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The Monthly Newsletter for Members of Randolph Electric Membership Corporation

Randolph EMC Highlighted Rich History & Future at 75th Annual Meeting

Celebrating 75 Years with *Pride in Our Past and Progress in Our Future*, Randolph Electric held its Annual Meeting at Southwestern Randolph High School, Friday, June 21st. More than 530 members enjoyed homemade ice cream, various informational displays, live high-voltage line safety demonstrations along with special historical presentations. Gospel group Directors Trio provided live entertainment along with children's entertainment provided by Fish the Magish.

To kick off the meeting, Bob Wright, REMC board president, and Dale Lambert, chief executive officer, thanked and praised the employees, members and contractors for their dedication and hard work during the previous week's storm, which tore through central N.C.

Lambert also reviewed REMC's new cost-cutting technology and services, made possible by the installation of new digital meters that was completed in 2012. He explained that the new meters allow the cooperative to handle outages more efficiently, save on meter-reading costs and offer new services to members.

One new program included in these new services taps into generators owned by members to help keep power flowing during peak times. FlexPay is another new service that allows participating members to pay electric bills in advance—paying weekly or monthly, and choosing their own payment date. In addition, these and all other members can monitor their electrical usage daily to see how much is being used at MyUsage.com.

Enjoy more photos from the 2013 Annual Meeting on the next page!



Randolph Electric
Membership Corporation

Your Touchstone Energy® Cooperative 

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The members in attendance heard from three nominating committees and voted to re-elect James Andrews, from the Liberty area (District 1); Larry Routh, from the Randleman area (District 3); and Sue Spencer, from the Seagrove area (District 6), to the board of directors.

Mrs. Spencer serves as REMC's board secretary/treasurer, and reported that total revenues for 2012 were \$60.4 million, with expenses at \$57.4 million. She explained the largest expense was electricity generation, totaling \$34.5 million. REMC ended the year with a net margin of \$2.9 million.

In the president's report, Bob Wright reported that in 2013, the board of directors authorized a general capital credits retirement of about \$2.8 million, with this year's estate retirements estimated at about \$325,000.

"That's a total of more than \$3 million that's flowing back to our members and into the local economy in the five counties we serve," he said.

Lauren Ingold, public relations coordinator, explained to the members how REMC gives back to the community. She commended members for helping their neighbors by participating in the

Thank you for attending the annual meeting



People Helping People program and urged them to use REMC's Co-op Connections Card, which encourages members to shop locally and save money. She said that in 2012, cooperative members saved \$39,625 in prescription costs alone with the card.

Perhaps the highlight of the evening was a special skit performed by Mrs. Renea Henderson. Mrs. Henderson portrayed a 90-year-old member who took the podium to tell members what it was like "when the lights came on." She told of hardships on the farm and sang the co-op's founding members'

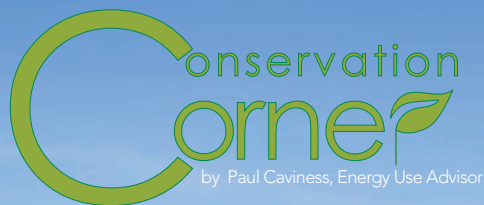
praises for their commitment to bringing electricity to rural areas. Mrs. Henderson also spoke of the value of cooperative membership, citing capital credits, the Co-op Connections Card and receiving electricity "at cost" as benefits that investor-owned utility customers do not enjoy.

Following the business meeting, bicycles of various sizes and more than 100 prizes were given out, including bill credits, cash, gift cards, small appliances, power tools, and housewares.

and taking an active role in your cooperative!



Find Energy Savings on Poultry Farms



Raising chickens, turkeys, quail, and other poultry adds up on a farmer's electric bill. The U.S. Department of Agriculture estimates 13 percent of a farm's production expenses (direct and indirect) stem from energy costs. Here are five ways to start saving today:

1 SEAL AIR LEAKS: Air flowing in and out of poultry houses leads to higher heating costs, litter caking, lower feed intake, lower feed conversion efficiencies, and smaller birds.

2 LIGHT UPGRADES: Replace incandescent bulbs with LEDs or CFLs in poultry houses. Before installing more efficient bulbs, check with your integrator and electrician to make sure LEDs and CFLs are permitted within your contract and meet adequate lighting levels.

3 RADIANT HEAT: When installed and managed properly, radiant heaters use between 15 percent and 30 percent less

fuel than forced hot air heaters and pancake brooders.

4 INSULATE: Make sure you have proper insulation levels and coverage. Insulation helps regulate the temperature, reducing the need for supplemental heating and cooling.

