this information will help ensure the cooperative is meeting members' current needs and help us plan for future load growth. In addition, REMC may be able to suggest rate options that could help save you money!

Wholesale Power Cost Adjustment Notice

The Wholesale Power Cost Adjustment (WPCA) was adjusted on April 1, 2017, to reflect a *credit* of \$5 per 1,000 kWh for each member's bill.

As a reminder, the WPCA is the rate component that reflects the variable cost of electricity that REMC purchases from its wholesale power supplier. When fuel costs rise, Randolph EMC pays higher prices for electricity, which are recovered through the WPCA. When fuel costs have been lower than expected, the WPCA is a negative amount, translating into a credit on your bill.

ANNOUNCING...

REconnect

A Community Engagement Meeting for
Randolph **E**lectric Member-Owners

When: Thursday, May 11, 2017
6:30 p.m. (Light Dinner Included)

Where: Bethlehem Baptist Church—
1838 Bethlehem Church
Road, Carthage

REVIVE Your Co-op Membership

Get connected with Randolph Electric!

We're introducing a new series of casual member meetings where we can share tips and answer questions to help you make the most of your membership. Each meeting will be held at a different location each quarter, making it convenient for members to travel to a meeting near their home.

RETHINK Your Energy Strategies

- **Talk with our energy experts** to see how REMC's usage monitoring tools can help you be a master at managing how your energy's used.
- **Curious about electric vehicles?** Find out how these can be a savings tool for both EV owners and the cooperative, and how we plan to support this growing trend across the system.
- **What's new?** Learn about new services and programs your co-op has to offer.

RESPOND Today!

Let us know if you'll be joining us—registered attendees will be entered to win a bill credit!

Please RSVP to Ravonda Hanes at (800) 672-8212 or Ravonda.Hanes@RandolphEMC.com by Wed., May 3, 2017.



Green, Clean & Renewable

Help offset your carbon footprint with a subscription to SunPath Community Solar®

Since 2016, SunPath has offset more than 328,000 pounds of carbon dioxide and has produced more electricity than the average yield expected for a solar energy system in our area.

We invite you visit RandolphEMC.com to learn more about how you can participate and start earning credit on your electric bill with either a monthly or full-term subscription.

Ready to sign up? Give us a call at (800) 672-8212! But hurry – nearly half of the solar panels are already subscribed!

What's Your Bright Idea?

Mrs. Lee Waln's Was to Use Green Screen Technology at West Middle School

Students at West Middle School are excited to produce their very own digital creations through technology provided by a Bright Ideas Education Grant. In 2016, Digital Learning Coach Lee Waln was awarded \$1,640 to purchase materials needed for her creative project, "Green Screen Technology Studio: Bringing Life to the Classroom."



Green screens replace solid-colored backgrounds from behind the subject of a photo or video with a new background. Students are using this integrated technology to produce, edit and share instructional media and communicate their new knowledge with their peers and others.



Randolph Electric is accepting Bright Ideas applications now through September 22. Educators in K-12 classrooms with creative ideas for hands-on learning projects are encouraged to apply for a grant up to \$2,000.

All teachers who submit their applications by the early bird deadline of Aug. 15 will be entered into a drawing for one of five \$100 Visa gift cards.

Teachers at qualifying schools can apply individually or as a team, and grants are available for all subjects. To apply, or for more information about the Bright Ideas grant program, visit RandolphEMC.com.

A Word About Randolph Electric

From CEO Dale Lambert



TAKE TIME TO PLUG INTO SAFETY

Dear Members,

This month, I'd like to take a moment to reflect on the importance of safety. We all depend on electricity to power our lives, but accidents can happen when electricity is improperly used—many times with devastating and lasting effects. May is Electrical Safety Month, and Randolph EMC will be sharing safety tips and reminders throughout the month to help raise awareness about the dangers of electricity on our social media sites and RandolphEMC.com.

I encourage you to take a moment and follow us on social media if you haven't already. It's a great resource for staying connected to us during a storm or just to keep up with what's going on at your co-op. You never know what new safety or efficiency tip you might learn or when you'll catch a picture of a fellow member (or yourself!) at a community event we're a part of.



Our responsibility to you

We care deeply about the safety of our members, and this month, we encourage you to plug into safety. According to the Electrical Safety Foundation International, thousands of people in the U.S. are critically injured and electrocuted as a result of electrical fires, accidents and electrocution in their own homes.