5 CONTROL USE: Implement electronic controls for lighting and interior conditions such as temperature and humidity. Controllers can coordinate heating, cooling, ventilation, and lighting systems so they work in an integrated fashion.

SAVE EVEN MORE!



For qualifying agricultural projects, Randolph EMC offers an incentive of 25 percent of the installed cost of replacing or retrofitting existing lighting with new energy efficient lighting.

Visit www.RandolphEMC.com or call 1-800-672-8212 for more information.

CONTACT US

Electric Service:

Asheboro(336) 625-5177
.....(800) 672-8212

Robbins Area:(910) 948-3401
.....(800) 868-7014

Power Failures:(877) REMC-OFF
.....(1-877-736-2633)

Bill Payments:(877) 534-2319

Board of Directors:

Bob WrightPresident
Jerry BowmanVice President
Sue SpencerSec.-Treasurer
Tammie PhillipsAssist. Sec.-Treasurer

James Andrews Billy Maness
Delbert Cranford Larry Routh
Steve Harris

Senior Staff:

Dale F. LambertChief Executive Officer
Jay Albright District Vice President
Adam HargettVice President of Finance
Dennis MabeVice President of Engineering
& Operations
Fred SmithVice President of Member
& Public Relations

Jill Vanness Director of Communications, Editor

Office Hours:

8:00 am – 5:00 pm | Monday–Friday

An Equal Opportunity Employer | M/F/V/H



CALCULATE YOUR ALLOCATION

- 1 Add together all of the energy-related charges from each monthly electric bill you received in 2012.
- 2 Add together the totals from each month's bill obtained in Step 1 to find the total for the year.
- 3 Multiply this total by 0.07423. This will give you the Capital Credits amount allocated to your account for 2012.

Capital Credits Allocated for 2012

Capital credits are one of the core differences between investor-owned utilities and co-ops. Because members enjoy ownership of the company, each year they receive a share of the co-op's net margins—the amount of money that is left over after paying all expenses for the year. The cooperative refers to these shares as Capital Credits.

Randolph EMC's net margins totaled \$2,961,725 at the close of 2012. This amount, along with an additional \$1,500,000 from deferred revenues, has been allocated to the Capital Credit accounts of members who had an active electric service during 2012. Each member's share is based on a percentage of the \$4,461,725, calculated by how much electricity the member purchased and the rate at which the electric account was billed.

Remember, the check you received in June that included capital credits from 2012 only represents a portion of 2012's total allocation.



**Pay How You Want
When You Want
As Much as You Want**

**No Deposit
No Fees
No Schedule**

Call your local office to learn more about **FLEXPAY**, Randolph Electric's new prepaid billing solution.

Don't wait for your next bill to know how much energy you're using! Keep track of it daily with

MyUSAGE.COM
Powers Awareness

Learn more at www.RandolphEMC.com

DONATE & Commemorate

Support People Helping People with Your Donation for These Commemorative Randolph EMC 75th Anniversary Items

Contribution

Amounts:

- 1 item = \$15
- 2 items = \$25
- 3 items = \$35



Special Offer!

NEW participants who sign up for PHP for a minimum of 3 years receive their choice of one of these items free

Hurry! With a limited number of these items remaining, this offer applies only while supplies last!

AWARE

a word about
Randolph Electric

by Dale F. Lambert, CEO

Dear Members,

I am going to make the assumption that most of you read last month's AWARE column. For the few that may have somehow skipped it, let me give you an overview of the article.

In summary, with the upcoming hurricane season in mind, we discussed that it had been a long time since Randolph EMC was affected by a major storm event, particularly one that resulted in members being out of power for multiple days. We certainly have been blessed in our area for the last several years. I also reviewed the last three major storm events that hit our system.

Hurricane Fran visited in September, 1996, resulting in 83 percent of our members without power. The January, 2000, snow storm left 60 percent of our members out of power. And there was the December, 2002, ice storm that resulted in significant ice accumulation across our system and left 80 percent of members without power. Each of these storms caused significant damage and some members were out of power for multiple days until repairs could be made.

The main topic I was trying to get convey was, "It has been a long time since we've had a major storm, and our time is coming, so please take the necessary steps to prepare for multiple days without power."

That article was written on May 31st and was scheduled to be printed in the July AWARE issue in Carolina Country. I may have spoken too soon...or would it be too late? In between the article being written and the magazine arriving in your mailboxes, many of our members experienced a rather significant storm event.

There are a couple of team members who have actually blamed me for the storm because I had just written an article talking about how long it had been since the last



major storm event. I plead innocent on all charges!

So, let me provide you with some details about the storm and its impact on our members and Randolph EMC's system. On Thursday evening, June 13th, we were tracking a squall line of storms as it moved to the southeast from Kentucky, Tennessee and Virginia. Based on the storm's history, we were anticipating outages. The issue was, how bad was it going to be when it arrived here?



The picture to the left was taken in Albemarle, which is about eight miles from Lake Tillery and Randolph EMC's service area. It shows the leading edge of the storm front that produced, according to the National Weather Service, winds between 70 and 80 miles per hour in the western edge of Montgomery County.

Montgomery County took the brunt of the storm, and fortunately, it weakened somewhat as it traveled east across our service area.

We did experience outages in all five counties, but some locations were hit much harder than others. Among the electric cooperatives in the state, Randolph EMC suffered by far the most extensive damage.

The peak number of members out of power due to the storm totaled 13,035, which represents 41 percent of the membership. The storm hit around 5 p.m on June 13th and all power was restored to our members by Sunday evening, June 16th.

Even with a strong focus on maintaining our rights-of-way, with winds gusting near hurricane strength and the ground already saturated, you can bet that trees are going to fall by the thousands. And they did, causing significant damage to REMC lines. Many members, especially in western Montgomery County, had trees fall on their homes, buildings and vehicles.

For Randolph EMC, we had a total of 98 broken and damaged poles that had to be replaced and miles of conductor on the ground. Many of these were three-phase poles. With this large number of poles broken, it obviously takes longer to restore power due to the extensive damage. There were several sections of line where four and five poles were broken in a row.

The average span between poles on our system is approximately 300 feet. Taking this into account, the number of poles that were replaced during the storm is equivalent to replacing more than five and a half miles of line.


Starting Thursday evening, we began securing additional line personnel to assist with the restoration effort. There are normally 135 employees and contractors working on the Randolph EMC system, and we brought in 77 additional line personnel for a total of 212 assisting with the restoration effort.

I want to thank our employee team for the outstanding response during this recent storm event. From the line personnel in the field, the dispatchers coordinating the response effort, office personnel answering the phones, warehouse employees ensuring quick delivery of poles and materials to the field, to those coordinating our communications efforts, they did an excellent job restoring power to our members in a safe and efficient manner. I was able to witness first-hand their dedication and commitment and the Randolph EMC "get it done" attitude was evident from the very first outage to last.

I would also like to thank the line personnel and right-of-way crews from Lumbee River EMC, Rutherford EMC, Pee Dee EMC, Lee Electrical Construction, Pike Electric, Power Delivery Associates, East Coast Electrical Construction, Lewis Tree Service and Branching Out Tree Service for their assistance. Randolph EMC has assisted many other utilities through the years and when our call for help went out, these responded. For that we are very grateful.

I also want to thank our members. Many of you offered food, drinks, water, the use of your heavy equipment and many, many kind words of encouragement. You were awesome! It was truly a team effort.

Cooperatively Yours,



Dale F. Lambert
Chief Executive Officer



SWAPSHOP

For Sale

1996 Chevrolet Astro Van in GC, will seat 8 passengers, captain's chairs up front, new tires, 25,000 miles on new motor, \$5,000 neg. Also three tires & one rim size 225 60R17, \$200 OBO. 336-629-5694 or 336-953-6518.

11 Vol. Our Living World of Nature, Forest, Jungle, Seashore, etc \$30. 9 Vol. The Book of Life, 1963 edition \$40. 1979 2 Vol World Book dictionary \$15. UNCC Yearbook 1974-1976 \$10. 1970 World Book Atlas \$5. 336-288-4741.

Little Wonder Blower, 3-wheel, 9 HP Honda. Like new. \$695. 336-362-3342.

Non-vented gas log fireplace, \$350. 336-879-2750.

Eureka Surface Max 300 vacuum in box w/ Power Paw & extra belts. \$89 neg. 336-622-3690.

Krystal Clear Deluxe Saltwater System for above ground pool up to 14500 gallons. Decreases need for chlorine. Used three seasons. \$100. 336-625-6182.

Hay 4x5 rolls, dry in barn \$15/roll. 919-545-4191.

Wheat drill manufactured around the 1920s or 1930s, VGC. \$600 OBO. Email ncallicutt@rtmc.net or call 336-381-3513 or 336-625-6175 ext 8442.

1989 Mustang convertible 5.0 engine \$3,000. 336-381-3445.

Maytag refrigerator single door \$95. Sylvania TV middle size \$25. Stainless Steel cake container \$10. Large kitchen table \$75. Floor tile cutter for laminate floors \$175. Large Satellite Motorola DigiCipher II new in box \$90. 336-879-3320.