To promote safety education in our local communities, we present several high voltage line demonstrations to community groups and schools. Just recently, a student from Asheboro High School shared a story that demonstrates how effective these demonstrations can be. The student told how he was preparing to mow his lawn when he noticed a wire laying in the grass. He remembered that he shouldn't go near the line and he immediately went inside to report the downed line by calling 911. I'm so thankful that we could teach this young man a valuable lesson that very well could have saved his life.



We also frequently provide electrical safety content in Watts Working and have free age-appropriate publications available that teach the dangers of electricity to youngsters and adults, alike. We also continually encourage the public to contact us if they see a downed power line or any other type of dangerous electrical situation. We strive to provide our communities with safe, reliable and affordable electricity and to serve as your trusted energy advisor, now and well into the future.

Our responsibility to employees

It is no accident that safety is a top priority at Randolph Electric. We are committed to a culture of safety that is fundamental to our daily operations. In fact, Randolph EMC is part of the Rural Electric Safety Achievement Program (RESAP) that follows specific guidelines and protocols for electrical safety that are considered leading practices.



Our linemen are required to wear personal protective equipment at all times when on the job. This includes special rubber gloves and sleeves, fire-resistant clothing, and 100 percent fall protection. Our trucks are equipped with AEDs and linemen regularly train in pole-top and bucket rescues.

Our safety team regularly discusses important safety issues pertaining to work within the building as well as out in the field. All REMC employees are certified in CPR and First Aid and have made a personal promise to make safety top of mind every day.

As the CEO of Randolph EMC, I believe it is my duty and responsibility to raise awareness about the importance of electrical safety. Take a moment to plug into safety. Please visit our social media sites and RandolphEMC.com for tips about how to keep you and your loved ones safe.

Cooperatively Yours,

Dale F. Lambert
Chief Executive Officer



Randolph Electric Membership Corporation provides safe and reliable power with exceptional value to more than 31,500 member accounts in Randolph, Moore, Montgomery, Chatham and Alamance counties.

This institution is an equal opportunity provider and employer.

Electric Service

Asheboro (336) 625-5177
 (800) 672-8212
 Robbins: (910) 948-3401
 (800) 868-7014
 Report Outage (877) REMC-OFF
 (877) 736-2633
 Account Info
 & Bill Payments: (877) 534-2319
 Business Hours: 8:00 am – 5:00 pm, M-F

Board of Directors

Bob Wright President
 Jerry Bowman Vice President
 Sue Spencer Secretary-Treasurer
 Tammie Phillips Assistant
 Secretary-Treasurer
 James Andrews Billy Maness
 Delbert Cranford Larry Routh
 Steve Harris

Senior Staff

Dale F. Lambert Chief Executive Officer
 Jay Albright District Vice President
 Adam Hargett .. Vice President of Finance
 Dennis Mabe Vice President of
 Engineering & Operations
 Fred Smith Vice President of
 Member & Public Relations
 Jill Vanness Editor
 Kathleen Duckworth Associate Editor

Visit Randolph EMC Online

RandolphEMC.com



SIGN UP TODAY FOR RANDOLPH EMC'S



Set It & Forget It for a Chance to Win a \$100 Gift Card Each Month... PLUS, a \$500 Grand Prize!

Randolph Electric's convenient autopay options make it easy to pay your bill on time, avoid late fees and save on postage! These options also offer cost savings for the cooperative. As a thanks for participating, we're giving away one \$100 Gift Card each month for the rest of 2017! And all of those entries will be eligible for a \$500 Grand Prize drawing in early January.

Enroll your account(s) in Bank Draft or schedule Recurring Payments* using your credit or debit card or checking account and you'll receive one entry per automatic payment into our monthly drawing. Don't worry—if you're already participating in automatic payments, you'll be entered to win, too!

Log on to your account at RandolphEMC.com or give us a call at 1-800-672-8212 to speak with a Member Service Specialist for assistance.

*One-time payments made over the phone, online or in-app are not eligible for drawing

Autopay Your Way:

Bank Draft

Have your bill paid automatically from your checking or savings account on the due date

Recurring Payment

Automatically pay your bill on or before your due date each month using a credit or debit card or e-check.