Lakefront cabin on Lake Tillery. Spectacular sunsets over Morrow Mountain & Mountain Creek. \$299,000. 704-796-0158.

Organ \$125, piano \$200. Both in good condition. 336-629-6351.

Side rails to use w/ any size bed, never used, easy operation. \$100 ea. neg. Solid wood table w/ 4 chairs, hutch & server, all for \$450. 336-672-3122.

Western books. 1991 Class C RV 70,000 miles \$3,500. Western books. New handmade quilts, full, queen, & king, \$100 - \$150. 336-625-4548.

10¼ acres of land by owners in Moore County near Needhams Grove Church on Jessie Road. 336-879-5818, 336-873-7170 or 910-948-2387.

Organic fescue mix square bales of horse quality hay between 40 - 50 pounds. Price out of field is \$2.75 & up. Liberty area. Pat at 336-317-4105.

3,000 Red Sex Link pullets (16 -18 week old chickens) laying age, brown eggs, vaccinated & debeaked, \$6.50 & up. Liberty area. 336-708-2998.

50 lb bag feed wheat \$9/bag. 336-622-2480

Members, email Swap Shop items
to General@RandolphEMC.com

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Local Student Attends UNC Hoops Camp on Touchstone Energy Scholarship

Braxton Luther, a rising 7th grade student at Southeastern Randolph Middle School, shot hoops and ran drills with college coaches and athletes during basketball camp at the University of North Carolina, thanks to a scholarship from Randolph Electric Membership Corporation.

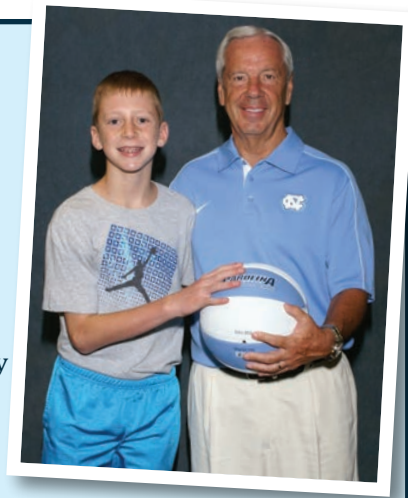
Luther won a Touchstone Energy Sports Camp Scholarship to attend the June 15-19 Roy Williams Carolina Basketball Camp in Chapel Hill. Braxton is the son of Keith and Michelle Luther of Asheboro. His grandparents are Mike and Betty Cox and Melvin and Jewell Luther, all of Asheboro.

"Braxton is an outstanding student, athlete and community member, and Randolph EMC is pleased to offer students like him the opportunity to experience life on a college campus and to learn from some of the NCAA's best year after year," said Jill Vanness, Director of Communications at the cooperative.

Scholarship winners were selected by a panel of judges who reviewed an application that included academics, extracurricular activities and an essay.

At camp, athletes stayed in dorms and worked directly with Roy Williams, his coaching staff, and current and former Tar Heel basketball players on fundamental skills that will help the campers excel on and off the court.

This is the eighth year that North Carolina's Touchstone Energy cooperatives, including Randolph EMC, have sponsored young men to attend basketball camp at UNC. North Carolina's Touchstone Energy cooperatives have also provided scholarships for young women to attend basketball camp at N.C. State University in Raleigh for the past 10 years. More than 50 students statewide won scholarships to attend basketball camps on the two college campuses this summer. The Touchstone Energy Sports Camp Scholarship program is part of the electric cooperatives' ongoing commitment to North Carolina communities.



Randolph EMC Hosts Southeastern Randolph Middle School Teacher Chris Atkins

Each year, Randolph EMC hosts an educator for one week as part of the Asheboro/Randolph Chamber of Commerce's Summer Teacher Internship Program. This year, the co-op welcomed Mr. Chris Atkins, a Business teacher at Southeastern Randolph Middle School as our guest.

Mr. Atkins spent five days learning the inner-workings of the electric cooperative business. Over the course of the week, he spent time with member service representatives, billing specialists, engineers, GIS technicians, energy use advisors and communications specialists.

Mr. Atkins plans to share his experience with students in the upcoming school year. Thank you, Mr. Atkins, for participating in the Chamber's Teacher Internship program!



The early-bird deadline for the 2013 Bright Ideas grant program is quickly approaching!

All grant applications submitted to Randolph EMC by August 16 will be entered into a drawing for a \$500 Visa gift card.

The final deadline is September 20. Visit www.ncbrightideas.com to apply online!*

**Only online applications will be considered for grant funds.*